

**London Borough of Sutton**

**Parking Services**

**Annual Parking Data Report – 2017/18**



**Penalty Charge Notices issued**

	2013/14			2014/15			2015/16			2016/17			2017/18		
	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number of Higher Level PCN's issued	222	27,158	27,380	272	24,686	24,958	590	15,886	16,476	251	18,876	19,127	320	19,520	19,840
Number of Lower Level PCN's issued	4,625	3,736	8,361	3,138	2,709	5,847	3,205	3,411	6,616	2,578	4,175	6,753	1,712	3,452	5,164
Number of Bus Lane PCN's issued	0	0	0	0	0	0	0	0	0	0	0	0	0	1,750	1,750
Number of Moving Traffic PCN's issued	0	0	0	0	0	0	0	0	0	0	0	0	0	2,691	2,691
<b>TOTAL PCN's Issued</b>	<b>4,847</b>	<b>30,894</b>	<b>35,741</b>	<b>3,410</b>	<b>27,395</b>	<b>30,805</b>	<b>3,795</b>	<b>19,297</b>	<b>23,092</b>	<b>2,829</b>	<b>23,051</b>	<b>25,880</b>	<b>2,032</b>	<b>27,413</b>	<b>29,445</b>

**Penalty Charge Notices Paid**

	2013/14			2014/15			2015/16			2016/17			2017/18		
	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number of PCN's Paid	3,583	23,264	26,847	2,580	20,576	23,156	2,951	14,772	17,723	2,284	18,042	20,326	1,677	21,995	23,672
Number of PCN's paid at Discount	3,353	21,668	25,021	2,295	18,741	21,036	2,529	12,317	14,846	1,867	14,008	15,875	1,370	17,537	18,907

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Appeals and Cancellations

	2013/14			2014/15			2015/16			2016/17			2017/18		
	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number PCNs where an informal challenge was received	1,458	3,146	<b>4,604</b>	880	2,887	<b>3,767</b>	1,044	4,162	<b>5,206</b>	641	4,559	<b>5,200</b>	671	5,315	<b>5,986</b>
Number of PCNs cancelled as a result of informal challenge	881	996	<b>1,877</b>	493	776	<b>1,269</b>	493	1,091	<b>1,584</b>	270	1,363	<b>1,633</b>	205	1,058	<b>1,263</b>
Number PCNs where a formal representation was received (including transfer of liability)	209	4,610	<b>4,819</b>	146	4,676	<b>4,822</b>	201	1,380	<b>1,581</b>	118	1,220	<b>1,338</b>	81	2,015	<b>2,096</b>
Number of PCNs cancelled as a result of formal representation	76	840	<b>916</b>	49	844	<b>893</b>	63	292	<b>355</b>	27	246	<b>273</b>	16	251	<b>267</b>

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**London Tribunals Statistics**

Source: <http://www.londontribunals.gov.uk/about/annual-reports-and-appeal-statistics>

<b>Decision</b>	<b>2013/14</b>	<b>%</b>	<b>2014/15</b>	<b>%</b>	<b>2015/16</b>	<b>%</b>	<b>2016/17</b>	<b>%</b>	<b>2017/18</b>	<b>%</b>
<i>Allowed</i>	74	22%	86	26%	81	29%	45	29%	17	14%
<i>Not Contested</i>	88	26%	51	16%	41	15%	14	9%	16	13%
<i>Refused</i>	175	52%	188	58%	156	56%	98	62%	87	73%
<b><i>Total Decisions</i></b>	<b>337</b>	<b>100%</b>	<b>325</b>	<b>100%</b>	<b>278</b>	<b>100%</b>	<b>157</b>	<b>100%</b>	<b>120</b>	<b>100%</b>

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**On Street Parking Financial Data**

<b>Expenditure</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>
Employees	546,713	440,078	535,858	482,548	474,695	453,602
Premises	114,695	117,879	112,377	114,287	97,506	114,429
Transport	36,893	63,073	62,899	11,378	7,294	6,590
Supplies and Services	123,151	119,860	139,084	87,620	51,557	86,049
Third Party Payments	878,581	938,719	949,542	1,076,282	1,134,209	1,173,849
Support Costs	179,000	102,600	101,799	92,000	92,000	94,000
<b>TOTAL</b>	<b>1,879,033</b>	<b>1,782,209</b>	<b>1,901,559</b>	<b>1,864,115</b>	<b>1,857,261</b>	<b>1,928,519</b>

<b>Income</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>
Penalty Charge Notices	1,293,366	1,617,723	1,440,118	1,041,685	1,235,485	1,578,979
Pay and Display Tickets	513,948	533,789	515,429	651,531	579,270	583,526
Residents/Visitor Parking	170,591	185,816	201,998	225,072	217,698	234,168
Other	49,955	21,631	36,689	56,013	89,057	95,852
<b>TOTAL</b>	<b>2,027,860</b>	<b>2,358,959</b>	<b>2,194,234</b>	<b>1,974,301</b>	<b>2,121,510</b>	<b>2,492,525</b>

<b>Net (Surplus)/Deficit</b>	<b>-148,827</b>	<b>-576,750</b>	<b>-292,675</b>	<b>-110,186</b>	<b>-264,249</b>	<b>-564,006</b>
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<b>Application of Surplus</b>	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>
Repayment to General Fund	148,827	576,750	20,280	0	0	0
Contribution to Highways Shared Service	0	0	0	0	0	300,000
Contribution to Off Street Parking	0	0	272,395	110,186	264,249	264,006
<b>TOTAL</b>	<b>148,827</b>	<b>576,750</b>	<b>292,675</b>	<b>110,186</b>	<b>264,249</b>	<b>564,006</b>

*Approximate number of On Street Bays = 810*

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**Off Street Parking Income Financial Data**

<b>Income Type</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>
Car Parking Fees and Charges	-2,074,292	-1,940,848	-2,002,324	-2,002,521	-1,838,481
Season Tickets	-454,823	-402,346	-484,717	-525,579	-503,868
Other Income	-3,282	-2,353	-2,936	-1,866	-297
<b>TOTAL</b>	<b>-2,532,397</b>	<b>-2,345,547</b>	<b>-2,489,977</b>	<b>-2,529,966</b>	<b>-2,342,646</b>

**Off Street Car Parks Information**

<b>Car Park</b>	<b>Address</b>	<b>Total Spaces</b>	<b>Operational Hours</b>	
			<b>Monday to Saturday</b>	<b>Sunday</b>
Times Square MSCP	Throwley Way, Sutton SM1 4BG	821	07:00am to 20:30pm	09:30 to 18:00pm
Gibson Road MSCP	Gibson Road, Sutton SM1 2RF	920	06:00am to 23:30pm	09:30 to 18:00pm
Stone Place	Yoga Way, Worcester Park KT4 8DX	206	8:00am to 18:30pm	
Kingsway Road	Cheam SM3 8SL	83		
Cheam Library	Cheam SM3 8QH	81		
Carshalton High Street	High Street, Carshalton SM5 3AP	93		
The Square	Carshalton SM5 3BN	14		
Public Hall	Wallington SM6 9AY	82		
Melbourne Road	Wallington SM6 8SF	41		
Shotfield	Wallington SM6 0QN	59		
Wallington Library	Shotfield Road, Wallington SM6 0QN	106		
<b>Total Spaces</b>		<b>2506</b>		