



Sutton's Local Area WSOA

- A stocktake -

September 2019





Welcome to the WSOA Stocktake



Councillor Jenny Batt

Lead for Education and SEND, People Committee

Our Vision



"We are collectively ambitious for our children and young people. Together we want to provide them with the best chances to achieve their best outcomes in life, whatever their starting point, and prepare them effectively for adulthood"

Agenda





- 1. Sutton's Written Statement of Action a recap
- 2. Progress 14 months on, presented by Local Area Representatives
- 3. Break, refreshments (any questions so far on sticky notes)
- 4. Plenary Session -
 - Do you recognise the changes described today?
 - What is missing?
 - What do you think are the next steps for the Local Area?
- 5. Update on the High Needs Block Review / Sutton Education Partnership
- 6. Close

The areas for improvement in our WSOA Fiona Phelps, AD for Education and SEND





Timeline

January 2018 - OFSTED / CQC Inspection

March 2018 - Outcome Letter confirming Local Area requiring a WSOA - 3 main areas of weakness

April -July 2018 - Preparation, sign off and publication of WSOA

- A lack of coherence and joint working between local area leaders, agencies and schools, which is resulting in poor communication, inconsistent opportunities for social inclusion and a high number of exclusions, especially at primary school level
- Poor oversight of quality and impact of EHC Plans in meeting the needs of children and young people
- 3. An inequality of opportunity for families, which has arisen from a serious decline in the availability of an effective independent advice service in Sutton

The national context...





Inspections

Year	No of Inspections	WSoA Required	WSoA Not Required	Percentage Requiring a WSoA
TOTAL	91	45	46	49.5%
2016 - 2017	29	8	21	27.6%
2017 - 2018	29	16	13	55.2%
2018 - 2019	33	21	12	63.6%

Revisits

To June 2019: 8 carried out, 4 still require a WSoA due to insufficient progress

Our WSOA - Evidence Tracker and Self Evaluation Form Kieran Holliday, Head of Pupil Based Commissioning





Questions for the Local Area

- 1. Is the Self Evaluation a fair reflection of where we are at in the Local Area? Do you recognise what is being said? If not, why is that?
- 2. Does it capture the progress we have made? or does it under or over play it?
- 3. Does it correctly identify the areas for development and next steps?
- 4. What is still missing / what are the gaps?
- 5. What evidence is missing / could be used?



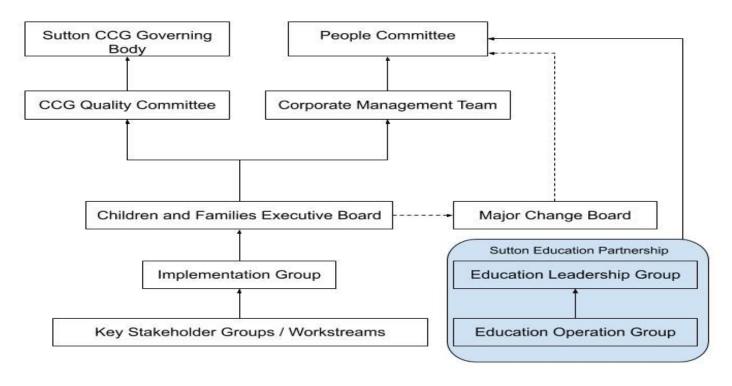
Lack of outbronce and joint routing between load area leaders, agencies and subsols, which is resulting in poor conventication, inconsistent opportunities to social inclusions and a bigh number of confusions, promptify af naturary when I for

We have reinforced our vision and embedded the Children and Families Act across the Local Area

Nick Ireland, Strategic Director of People Directorate LBS, Michelle Rahman, Acting Managing Director Sutton CCG







We have improved how we communicate and engage with parents and professionals across the Local Area

Sutton

Cognus

No Units on Learning





- Education Bulletin readership increased by 75% in 12 months, good feedback, need to get more contributions from across the Local Area
- 50% of professionals in local area think that **communications from leaders have improved** since WSOA was published
- We now seek more feedback and use the feedback to plan how we can improve...
 - Local Area Survey
 - EHCNA survey of parents
 - SPCF Survey and SIASS Survey
 - Local Offer survey (to come)
- We engage with parents and professionals more frequently/effectively through SPCF / SEND information days and coffee mornings
 - Workshops and presentations
 - Head of SEND surgeries for parents / SENCos and others



4 Malanas Andra Cast Education Bulletini

Following the very positive feedback regarding our letter to schools in September and the consultations we have curied out on microning communication between pathers I, and delighted to entroduce our first Education Bulletin This will be the start of regalar updates for everyone involved with educations and young popules—and everyone in swinded to guistions at the bottom of the bulletin. We are planning to have different people to printroduce the bulletin for each saue, and may have patholars thems or drevelop specific sections; please do let us know of any developments or improvements you would like to see.

