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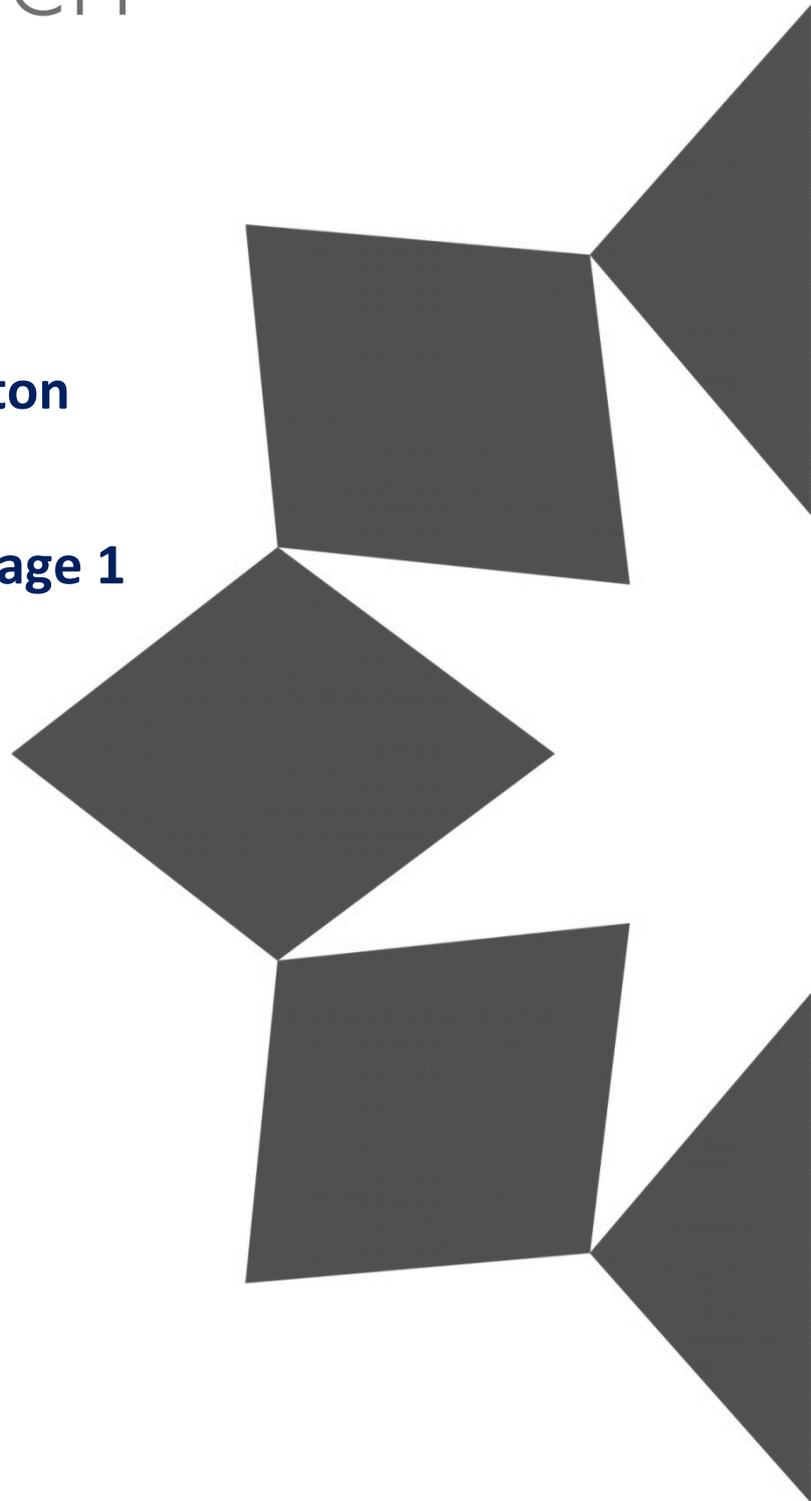
Parking Survey

London Borough of Sutton

Geographical Area 2, Stage 1

Ward Report: Belmont

August 2019



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Project details

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Survey Summary

To inform the Borough Parking Strategy, the Council sent a questionnaire to 14,141 households in the Consultation Area. The objective of the survey was to establish residents' experience of parking problems on their street, their current parking arrangements and response to a range of possible solutions.

A total of 1,641 households from within the Consultation Area responded to the survey, of which **459** were from **Belmont Ward**.

Key findings for the Ward are:

Is there a parking problem?

- 58% of respondents from Belmont, indicated that there was a parking problem in their street, while 34% did not consider it to be an issue and the rest were undecided
- Respondents were more likely to report a problem compared to the Consultation Area as a whole (49%).

Which day is it worst?

- Weekdays are the main concern for those indicating there was a parking problem. Almost all (98%) respondents from the Ward reported that parking problems occurred on weekdays
- 37% of residents indicated problems on Saturdays and 29% on Sundays
- The overall pattern of responses in the Ward is similar to the rest of the Consultation Area. However, weekends are slightly less of a problem than in the rest of the Consultation Area.

What time of day is it hardest to park?

- Parking problems are not restricted to a particular time of day
- 77% of residents reported difficulties parking in the mornings and 74% in the afternoon. Evenings were also a problem time for 54% of residents, with 37% of residents indicating parking problems overnight
- The response from Belmont is similar to that of the Consultation Area, for parking in the daytime and evenings. However, overnight parking is more of an issue in the Ward (37%) compared to the Consultation Area (30%).

