

Under the Disability Discrimination Act (DDA) "it is unlawful for service providers to treat disabled people less favourably than other people for a reason related to their disability." Service providers now have to make 'reasonable adjustments' to the way they deliver their services so that disabled people can use them" ¹. SCILL's Access Group is here to give advice, support and a voice to disabled people in Sutton.

Our aim is to provide a comprehensive access guide to all the shops and businesses in Sutton High Street. Using this guide, you will be able to ascertain the services available in each shop and plan your trip accordingly.

The SCILL Access Group undertook a survey of shops and businesses in Sutton High Street to determine their accessibility for disabled people. This booklet is a result of these findings.

The SCILL Access Group would like to thank all the volunteers who helped with this project. Details are accurate at time of printing (Summer 2008).

1.direct.gov.uk/en/DisabledPeople/Everydaylifeandaccess/DG_4018353

Contact Details

If you have any queries or comments, please contact the SCILL Access Group.



SCILL

3 Robin Hood Lane, Sutton Surrey SM1 2SW

Tel: 020 8770 4058

Email: administrators@scill.org.uk

Website: www.scill.org.uk



Sutton Shopmobility

St. Nicholas Centre Car Park, St. Nicholas Centre

St. Nicholas Way, Sutton SM1 1AY

Tel: 020 8770 0691

Open Tues - Sat 9am - 5pm



Charity Number: 1053979 Company Number: 3166245

www.suttontowncentre.co.uk



Sutton High Street Access Guide

A guide for visitors
with mobility impairments



About this Guide

This booklet is a comprehensive access guide to the shops and businesses in the town centre.

The guide is a result of an Access Survey undertaken by the SCILL Access Group. It is designed to help people with mobility issues plan their shopping or leisure trip around the services available in each of the premises.

Sutton Shopmobility



Sutton Shopmobility is a local charity which provides manual wheelchairs, powered wheelchairs and electric scooters to individuals who have difficulty walking or who are disabled.

The service also provides an assisted shopping service and an extended loan service.

They are open Tuesday to Saturday from 9.00am - 5.00pm.

There is an annual joining fee of £10, and a daily user fee of £3

For more information please call: 020 8770 0691

Or look at the Sutton Shopmobility Website on:

www.suttonshopmobility.org.uk

SCILL's Disability Information



SCILL's Disability Information is a free and confidential service to everyone living or working in the Borough and can help with anything to do with disability or community care. Information is provided

for all ages and disabilities and is sourced through a database of local and national information. If you would like to find out about accessible holidays, aids and equipment, transport, funding, hobbies and leisure, employment and housing, call 020 8770 4065 or email information@scill.org.uk.

KEY



Wheelchair User

The key services in the venue are accessible to a person who can independently power their wheelchair. There will be level access leading to the entrance door and most internal level changes can be accessed by easy ramps and/or standard or platform lifts. All venues should have sensor/push pad operated automatic doors.



Wheelchair User with Assistance

The key services in the venue are accessible to a wheelchair user. However assistance may be required to overcome for example, heavy manual doors.



Mobility Impaired Walker

The entrance to the building has no more than three medium steps. If there is more than one step a handrail is provided.



Visually Impaired

Key services available to all with visual impairments.



Seat Available

A seat is available on the premises for customers. If not readily available it can be requested.



WC Accessible

There are accessible toilets on the premises.



Hearing System

A sound enhancement system is available at certain locations within the premises.

