

Useful contacts

Sutton Council Safer Trader Scheme

020 8770 5070

www.sutton.gov.uk/sssts

Citizens Advice Consumer service

08454 04 05 06

www.citizensadvice.org.uk

Domestic Violence One Stop Shop

020 7801 1777

Stop Hate Crime reporting line

0800 138 1625

Crimestoppers

0800 555 111

Police in an emergency

999

Police non emergency

101

Sutton's Safer Neighbourhoods Teams

Beddington North	020 8721 2496	beddingtonnorth.snt@met.police.uk
Beddington South	020 8721 2073	beddingtonsouth.snt@met.police.uk
Belmont	020 8721 2829	belmont.snt@met.police.uk
Carshalton Central	020 8721 2898	carshaltoncentral.snt@met.police.uk
Carshalton South & Clockhouse	020 8721 2490	carshaltonsouth.clockhouse.snt@met.police.uk
Cheam	020 8721 2830	cheam.snt@met.police.uk
Nonsuch	020 8721 2491	nonsuch.snt@met.police.uk
St Helier	020 8649 3591	suttonsthelier.snt@met.police.uk
Stonecot	020 8721 2492	stonecot.snt@met.police.uk
Sutton Central	020 8721 2710	suttoncentral.snt@met.police.uk
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Sutton West	020 8721 2498	suttonwest.snt@met.police.uk
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Wallington North	020 8721 2495	wallingtonnorth.snt@met.police.uk
Wallington South	020 8721 2730	wallington.snt@met.police.uk
Wandle Valley	020 8721 2773	wandlevalley.snt@met.police.uk
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Working to keep Sutton safe

Marking the 10th anniversary of the Safer Sutton Partnership Service

KEY INFORMATION



METROPOLITAN
POLICE

TOTAL POLICING



Introduction

Welcome to our Sutton Council and Met Police 10th anniversary exhibition to highlight the work carried out every day to keep Sutton Borough a low crime borough and one of the safest boroughs in London.

The exhibition is being put on by the Safer Sutton Partnership Service (SSPS) - a joint team of Sutton Council and Met Police officers who are based at Sutton Police Station.

Sutton Council made local Government history when it decided to set up the SSPS to bring together its community safety services with those of the Met Police under a single management in January 2005. The purpose of this ground-breaking decision was to make the borough even safer.

It marked the start of a partnership that today not only manages a wide range of community safety services but also leads many statutory, voluntary and charitable organisations to work together to address residents' issues and concerns.

SSPS services and further achievements are as follows:

CCTV

Unlike most boroughs, Sutton has its 80+ fixed cameras around the borough monitored 24/7 by Met Police trained operators in the control room at Sutton Police station (Council systems are usually based in Council civic offices – separate from police operation rooms). As well as being cheaper and more efficient, having the system in the police control room allows police officers to see what is happening and provide an immediate response to incidents. As many as 50 recordings are downloaded each month for use as evidence against suspects in Court. Further investment in Sutton's CCTV is being made in 2015.



SSPS overall achievements since 2005 include:

- 35% fall in overall crime
- 27% fall in violence against the person
- 67% fall in criminal damage
- 70% fall in theft of vehicles



Residents have told us for many years that one of the things they value most about living in Sutton is how safe it is. The Safer Sutton Partnership Service was set up to enable the Council and Police to work more closely together to keep the Borough safe and make it even safer. This work has been going on every day over the last ten years. By working together we have saved hundreds of thousands of pounds for the

Council and Police but as importantly overall crime has fallen by 35%, the fear of crime has fallen across all major crime types and Sutton is one of the safest boroughs in London

- Ruth Dombey, Council Leader, London Borough of Sutton

Being heavily involved in setting up the Safer Sutton Partnership Service, it's good to recall that this was a ground-breaking achievement in 2005 which required Sutton Council and the Met Commissioner of Police at the time - Sir John Stevens - agreeing to combine their community safety services under a single management - something that had not been tried anywhere before. Over the years this way of working has grown and matured and made the borough safer for residents. It remains an outstanding example of best practice in local government and continues to drive Sutton forward to its goal of being the safest borough in London



- Lord Graham Tope CBE



We were impressed by the fortitude and courage of a group of residents aged in their 80s and 90s, who had been working with Police and Sutton Housing Partnership about a neighbouring flat which had become a magnet for anti-social behaviour day and night. A number of these elderly residents even turned up at Croydon Magistrates' Court in June 2011 to hear the

Magistrate order a Closure Notice on the nuisance flat at Elm Grove. This decision brought peace and quiet to the block

