Parking Services



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Penalty Charge Notices issued

		2015/16			2016/17			2017/18			2018/19		2019/20		
	Off	On	Total	Off	On	Total									
	Street	Street		Street	Street		Street	Street		Street	Street		Street	Street	
Number of Higher	590	15,886	16,476	251	18,876	19,127	320	19,520	19,840	261	22,853	23,114	361	23,484	23,845
Level PCN's issued															
Number of Lower	3,205	3,411	6,616	2,578	4,175	6,753	1,712	3,452	5,164	2,524	3,592	6,116	2,969	3,913	6,882
Level PCN's issued															
Number of Bus	0	0	0	0	0	0	0	1,750	1,750	0	1,279	1,279	0	950	950
Lane PCN's issued															
Number of Moving	0	0	0	0	0	0	0	2,691	2,691	0	6,514	6,514	0	14,076	14,076
Traffic PCN's															
issued															
TOTAL PCN's	3,795	19,297	23,092	2,829	23,051	25,880	2,032	27,413	29,445	2,785	34,238	37,023	3,330	42,423	45,753
Issued															

Penalty Charge Notices Paid

		2015/16			2016/17		2017/18			2018/19			2019/20		
	Off	On	Total	Off	On	Total	Off	On	Total	Off	On	Total	Off	On	Total
	Street	Street	TOLAI	Street	Street	TOLAI	Street	Street	TOLAI	Street	Street	TOLAI	Street	Street	TOLAI
Number of PCN's	2,951	14,772	17,723	2,284	18,042	20,326	1,677	21,995	23,672	2,027	28,788	30,815	2,504	36,086	38,590
Paid															
Number of PCN's	2,529	12,317	14,846	1,867	14,008	15,875	1,370	17,537	18,907	1,659	22,790	24,449	2,109	29,302	31,411
paid at Discount															

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Appeals and Cancellations

		2015/16			2016/17			2017/18			2018/19			2019/20	
	Off Street	On Street	Total												
Number PCNs where an informal challenge was received	1,044	4,162	5,206	641	4,559	5,200	671	5,315	5,986	793	4,624	5,417	1098	5,930	7,028
Number of PCNs cancelled as a result of informal challenge	493	1,091	1,584	270	1,363	1,633	205	1,058	1,263	439	764	1,203	633	742	1,375
Number PCNs where a formal representation was received (including transfer of liability)	201	1,380	1,581	118	1,220	1,338	81	2,015	2,096	74	2,734	2,808	105	4,363	4,468
Number of PCNs cancelled as a result of formal representation	63	292	355	27	246	273	16	251	267	15	286	301	29	535	564

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London Tribunals Statistics

Source: http://www.londontribunals.gov.uk/about/annual-reports-and-appeal-statistics

Decision	2015/16	%	2016/17	%	2017/18	%	2018/19	%	2019/20	%
Allowed	81	29%	45	29%	17	14%	25	19%	27	15%
Not Contested	41	15%	14	9%	16	13%	7	5%	15	9%
Refused	156	56%	98	62%	87	73%	99	76%	134	76%
Total Decisions	278	100%	157	100%	120	100%	131	100%	176	100%

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On Street Parking Financial Data

Expenditure	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
Employees	546,713	440,078	535,858	482,548	474,695	453,602	643,829	573,172
Premises	114,695	117,879	112,377	114,287	97,506	114,429	175,364	196,871
Transport	36,893	63,073	62,899	11,378	7,294	6,590	7,238	8,174
Supplies and Services	123,151	119,860	139,084	87,620	51,557	86,049	116,814	199,845
Third Party Payments	878,581	938,719	949,542	1,076,282	1,134,209	1,173,849	1,236,939	1,210,251
Support Costs	179,000	102,600	101,799	92,000	92,000	94,000	97,000	97,000
TOTAL	1,879,033	1,782,209	1,901,559	1,864,115	1,857,261	1,928,519	2,277,174	2,285,313

Income	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
Penalty Charge Notices	1,293,366	1,617,723	1,440,118	1,041,685	1,235,485	1,578,979	2,094,805	2,611,893
Pay and Display Tickets	513,948	533,789	515,429	651,531	579,270	583,526	538,752	473,919
Residents/Visitor Parking	170,591	185,816	201,998	225,072	217,698	234,168	234,472	276,841
Other	49,955	21,631	36,689	56,013	89,057	95,852	90,707	100,522
TOTAL	2,027,860	2,358,959	2,194,234	1,974,301	2,121,510	2,492,525	2,964,717	3,463,175

Net (Surplus)/Deficit	-148,827	-576,750	-292,675	-110,186		-564,006	-687,543	-1,177,862
	,			,	,		70.10	

Application of Surplus	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
Repayment to General Fund	148,827	576,750	20,280	0	0	0	0	0
Contribution to the costs of the provision and maintenance for on/off street parking	0	0	272,395	110,186	264,249	564,006	687,543	1,177,862
TOTAL	148,827	576,750	292,675	110,186	264,249	564,006	687,543	1,177,862

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Approximate number of Controlled On Street Bays (Permit/Pay and Display) = 3,100

Off Street Parking Income Financial Data

Income Type	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
Car Parking Fees and Charges	-2,074,292	-1,940,848	-2,002,324	-2,002,521	-1,838,481	-1,841,713	-1,794,968
Season Tickets	-454,823	-402,346	-484,717	-525,579	-503,868	-423,174	-410,516
Other Income	-3,282	-2,353	-2,936	-1,866	-297	-22,664	-5,622
TOTAL	-2,532,397	-2,345,547	-2,489,977	-2,529,966	-2,342,646	-2,287,551	-2,211,106

Off Street Car Parks Informati			Operationa	al Hours
Car Park	Address	Total Spaces	Monday to Saturday	Sunday
Times Square MSCP	Throwley Way, Sutton SM1 4BG	821	07:00am to 20:30pm	09:30 to 18:00pm
Gibson Road MSCP	Gibson Road, Sutton SM1 2RF	920	06:00am to 23:30pm	09:30 to 18:00pm
Stone Place	Yoga Way, Worcester Park KT4 8DX	206		
Kingsway Road	Cheam SM3 8SL	83		
Cheam Library	Cheam SM3 8QH	81		
Carshalton High Street	High Street, Carshalton SM5 3AP	93		
The Square	Carshalton SM5 3BN	14	8:00am to 1	18:30pm
Public Hall	Wallington SM6 9AY	82		
Melbourne Road	Wallington SM6 8SF	41		
Shotfield	Wallington SM6 0QN	59		
Wallington Library	Shotfield Road, Wallington SM6 0QN	106		
	Total Spaces	2506		