Premises	Address	Business	Symbol
1 Touch	High Street	Afro European Hair & Beauty	
3	High Street	Clothes Shop	
99p Shop	178-180 High St 020 8643 4529	Discount shop	
A&M Superbuy	171 High St	Newsagent	
Abbey National	147-149 High St 0845 765 4321	Bank	
Accessorize	St Nicholas Centre 020 8642 9459	Fashion accessories	
Adams Kids' Clothing	114 High St 020 8770 2116	Clothing	
Age Concern	281 High St 020 8770 0206	Charity shop	
Agora Amusements	83-87 High St	Gambling room	
All Bar One	2 Hill Rd 020 8652 3521	Wine bar	

Premises	Address	Business	Symbol
Alliance and Leicester	89 High St 020 8642 2385	Building Society	
Ann Summers	St Nicholas Centre 0870 0 534 137	Saucy Clothes & Products	
Apricot	230 High St 020 8661 1883	Middle Eastern Food	
Argos	225-227 High St 0845 165 7115	Catalogue showroom	
Asda	231-263 High St 020 8770 2300	Supermarket	
Atlantic Clothing	189-191 High St	Clothing	
Autoneeds	299-301 High St 020 8642 7727	Car Accessories	
Bahati	St Nicholas Centre 020 8288 0464	African Sculpture & Jewellery	
Bairstow Eves	296 High St 020 8643 9611	Estate Agents	

Premises	Address	Business	Symbol
Bangal Balti	260 High St 020 8642 1567	Restaurant	
Bar Room Bar	67 High St 020 8770 0009	Cafe	
Barclays	43-47 High St 0845 755 5555	Bank	
Barratts	176 High St 020 8681 1896	Shoe Shop	
Bay Trading	St Nicholas Centre 020 8642 3656	Fashions	
BB's Coffee and Muffins	St Nicholas Centre 020 8642 5800	Coffee Shop	
Beneficial Finance	248 High St 0845 640 0219	Financial Advice	
B Fashions	Times Square 020 8915 0020	Sewing and Alterations	
BHS	136-140 High St 0845 841 0280	Department Store	

Premises	Address	Business	Symbol
Blockbuster	341 High St 020 8642 9244	Video Hire	
Blue Inc.	St Nicholas Centre	Clothing	
Body Shop	115 High St 020 8643 9105	Cosmetics	
Bonmarche	203-205 High St 020 8643 7181	Clothing	
Bonus King (Betfred)	210-212 High St	Betting Shop	
Boots	105-111 High St 020 8661 9488	Chemist	
Boros	St Nicholas Centre 020 8770 1215	Clothing	
Bradford and Bingley	182 High St 020 8642 5051	Building Society	
Britannia	156-158 High St 020 8643 4754	Building Society	

Premises	Address	Business	Symbol
British Bookshops Sussex Stationers	100-102 High St 020 8661 6222	Stationers and Bookshops	
British Heart Foundation	36 High St 020 8770 3560	Charity Shop	
Brook Street	134A High St 020 8642 4493	Employment Agency	
Burger King	342-344 High St 020 8661 0536	Fast Food Restaurant	
Burger Master	1c High St 020 8770 0045	Take-Away	
Buzz	St Nicholas Centre 020 8642 8888	Fashions	
C & G Enterprises	94 High St	Bank and Building Society	
Café Delight	325 High St 020 8642 7247	Cafe	
Café Punto	Times Square 020 8642 5945	Cafe	

Premises	Address	Business	Symbol
Caffe Nero	44 High St	Coffee Shop	
Cantina el Paso	300 High St 020 8661 6317	Mexican Restaurant	
C A R	299-301 High St	Car spares	
Card Factory	209 High St 020 8643 9020	Cards and Gifts	
Card Fair	Times Square	Greetings Cards	
Carphone Warehouse	95 High St 0870 168 2127	Mobile Phones	
Cash Generator	208 High St 020 8643 4272	Buy and Sell	
Cash King	244 High St	Amusement Arcade	
Champion AW Ltd	272-274 High St 020 8642 8291	Timber Merchants	
Chelsea Building Society	122 High St 020 8642 3539	Building Society	