There is a lot to read in this first Bulletin, so I will end here, but once again, thank you for all your contributions both to this, and to improving our local area for children with SENIO.

Fiona



We have improved the EHC Needs Assessment processes

Amalia Banon, Head of SEN Service, Rob Watkins, Head of Carew Academy, Heidi Westley, Head of Muschamp Primary School





20 week process

- o co-produced with partners
- Next Steps Meetings
- planning meetings
- For the last 5 months 100% of EHC plans have been completed within the 20 week timeframe
- Over the last 6 months **85% of professional advice is now provided on time** (from 72% the previous 6 months)

Revised the way SEND panel works

- transparent, multi-disciplinary (Schools, health and social care representation at SEN panel is now more consistent)
- In partnership with SPCF and with schools/SENCos, we have revised and refreshed all of the EHC planning documentation and published them on the Local Offer
 - We have run a series of workshops on 20 week process (November 2018),
 - QA framework we now audit EHC plans and the EHC planning process on a quarterly basis - inform a significant programme of training



We have improved the SEND processes in line with the Children and Families Act





- Reviews Of EHCP (Annual Reviews)
 - workshops January & May 2019 (three more planned for the Autumn Next Steps, Preparing for Adulthood and dispute resolution)
 - The quality of plans is starting from a low base but in the last 2 audits there is evidence of improvements in the quality of new plans: outcomes are smarter, and there is clear evidence of person centred planning

Key Stage transfers

- o On time last year by 15th February & 31st March
- Reviewed processes for early years transfers, secondary transfers and Post 16 & Post 19 transfers with a view to enabling longer and more robust transitions



We have improved the Quality of EHCPs Emma Cockerell, Head of Commissioning, Quality and Practice





What have we done:

- Quality Assurance Framework now incorporates SEND.
- Programme of audit and assurance activity taking place quarterly.
- Multi-agency data-set regarding receipt of timely advice and dashboard of quality indicators.
- X2 Multi-Agency Audits of EHCP and currently undertaking an audit of Annual Reviews.
- Joint agency workshops and audit activity collective learning

Impact & Results:

- 100% of EHCPs issued within timescales for the past 6 months.
- EHCP quality has improved by 26% in the two months between the audits.
- L&D Strategy linked to systemic programme of learning.

Still to do:

- Further develop and embed Quality Assurance Framework Learning from audit Do we know what good looks like?
- Learning from Deep Dives
- Further develop programme of learning and development for all staff working with children in the borough.

SEN SUPPORT – Strategies to support schools create inclusive environments – Jane Morgan Head of SEN Support



Next Steps Meetings

- o are now offered to schools and parents, where an EHCNA or an EHCP is not agreed or
- where a significant change requested at an Annual Review is declined.
- Standard Operating Procedures are being developed to secure greater consistency and rigour and will be shared with all professionals involved in SEN Support within Cognus, Sutton and all settings.
- will be facilitated by a broader range of professionals, Head of SEN Support, EYFS SEN team, Therapies and Educational Psychology Service.
- Key notes including agreed actions will be taken by a named professional at each Next Steps Meeting.

Action Research based approach to CPD

- to support Senior Leaders, SENDCos/Inclusion Managers, Middle leaders and Classroom teachers to meet predictable needs within their setting
- training being provided for all case officers on each of the Action Research CPD projects

SEN Support surgeries

- running alongside the current SEN surgeries
- to support professionals investigate strategies and agencies that can support them in meeting the needs of pupils and young people who are SEN support and who have an EHCP

Paving The Way - Helen Gasparelli Head of Inclusion (Cognus)



- Early intervention and identification service providing holistic support for children, young people, families and schools
- Provides early intervention support to address root causes and prevent escalation of behaviours
- Support children & young people with difficulties that may include emotional regulation, social communication, attention & concentration, anxiety & self esteem
- Menu of services: 121/group support, parent/carer support, understanding diagnosis, pre and post diagnosis workshops, capacity building & strategies for schools, screening, signposting and assessment where appropriate

