Decision Letter from Local Authority

Other disagreement: See ¶11.8 SEND Code of Practice

Support and advice services eg. SENDIAS

Local Authority informal resolution

Global Mediation
Mediation Advice

Request for Mediation

Request for disagreement resolution

Request for Certificate

Arrangements date, attendees, venue

Case Management

Pre-Mediation calls with mediator / resolution pre-formal meeting

Mediation

Disagreement Resolution Meeting

Lodge Appeal

Agreement

No agreement

Feedback

Debrief, monitoring and reporting

SEND Tribunal