Premises	Address	Business	Symbol
Cheltenham and Gloucester Alliance	94 High St 020 8642 0070	Building Society	
China Court	333 High St 020 8770 2121	Hot Food Take-Away	
'Christmas Starts Here'	Times Square	Seasonal Products	
Clarkes Jewellers	Times Square 020 8643 8797	Jewellers	
Clarks	101-103 High St 020 8642 2825	Shoe Shop	
Claybrooks	St Nicholas Centre 020 7703 5113	Jewellers	
Clinton Cards	134 High St 020 8770 3829	Cards and Gifts	
Clothing Club	214 High St 020 8643 3734	Clothing	

Premises	Address	Business	Symbol
Cock and Bull	26-28 High St 020 8652 9910	Public House	
Colour House	High Street	Hairdresser	
Connexions	236-238 High St 020 8642 6442	Support Centre	
Coral	19 High St	Betting shop	
Coral	273-275 High St	Betting shop	
Costa Coffee	98 High St 020 8642 0037	Cafe	
Costcutter Express	277 High St 020 8661 7772	Newsagent	
The Crown	285 High St 020 8770 9830	Public House	
Currys	96 High Street 020 86437911	Electrical Goods	
Da Da Express	High St	Take-Away	
Dallas Chicken and Ribs	1D-1E High St 020 8770 2181	Hot Food Take-Away	

Premises	Address	Business	Symbol
Dartica	St Nicholas Centre		
Debenhams Centre	St Nicholas 0870 600 3333	Department Store	
Delight Express	360 High St 020 8642 4684	Hot Food Take-Away	
Diamond Nails	228A High St	Nail Care	
Dixons	96 High St 020 8686 3211	Electrical Suppliers	
Dollond & Aitchison	148 High St 020 8642 2077	Opticians	
The Dolphin	316 High St	Public House	
Domino's Pizza	331 High St 020 8770 0088	Hot Food Take-Away	
Dorothy Perkins	150 High St 020 8643 7906	Ladies' Fashions	
Dry Cleaners of Sutton	299 High St 020 86436166	Dry Cleaners	
Early Learning Centre	Times Square 020 8661 7613	Educational Toys	

Premises	Address	Business	Symbol
Ernest Jones	Times Square 020 8642 1598	Jewellers	
Evans	Times Square 020 8643 8930	Ladies Clothing	
Exon	Times Square	Computers	
Fabric World Interiors	287-289 High St 020 8643 5127	Fabrics	
Figaro Barbers	228B High St 020 8642 9666	Barbers	
Finnigans Trad. Fish & Chips	56 High St 020 8770 1234	Fish and Chips	
First Choice	186 High St 0844 5615946	Travel Agents	
First Link	279 High St 020 8643 4444	Property Services	
Flight Centre	St Nicholas Centre 020 8288 1022	Travel Agents	
Fluke (2 shops adjacent)	St Nicholas Centre 020 8661 9358	Clothing	

Premises	Address	Business	Symbol
Focus Hearing Aid Centre	305 High St 020 8643 7040	Electrotherapy Centre	
Footlocker	161 High St	Shoe Shop	
Forty Seven	St Nicholas Centre 020 8643 9535	Jewellery	
Furniture Fayre	St Nicholas Centre 020 8661 2177	Furniture	
Gaiger Pharmacy	303 High St 020 8643 6787	Chemist	
Gallery Gifts	157 High St 020 8642 0990	Gift Shop	
Game	84 High St 020 8643 0960	Techno goods and Games	
Game Station	192 High St 020 8770 7162	Techno goods and Games	
Games Workshop	Times Square 020 8770 9454	Computer Games	
Gamleys	St Nicholas Centre 020 8770 3532	Toys	

Premises	Address	Business	Symbol
Gascoigne Pees	54 High St 020 8642 2295	Estate Agents	
GNC	St Nicholas Centre 020 8770 0073	Alternative Therapy	
Good Life	207 High St 020 8770 1156	Health Foods	
Good News	Times Square	Newsagent	
Grapes	198 High St 020 8642 0597	Restaurant	
Green Tree Café	162 High St 020 8661 0357	Café	
Greggs	72 High St 020 8770 0678	Bakery	
Greggs	217 High St 020 8643 9273	Bakery	
H Purchen Jewellers	St Nicholas Centre 020 8643 9092	Jewellers	
H Samuel	128 High St 020 8642 9081	Jewellers	