Paving The Way

Impact

 Outcome star data allows us to see impact at individual child or Service level engaging in 1 to 1 support

• 100% of schools surveyed identified their satisfaction level of the service was at least good

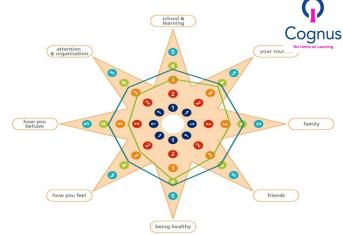


Figure 1.0 Average distance travelled/impact between first and last contact across each scale



Paving The Way



School Feedback:

There have been less incidences of behavioural outbursts. Those that have occurred have been easier to manage by the child and staff

Parent Feedback:

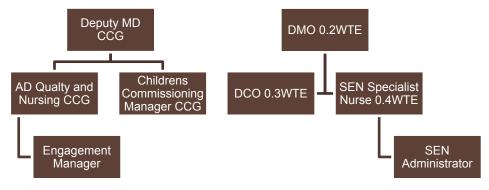
My child has become more self aware and able to express herself, as a result her behaviour has improved, she is less anxious and able to learn better

What we still need to do

- Further review impact on exclusions across wider group
- Develop service to include year 6-7 transition to secondary
- Parent event with SPCF, LA and CCG feedback & next steps

Designated Health team for SEN - Michelle Rahman Acting MD for Sutton CCG

The SEN health team now has a skill mix of a Designated Medical Officer (DMO), Designated Clinical Officer(DCO) and Specialist Nurse which is equivalent to 0.8WTE a significant increase in capacity since January 2018



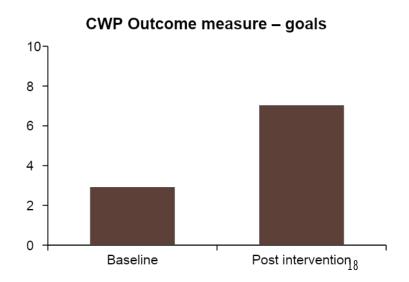
The team has achieved

- Implementing a training plan for health professionals
- Implementing a triage system for health advice requests
- Better representation at strategic meetings a key weakness as part of the WSOA 17

Mental Health Trailblazer, Child Wellbeing Practitioners and Whole School Approach - James Holden, Commissioner Sutton CCG

- Successful bid for a MH support team –will support an additional 8000 children and young people in the Local Area.
- Mental Health Support Team for school clusters currently being mobilized and trained for phase 1
- CCG additionally funded the newly trained child well being practitioners
- Successful bid for additional 19/20 wave funding to to address health inequalities.
- In Sutton, this will focus on children with SEND





Achievements to date





Support for parents

- Parent workshops being developed
- Empowering Parents, Empowering Communities

Additional targeted support for children

- Mental health support teams (MHSTs) mobilised in Sutton boroughs
- Emotional wellbeing practitioners have started to deliver support to children
- Successful in phase 2 funding. Focus of phase 2 trailblazer team will be supporting children with SEN needs and is shared across Sutton and Merton

Digital offer

- Kooth online counselling service goes live in pilot schools from June 2019
- Peer support service being reviewed
- Digital Directory of Service go live September 2019

Voice of children and young people

- Engagement framework for the programme that has been agreed by cluster schools and partnership steering group
- CYP engagement in cluster schools action plans
- · CYP engagement of digital offer

Mental Health awareness week

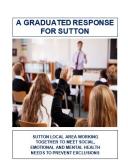
- Greenshaw High School focussed on connection which was driven by a concern that young people, particularly in large secondary schools, can feel that they are part of the organisation. Staff said, "Students felt safe enough to share quite personal information with the class which I thought reflected the confidence in connecting with others in the form."
- Carew Academy To recognise Mental Health
 Awareness Week we focused on the 2019 theme of
 Body Image. Our Sixth Form team arranged a series
 of events including a raffle and 'Wellbeing
 Wednesday' Fitness Circuit which all pupils were
 involved in throughout the day.
- Green Wrythe Primary School We devoted a
 whole day to wellbeing, with the activities in the table
 on the left. Pupils drew pictures and described what
 was important to their wellbeing and happiness in
 the morning. At the end of the day they each added
 what they had learned during the day.
- At Overton Grange the focus of our Mental Health Awareness Week was on the importance of sleep