- Sarah Clavey, Anti-Social Behaviour Officer, Sutton Housing Partnership

I was called at home at round 7.30am to an emergency operation at St Helier Hospital on a male patient who was bleeding internally. Very heavy snow overnight meant the journey was painfully slow and soon exceeded the 15 minutes it would normally have taken. By 9:45am I was still on route and realised I would not reach the hospital in time. Then I saw and flagged down a Police 4 x 4 vehicle, which blue lighted me to the hospital through the traffic and the snow in just a few minutes. The result of the swift assistance of police - who were officers from Sutton's Safer Parks Police Team - helped me save this patient's life



- Mr Aziz Anjam, Surgeon, St Helier Hospital

Tackling Alcohol Fuelled Violence

To help combat alcohol fuelled crime, the Council and Police licensing teams work closely with local businesses. Existing licence holders are educated and encouraged to sell alcohol safely - and tested to make sure they are selling legally. New licence applicants in areas where licensed premises are close to each other must demonstrate their benefit to the community and show that they will not create crime and disorder and nuisance problems. Violent offenders will be dealt with robustly and face being arrested and charged to Court - and being banned by PubWatch from all licensed members of the borough's Behave or Be Banned Scheme. The licensing teams also work with Sutton Street Pastors, who are a group of volunteers who go out into the High Street in the evening to assist people coming out of late night venues to make sure they get home safely.



Integrated Offender Management

The Safer Sutton Partnership Service's Integrated Offender Management programme seeks to reduce repeat offending and prevent crime. It does this by working with many organisations including the National Probation Service and London Community Rehabilitation Company. Offenders are assessed on problems which can lead to offending, such as addiction, mental health, money management and education and employment. Finding solutions to these problems can help reduce reoffending. To lead this work in the borough the SSPS has commissioned Tracey Ford, Executive Manager and Founder of the JAGS Foundation, which was set up by Tracey as a lasting tribute to her son who was killed at the age of 17 from gunshot wounds in South London in 2007. Tracey brings first-hand experience of the devastation caused by youth violence and the impact that such crimes can have on all parties.



Emergency Planning

The role of the SSPS emergency planning team is to ensure the borough is prepared for a major emergency which could threaten human safety or the environment, such as the leaking of hazardous substances or widespread criminal activity like we saw across London during the August 2011 riots.

In the event of an emergency, an office at Sutton Police Station will become the Borough Emergency Control Centre which is fully equipped to allow for a co-ordinated, quick and effective response. Emergency scenarios are thoroughly tested regularly.



Anti-Social Behaviour Unit

The Safer Sutton Partnership Service has a specialist team which tackles anti-social behaviour, which can include street drinking, littering, noisy neighbours and dogs out of control in public places.

Residents are encouraged to report anti-social behaviour so we can

investigate it robustly and work with our partner organisations to put a stop to it. Partners meet monthly to share expertise and come up with solutions. Since 2005, there has been a 40% fall in the fear of anti-social behaviour. Through the prompt and effective response to issues raised by residents, there was a 43% fall in reports of anti-social behaviour between 2012/13 - 2013/14.

The anti-social behaviour team includes the borough's pioneering LEAD initiative – Local Environmental Awareness on Dogs – which encourages responsible ownership by providing information and advice during police officer patrols and at dog roadshows. It also tackles irresponsible dog ownership by taking a stepped approach to enforcement which could lead to prosecutions in Court and owners having to meet certain conditions to prevent their dogs from being destroyed. LEAD has worked so well that it has been copied by other Police Forces, has been endorsed by the Kennel Club and Battersea Dogs Home, supported by the RSPCA and adopted as best practice by the Government's Department for Environment, Food and Rural Affairs (DEFRA) for their new 'Tackling ASB, Dogs and Irresponsible Owners Practitioners' Manual'.



I was with my partner for two years. He was always controlling and abusive but whenever I told him I didn't want to see him again he would become threatening and would self harm. I couldn't see any way out of this relationship but then he assaulted me during an argument and I was so scared I called the Police. He was eventually found guilty at Court of assault and was given a Restraining Order as

part of his sentence. The Police, Sutton Housing Partnership and Victim Support put safety measures in place as I did not want to move home. I have since completed a programme to help me identify and avoid abusive behaviour which has helped me feel much more confident and safe

- Female domestic abuse victim aged in her 30s

Two girls, friends aged five and six, were playing a 'running away' game when they ran off and got lost from the father of one of the girls whilst out for a walk. Because of their age, this was declared a critical incident. Officers from Sutton's Safer Parks Teams joined the extensive search and the girls were found safe and well two hours later in a park near to where they had gone missing