Premises	Address	Business	Symbol
Haart	32 High St 020 8642 6044	Estate Agents	
Halifax Bank	108-110 High St 020 8919 0108	Bank	
Hallmark	St Nicholas Centre 020 8722 0711	Card Shop	
Hargreaves	St Nicholas Centre 0870 8387133	Sports Clothes	
Harvey & Thompson Ltd	246 High St 020 8642 2115	Pawn brokers	
Headstart	1 High St 020 8642 9333	Employment Agency	
Herbs & Acupuncture	St Nicholas Centre	Chinese Medicine	
Hi Heels	224 High St 020 8642 5111	Shoe Shop	
HiQ Tyre Service	312-314 High St 020 8642 5514	Motor Spares	
HMV	167-169 High St 020 8661 5666	Record Shop	

Premises	Address	Business	Symbol
Holland and Barrett	213 High St 020 8642 5435	Health Foods	
Home Care Discount	250 High St	Store	
HSBC	75 High St 0845 7404404	Bank	
Il Ponte	46-50 High St 020 8770 9988	Restaurant	
Imago	290 High St 020 8642 4194	Hairdresser	
Indiya Indiya	354 High St 020 8770 1035	Indian Restaurant	
Jasmine Thai	318 High St 020 8642 2666	Restaurant	
Jessops	27 High St 0845 4587293	Photography	
Jigsaw Gallery	St Nicholas Centre 020 8661 7597	Jigsaws	
JJB Sports	St Nicholas Centre 020 8661 8650	Sports Shop	

Premises	Address	Business	Symbol
J'Leon	4 High St	Newsagents	
Julian Graves	St Nicholas Centre 020 8643 8332	Health Foods	
Kamil's Kebab House	267 High St	Take-Away	
Kelly's Employment	113A High St 020 8770 0221	Employment Agency	
KFC	200-202 High St	Fast Food	
Kind Hearing	305 High St 020 8643 7040	Hearing Aids	
Klick	113 High St 0870 7505625	Photography	
Krisp	123 High St 020 8643 9191	Clothing	
Ladbrokes	294 High St	Betting shop	
Lambeth Building Society	30 High St 020 8770 7886	Building Society	
Last Price Furniture	219-225 High St	Furniture shop	

Premises	Address	Business	Symbol
Laura Ashley Home	Times Square 0871 2231451	Home Furnishings	
Leightons	10 High St 0800 402020	Opticians	
Lewins	190 High St 020 8642 2883	Jewellers	
Linens Direct	104-106 High St 020 8642 8008	Clothing	
Link	91 High St	Mobile Phones	
LK1	Times Square	Men's Clothes	
Lloyds TSB	46-53 High St 0845 300 0000	Bank	
Loot	St Nicholas Centre	Bags & Cases	
M Manz	226 High St	Pie and Mash Restaurant	
Madhouse	88 High St 020 8770 9436	Leisurewear	
Magnet	315-323 High St 020 8643 1234	Household goods. Kitchens	

Premises	Address	Business	Symbol
Mama Dumpling	7 High St 020 8642 6174	Restaurant	
Mann & Co.	40 High St	Estate Agents	
Manpower	232-234 High St 020 8643 8998	Recruitment Agency	
Maplin	73 High St 020 8686 6081	Electrical	
Mark One	21 High St 020 86426981	Clothing	
Marks & Spencer	142-146 High St 020 8661 7755	Department Store	
Matalan	262-270 High St 020 8652 9600	Clothes and Soft Furnishing	
McDonalds	168-172 High St 020 8643 0207	Fast Food	
Merry Plaice	283 High St 020 8642 4759	Fish and Chips	
Millets	86 High St 020 8643 4251	Outdoor Recreational Store	