A Graduated Response for Sutton Kate Leyshon - Head of the Virtual School





- We have promoted collaboration between Sutton schools and services, resulting in the development of a Graduated Response to Prevent Exclusions
- There is now a universally agreed approach supporting Sutton schools from the earliest point of concern
- We now need to ensure that schools use the Graduated Response consistently and creatively – this will be supported through Vulnerable Pupil Panel
- <u>Download the document from Sutton Local Offer website</u>



Maximising Potential

Helen Matt, Headteacher at Victor Seymour and Bob Harrison, Services Director, Cognus





- New initiative for Sutton
- Inclusion Expert, nationally recognised, clear outcomes, tested in 1500 schools
- Proactive early intervention and support for leadership and classroom based teams
- Improve opportunity for pupils/students to remain with peers in school / class
- Work alongside and enhance existing practices
- Schools invited to be a part of the programme
- Five/six schools involved, one of which is secondary

Maximising Potential - the Impact this has had on a school





- Stop and review where are we now?
- Support with adapting provision for our high needs children
- Documentation to enable consistency for staff and thorough record keeping
- Outcomes for children have improved

Maximising Potential - What we still need to do





- Embed practice across pilot schools
- Evaluate and measure the impact on the students
- Evaluate and measure the impact on those working with students in the classroom
- Have a Celebration event to
 - Share the practices that have worked
 - Share the data and other outcomes
 - Decide if we wish to do something similar again and how to resource it

Sutton Early Help Service







Reducing School Exclusion - The Change up Project

- Developed a programme of support that is designed to enable children in years 5,6, 7 and 8 to remain in mainstream school
- A menu of options including the offsite 'StepForward' day, whole family support, restorative support with schools and 1:1/group work sessions
- Multi-agency 'ReThink' meetings held fortnightly to problem solve, plan interventions and share information
- Programme live from September, first off site cohort from after Oct half term

Sutton Early Help Service





Sarah Duggan, Early Help Strategic Manager and Claire Nelson Assistant Team Manager

Co-ordinating and Embedding support

- Bringing together a partnership to map Early Help pathways for children aged 0-25 with neurodevelopmental disorders, identify areas for development and collaborative working opportunities
- Restorative Family Coaches offering packages of support including 1:1 work with families and Family Group Conferencing
- Appraisal targets in Early Help team aligned to support the WSOA
- Improved offer of information and advice, aligning with the Local Offer
- EHCP All families not known to children's services now offered an Early Help Assessment (EHAT) so their needs can be fully understood and supportive and preventative interventions can be provided

Meeting SEMH Needs Emma Bradshaw, Executive Principal of the Alternative Learning Trust, Helen Gasparelli, Head of Inclusion





What we have done:

- Developed multi agency workstreams via the Vulnerable Pupil Panel (VPP)
 - Preventing exclusions
 - Alternative curriculum
- Developed Limes commissioned offer
 - Outreach & prevention
 - Capacity building in settings





What else have we done?

- Developed multi agency working groups to tackle specific issues that are resulting in exclusions
- Developed and implemented a Graduated Response to meeting social, emotional and mental health needs (SEMH) across all phases
- Developed outreach intervention working with partner agencies ensuring a coordinated approach
- Trauma informed work not linked to permanent exclusion
- Provision of training in local area on responding to children with behaviour /communication that challenges us
- Work on contextual safeguarding with partnership priority schools



Impact:

- Local area solution focused approach, knowledge and idea sharing, collective problem solving.
- Improved working together, focus on contextual safeguarding, collective goal in keeping children in mainstream
- New types of support developed and available, can be accessed pre exclusion
- Bespoke support for schools targeted to meet the needs of the school

What we still have to do:

- Review of VPP documentation to align to Graduated Response
- Refine the mechanisms of VPP and Early Help
- Primary to secondary transition developing
- Visits to schools to identify training and prevention needs, offer tailored support to meet needs

Sutton Parent Carer Forum - Parent / Carer Participation

Jane Knowles, Chair of Sutton Parent Forum and Carole Cook, Sutton Parent Forum

- We have successfully bid for 3 years continuation funding from Trust for London to provide peer support to parent/carers
- This means that parent/carers have an independent key worker to attend meetings with them, help complete forms for education, health, social care and welfare – 100% success rate with DLA/PIP!
- We work closely with other independent support groups including Get On Downs to ensure families have a choice
- Clear referral route with SIASS
- We need to work with key stakeholders including education providers and the Voluntary Sector to ensure our role is understood and families benefit from our services