- Gavin Weldon, Sergeant, Sutton Safer Parks Police Team



Sutton's One Stop Shop has provided advice and support for more than 700 victims of domestic abuse since it launched in 2011. It's about creating an appropriate environment where you can get beneath the layers of intimidation and fear to help a victim break with the past and take a real look at their options for living a better life for themselves and their children

- Sharon Tucker, Independent Domestic Violence Advisor, Victim Support



Safer Parks Police Teams

Funded by Sutton Council and staffed by Met Police officers, the two Safer Parks Police Teams work in shifts to tackle crime and anti-social behaviour in the borough's extensive parks and open spaces. In addition, they police large Council festivals and events and provide enforcement for other Council teams such as Trading Standards, Environmental Health, Housing and Benefits investigation. Parks officers have two 4x4 Mitsubishi Shogun vehicles and night vision and heat sensing equipment. Very few police officers in the country have access to this type of specialist equipment. During the last year, they carried out 350 arrests, assisted the Council in dealing with 40 traveller incursions quickly and peacefully and provided reassurance patrols following parks related crimes. During 2015 there will be ten police officers rather than seven serving in the Safer Parks Police Team and Anti-Social Behaviour Unit at Sutton Police Station. This new funding, which allows Sutton to share the cost of the new officers with the London Mayor's Office for Policing & Crime, will bring savings to Sutton Council of nearly £100,000 in the first year.



My 17-year-old son died from gunshot wounds whilst at a friend's party at Streatham Ice Rink in 2007. Since then I have set up a charity in my son's name and I'm devoting my life to preventing youth violence and working in schools and young offender prisons to make young people aware of the devastating impact on families caused by such

crimes. Last year, I was thrilled that my passion for this work led to me being commissioned by the Safer Sutton Partnership Service to work to prevent reoffending in Sutton

- Tracey Ford, Offender Management, Sutton; and Executive Manager/Founder of the JAGS Foundation

Domestic Violence

To help and support victims of domestic violence, which accounts for up to 40% of Sutton's violent crimes, Sutton launched a One Stop Shop in July 2011. Residents who have been abused or know someone who has been abused will find experts on hand to provide them with information about their options without feeling pressured into a particular course of action. Among the specialists available is an Independent Domestic Violence Advisor from Victim Support - one of three such positions funded by the SSPS. These advisors provide a wide range of constructive and practical advice about domestic abuse on issues like housing, money and the impact of domestic abuse on children. The One Stop Shop is at Sutton Baptist Church, Cheam Road, Sutton on Wednesdays 9:30 - 11:30am.



Here are some comments from people who have worked with the SSPS over the years to change the lives of residents for the better.

Lloyds Bank has been working closely with Police and Trading Standards to protect our customers who want to make withdrawals which are unusual or out-of-character. When one of our customers wanted to take out £16,000 he told us it was to pay for roof repairs. We thought that something wasn't quite right and he was happy for us to call Police and Trading Standards. Police spoke to the builders and found out that the work should have only cost a fraction of the amount our customer was being charged. The builders never returned and our customer has kept all his money. It's all about doing the best for our customers - and working with other organisations to help us achieve this



- Sue Sponder, Customer Services Manager, Lloyds Bank



Following the tragic death of a woman from a dog attack in Wallington in December 2010, we set about working with partner organisations to launch an initiative - called LEAD - to encourage responsible ownership of all breeds of dog and to tackle irresponsible dog ownership and their nuisance pets. It's worked so well that it has been copied by other Police Forces, has been endorsed by the Kennel Club and Battersea Dogs Home, supported

by the RSPCA and adopted as best practice by the Government

- PC Heath Keogh, Animal Welfare Officer, Sutton



I have been thrilled and delighted by the support we have received from the Safer Sutton Partnership Service and Safer Neighbourhoods Teams who have worked closely with us to increase our membership. In 2009 we had 900 members. Today, we have more than 4,500 members. We support the Police by distributing crime prevention advice, encourage our members to be vigilant, report suspicious behaviour on

999 immediately and to help watch out for elderly and vulnerable residents in our local communities

- Heather Shaw, Chair of Sutton Neighbourhood Watch Association

One of the key strands of our approach to business is 'Protecting Sutton' which is about providing for the security and safety of the half a million visits every week to the Town Centre, making the town centre a great place for local residents, shoppers and families to enjoy safely during the day and evening. The borough's CCTV system, managed by the Safer Sutton Partnership Service and monitored 24/7 in the police control room, plays a key part in keeping Sutton safe for us all and making our borough one of the very safest in London



- Ross Feeney, Chief Executive, Successful Sutton Sutton Business Improvement District