Premises	Address	Business	Symbol
Mini Store	327 High St 020 8642 2647	General Stores	
Modelzone	St Nicholas Centre 020 8643 5300	Models and toys	
Money Shop	280 High St 0208 7701178	Money Services	
Moon on the Hill	5-9 Hill Road 020 8643 1202	Public House	
Morrison's	31 High St 020 8644 8949	Supermarket	
Mothercare	St Nicholas Centre 020 8642 9323	Babywear etc.	
Munch	1A-1B High St	Sandwich Shop	
Nando's	9-11 High St 020 8770 0180	Restaurant	
Nationwide	63 High St 020 8250 0500	Building Society	
Natural Way	248 High St	Health Food Shop	

Premises	Address	Business	Symbol
Natwest	St Nicholas Centre 0845 6002803	Bank	
New Look	St Nicholas Centre 020 8661 2422	Fashions	
Next	Times Square 0870 3865425	Clothing	
Nick's Barbers	356 High St 020 8643 5088	Barber	
Sutton Arms	60-62 High St 020 8661 7430	Public House	
Nugents	38 High St 020 8661 1827	Newsagent	
O2	91 High St 020 8643 3601	Mobile Phones	
Officers' Club	St Nicholas Centre 020 8661 9554	Mens Clothes	
Old Bank	2 High St 020 8661 7525	Public House	

Premises	Address	Business	Symbol
O'Neills	37-41 High St 020 8770 9821	Public House	
Optical Express	164 High St 020 8643 6243	Opticians	
Orange	154 High St 020 8661 5910	Mobile Phones	
Oriental Chef	306 High St	Take-Away	
Partners	St Nicholas Centre 020 8661 2992	Stationery	
Party Superstore	Times Square 020 8661 7323	Party products	
Pearson Cycle Specialist	126 High St 020 8642 2095	Cycle Shop	
Peppers	284-286 High St 020 8288 1688	Chinese Restaurant	
Perfume Shop	St Nicholas Centre 020 8643 9779	Perfumes	
Petsville International	269-271 High St 020 8642 8671	Pet Shop	

Premises	Address	Business	Symbol
Pharaoh Halal	230 High St 020 8643 4344	Halal Butchers and Grocers	
Phones 4 U	93 High St 020 8661 9424	Mobile Phones	
Picturama	Times Square 020 8643 7486	Pictures and Posters	
Pizza Express	6 High St 020 8643 4725	Restaurant	
Pizza Hut	55-57 High St 020 8661 6160	Restaurant	
Poppins	70 High St 020 8643 4083	Restaurant	
Primark	St Nicholas Centre 020 8661 9234	Department Store	
Prince Regent	344-346 High St 020 8643 5785	Public House	
Quicksilver	204 High St 020 7703 0960	Amusement Arcade	
Quix	358 High St 020 8642 0871	Off-Licence	

Premises	Address	Business	Symbol
Ravel	121 High St 020 8661 9199	Shoe Shop	
Red Lion	265 High St 020 8661 9853	Public House	
Reed	117 High St 020 8643 6331	Employment Agency	
Regis	64 High St 020 8770 7155	Hairdresser	
Revolution	1-3 High St 020 8642 9264	Club/Bar	
Richard Mark	St Nicholas Centre 020 8770 9771	Menswear	
Robert Dyas	St Nicholas Centre 020 8770 1640	Hardware Store	
Rosebys	194-196 High St 020 8661 6366	Soft Furnishing	
Royal Bank of Scotland	216-220 High St 020 8643 0022	Bank	
RR Tradings	173 High St	Discount Shop	

Premises	Address	Business	Symbol
RSR Car Care	310 High St 020 8643 1781	Motor Spares	
Rush	8 High St 020 8642 7171	Hairdresser	
Ryman	119 High St 020 8643 5281	Stationers	
Ryness	184 High St 020 8643 8339	Household Goods	
Samo's Pizza	304 High St 020 8661 9333	Take-Away	
Sam Solicitors	288 High St 020 8770 7143	Solicitors	
Savers	174 High St 020 8661 6363	Chemists	
Scandals	St Nicholas Centre 020 8770 7787	Fashions	
Scholl	74 High St 020 8642 1528	Shoe Shop	
Sharps Bedrooms	52 High St 020 8642 6754	Furniture Shop	