Sutton Information and Advice Support Service (SIASS)

Gunny Lenz-Mulligan SIASS Caseworker, Jo Hussain SIASS Project Worker





- Increased capacity from 0.4 FTE to 1.4 FTE
- Team trained to IPSEA level 3, ongoing CPD
- Re launched and re developed the service
- Developed and implemented 2 year operational plan
- Secured additional funding from the CDC for service development to deliver on a range of projects

SIASS, Gunny Lenz-Mulligan SIASS Caseworker, Jo Hussain SIASS Project Worker





Impact:

- Service user satisfaction level has increased from 40% being very satisfied in August 2018 compared to 79% Spring 2019
- In August 2018 40% of service users felt SIASS was completely impartial and unbiased, compared to 79% in Spring 2019

What we still need to do:

- Complete delivery against year 1 operational plan
- Complete service development projects in line with secured funding
- Carry out service review against minimum standards and compare to baseline
- Develop team capacity

We have improved our Local Offer website, refreshing content, and providing more up to date information





Megan Kiely, Local Offer Coordinator and Jane Knowles, Chair of SPCF and Steering group representative

and what it is now...

FAQs Professionals News What's On



What it was....







The Local Offer has two key purposes:

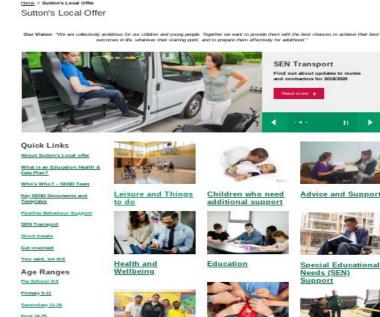
- to provide clear, comprehensive and accessible information about the support and opportunities that are available locally including education, health and social care and
- to make provision more responsive to local needs and aspirations by directly involving children and young people with SEND, parents and carers, and service providers in its development and review

We continue to work together with children and young people, parents and carers and with local services, including the voluntary sector, to develop our offer.

Who is the Local Offer for?

Families with children and young people with learning needs and disabilities, from birth to 25 years old.





Preparing for

Adulthood

Money Matters

Sutton's Local Offer

What we have done

- Steering group
- Promotional materials
- Pictures of actual Sutton children and young people
- o 'Refreshed' content
- Redesigned the look of the website
- Begun to add the dates pages were updated

• The impact this has had on children / young people and families

- Easier to find information
- Information is more accurate
- The website has been designed for easier navigation
- Higher level of personalisation

• What we still need to do

- Continued promotion
- Implement filter function
- Photos
- Continuous consultation
- Logo

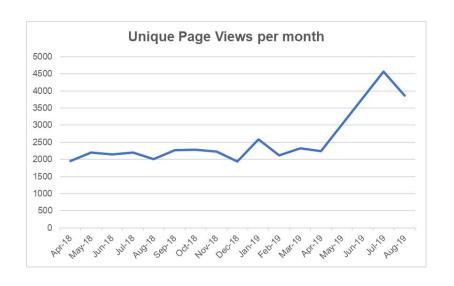


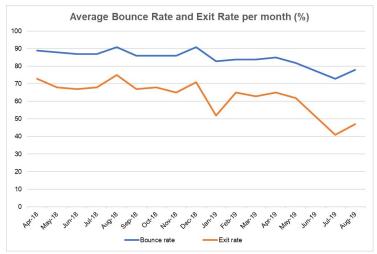


Sutton's Local Offer website













Refreshments (20 minutes)

Any questions so far? - sticky notes on the boards Please include your email address if you would like a specific response

Plenary (20 minutes)





Do you recognise the changes described today?

- How accurate are the descriptions of improvements and areas for development?
- Is the SEF/WSOA tracker a fair and balanced reflection of the improvements made in the Local Area?
- If not, why not and what can we do to change that?

What is missing?

- What additional evidence is there in in the Local Area?
- Is there good practice or improvement not yet captured?
- What can we do to share and communicate change better?

What do you think are the next steps for the Local Area?

How will you contribute?





The High Needs Block Review and the Sutton Education Partnership

High Needs Review – update on progress and process





Bec Allott

- Consultant Headteacher for the Sutton Education Partnership, appointed for 19/20 year
- CEO of Cheam Academies Network Trust (Cheam High School and Oaks Park High School)

High Needs Review – When and What?

- Undertaken last academic year, reporting in April 2019, by Peter Gray who has expertise in both SEND and Financial issues
- Reviewed comparative financial and statistical data and documentation
- Reviewed our local offer funding and therapy allocations
- Met with various stakeholders: Heads, SENCOs, Cognus, LBS officers, governors, parents/carers, other agencies
- Visited all specialist provisions: special schools, opportunity bases, alternative provision (PRUs), early years, specialist colleges
- Made recommendations to support financial and SEND improvement

High Needs Review - Key Messages

- Current HN Spending model is not affordable
- SEN specialist provision needs re-shaping to cater for "exceptional" needs
- EHC numbers are too high; mainstream capacity needs to be developed through funding and outreach
- More of the High Needs budget should support local provision; funding and therapy allocations for specialist provision needs review
- Communication to parents and young people needs greater clarity
- Parents need to understand the progression pathways within our offer
- Provision needs to support growth and independence (ready for adulthood) and have a clear educational purpose

High Needs Review - The Sutton Education Partnership

Use the 19/20 year to translate recommendations into action through the work of and oversight from the **Sutton Education Partnership**, comprising:

- The **Educational Leadership Group (ELG)** to provide leadership and make final recommendations. This group meets monthly and consists of representatives from:
 - Local authority Strategic Director, Assistant Director, Finance
 - Cognus Services Director
 - Education representatives from early years, primary, secondary, special, alternative provision, colleges
 - Governors primary and secondary
- An Operational Group (EOG) that researches, advises and presents options to the leadership group (ELG) according to the schedule drawn up
- Working groups looking at specific aspects of recommendations, feeding outcomes into the operational and leadership group
- Ensure communication to representative groups and elected officials
- Ensure parental / young people's voices are part of this work

High Needs Review – Areas of focus

- 1. Mainstream and early years provision and funding
- 2. Specialist provision for early years and school phases
- 16-25 progression routes, funding and development of alternative programmes

Themes throughout:

- Local offer needs to be clear, and an easy source of reference and information for parents, schools and other professionals
- Parental engagement and understanding of pathways

High Needs Review - Key actions: Mainstream/early years

October - February

Review

- o and make explicit Notional SEN formula and expectations for use
- therapy provision and how it is allocated amongst schools

Form

A Working Group of SENCOs and Heads to...

Consider

- typical or predictable needs versus exceptional needs
- how to build mainstream capacity/expertise (sharing best practice and drawing on specialist provision)

Propose

- mainstream provision, clarify funding sources, including contribution from High Needs Budget
- additional High Needs funding to provision for typical or predictable needs

High Needs Review - Key actions: Specialist Provision

January - May

Review

- the current local offer picking up anomalies in pathways and gaps in provision within specialist provision and opportunity bases
- current methodology for therapy allocations
- o funding levels given greater clarity on the exceptional needs and requirements of provision

Form

A Working Group, drawing on specialist providers' expertise to...

Consider

- how to support progression towards adulthood
- other funding models
- how specialist expertise could be used to support local provisions

Propose

- local provision required to meet needs
- how to identify recurrent therapy needs for individual provision
- how to use specialist expertise to build mainstream capacity
- o how specialist provision can further prepare students for adulthood

High Needs Review – Key actions: 16-25

November- May

Review

The current local offer – noting current pathways available

Form

- A Parent / Young People Forum to gather views on nature of experiences that would deliver preferred outcomes for post 16 young people with complex and significant needs
- A Providers Group to consider potential programmes and pathways

Consider

- budget allocation for 16-25 as a phase
- how to communicate local offer to parents and young people so there is a clear sense of progression and purpose

Propose

- additional provision to meet gaps
- alternative or additional provision to focus on growth and independence in readiness for adult life

High Needs Review: Final Outcome if we get this right

- Local offer meets needs of local community, is coherent and presented in a way that supports parents and other professionals to understand the SEN framework and their role within it
- Parents understand pathways and progression towards adulthood. There are various opportunities for parental engagement
- Mainstream capacity enhanced by outreach with funding for typical needs
- Specialist provision focuses on exceptional needs with associated therapy allocations and funding to support necessary provision
- High Needs Funding within budget with focus on local provision

NEXT STEPS





- Learning from today will inform WSOA and Self Assessment
- Continuation of WSOA and critical points of required improvement
- A focus on understanding and ensuring positive impact and outcomes for children and families
- Inspection readiness

Close





Contact details

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