Premises	Address	Business	Symbol
Shimla Mirch	320 High St 020 8770 2170	Take-Away	
Shoecare	Times Square 020 8642 3338	Shoe Repairs	
Shoe Fayre	177 High St 020 8652 3587	Shoe Shop	
Shoe Zone	152 High St 020 8770 1534	Shoe Shop	
Shop at Panasonic	St Nicholas Centre 020 8643 9397	Hi-Fi Electrical	
Smollensky's	12 High St 020 8286 6010	Bar/ Restaurant	
Snappy Snaps	193 High St 020 8770 0168	Photos	
Sole Trader	166 High St 020 8770 9153	Shoe Shop	
Something Nice	St Nicholas Centre 020 8642 7586	Gifts and Jewellery	
Specsavers	76 High St 020 8643 3434	Opticians	

Premises	Address	Business	Symbol
Starbucks	116 High St 020 8661 9664	Coffee Shop	
St Raphael's	279 High St 020 8722 0591	Charity Hospital Shop	
Subway	42 High St 020 8661 1047	Sandwich Shop	
Superdrug	150 High St 020 8642 0664	Chemists	
Sutton Cars	302 High St 020 8643 7004	Mini-cabs	
Sutton Cellars	292 High St 020 8288 0241	Off-licence	
Sutton's Café	282 High St 020 8642 6582	Café	
T Mobile	153A High St 020 8661 9659	Mobile Phones	
Tchibo Coffee House	155 High St 020 8642 9531	Café/Retail Shop	
Thomas Cook	195-197 High St 0845 3089594	Travel Agents	
Thorntons	160 High St 020 8642 3711	Specialist Chocolate Shop	

Premises	Address	Business	Symbol
Tie Rack	Times Square 020 8643 5009	Ties and Scarves	
Times Fabric	Times Square 020 8643 9730	Dress Fabrics	
TJ Hughes	Times Square 020 8661 7311	Department Store	
T K Maxx	Times Square 020 8770 7786	Clothes	
Toni & Guy	St Nicholas Centre 020 8642 9927	Hairdresser	
Tops Pizza	298 High St 020 8642 0555	Take-Away	
Topshop/ Topman	137-143 High St 020 8643 9842	Clothing	
Total Hair Experience	329 High St 020 8642 7816	Hairdresser	
Treasury	59-61 High St 020 8770 7337	Café/Bar	
Troubadour	217A High St 020 8642 0947	Clothing	

Premises	Address	Business	Symbol
USA Nails	215 High St	Nail Care	
Ving Yip	362-364 High St 020 8643 9200	Take-Away	
Vision Express	145 High St 020 8661 0303	Opticians	
Vodafone	151 High St 0870 0700191	Mobile Phones	
W A Truelove & Son	278 High St 020 8642 0327	Funeral Directors	
W H Smith	118-120 High St 020 8643 4512	Stationers	
Warren James	97 High St 020 8770 0080	Jewellers	
Waterstones	71 High St 020 8770 0404	Bookshop	
Wilkinson	78-82 High St 020 8770 2131	General Stores	
William Hill	14 High St 0870 5181715	Betting Shop	

Premises	Address	Business	Symbol
Woolwich	124 High St 0845 071 8340	Building Society	
Works	79 High St 020 8642 7384	Books and Cards	
Yorkshire Building Society	58 High St 0845 120 0845	Building Society	
Z	Times Square 020 8652 7739	Children's Clothing	
Zenith Windows	254 High St 0800 955 5809	Double Glazing	
Zavvi	92 High St 020 8643 3619	Record Shop	
Zizzi	13-15 High St 020 8661 8778	Restaurant	