Parking solutions for your road

- 31% did not want any action. In general, respondents from the Ward were more inclined to support actions when compared to the Consultation Area as a whole, where 40% did not want any actions
- 28% favouring a CPZ. This compares to 24% of those in the Consultation Area
- 24% would support parking restrictions through single yellow lines and 17% would support double yellow lines

Support for a Controlled Parking Zone

- There was a mixed response to the question about the introduction of a CPZ in their street, with over a third (36%) in favour, 51% against and 13% undecided
- A higher proportion of residents in Belmont (36%) supported a CPZ than was the case in the Consultation Area (29%) as a whole.

Support for a Controlled Parking Zone if one was introduced in a neighbouring area

- 42% of residents would favour a CPZ in their street, if one was introduced in a neighbouring street
- Support for a CPZ is higher in the Ward than the whole Consultation Area, where 37% were in support.

Number of vehicles available to the household

- Almost all respondents to the survey had one or more cars
- 44% of households have 1 car, with 54% of households having 2 or more cars
- Availability of vehicles is similar to the Consultation Area.

Parking on the street

- In the Ward, 66% of respondents used off-road parking for all vehicles, with around a third (34%) parking one or more cars on the road
- The position in Belmont is similar to the Consultation Area as a whole, where 37% of households park on the road.

Comments

- The most common concerns were dangerous parking and access issues (e.g. for emergency vehicles) and the impact of non-residents parking in the area (commuters, school drop offs, visitors).

Introduction

Background

Following adoption of the Parking Strategy in September 2016 the London Borough of Sutton has undertaken a range of information gathering and consultation processes. This survey was undertaken in February-March 2019, with reports for the Geographical Area 2 consultation area as a whole and separate reports for all four wards in the consultation area.

- Belmont
- Carshalton Central
- Carshalton South and Clockhouse
- Cheam

Ward Report - Belmont

The analysis presents the results for each question, including;

- Results for the ward
- Overall results for the Consultation Area.

Appendix 1 shows the number of responses from each street in Belmont Ward. Appendix 2 shows the support for a CPZ by each street. Appendix 3 shows the profile of respondents from the Ward by age group, gender, disability, ethnic group, caring duties, religion, etc.

Method

The Council designed a questionnaire to understand residents' views on parking in their street, covering the key issues:

- Is there a parking problem?
- If so, which day (Weekday, Saturday, Sunday) is it worst?
- What time of day is it hardest to park?
- Support for parking solutions on your street
- Support for a Controlled Parking Zone on your street
- Support for a Controlled Parking Zone if one is introduced nearby
- Number of vehicles at the household

- Current parking arrangements.
- Comments

Survey Response for Belmont

The Council sent a questionnaire to 14,141 households in the Consultation Area. The survey accepted **one response per household**. If there was a duplicate response from the same person or another individual from the same address, only the last response was accepted for analysis. Any additional responses from a household were not included for analysis. Any responses from outside the Consultation Area were also excluded from the analysis.

The survey results are based on:

- A total of 1,641 responses from households in the Consultation Area, giving a response rate of 12%
- 459 responses from 4,075 households in Belmont Ward, giving a response rate of 11%
- Responses were received from 69 of the 83 streets in the Ward.

The **base size** in tables and charts is the total number of respondents included in the analysis for each question. The base size will vary for each question as the not asked / no replies have been removed from the analysis. For example, if a resident did not indicate that there was a parking problem on their street, they have been excluded from analysis of the following question concerning which day a problem occurred. The change in base size is noted against relevant questions.

For readability, **percentages are rounded** to a whole number, which means in some tables/charts the total may not always sum to exactly 100%.

The questionnaire used single response and multi-response questions. The percentage response for **single response** questions will total to 100%.

Multi-response questions allow more than one response option per question e.g., “Q. Which parking solutions would you support - tick all that apply”. The analysis shows the result for each response option as a percentage of all those who were asked the question. As some respondents will have selected more than one option, the percentages are not expected to total 100%. For example; 60% of all respondents may have supported the introduction of double yellows and 80% of all respondents may also have supported single yellow lines.

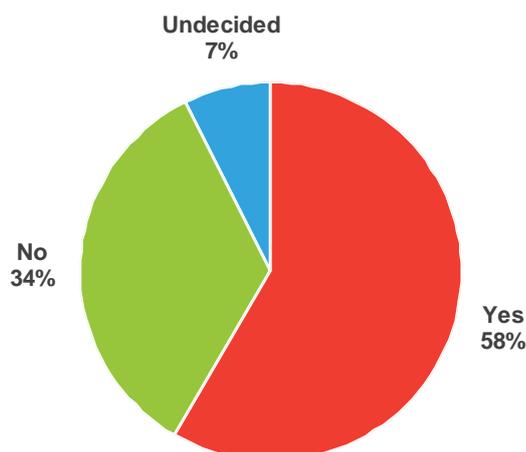
Survey Results

Parking problems on your street

Residents were asked if they thought there was a parking problem in their street. For Belmont Ward:

- Around six out of ten (58%) residents in the Ward felt that there was a parking problem on their street, with 34% indicating there was no problem and the remaining 7% were undecided
- Residents in Belmont were more likely to report a problem than those in the other three wards in the Consultation Area
- Around half of residents (49%) in the Consultation Area felt there was a problem with parking, 44% did not and the rest were undecided.

Q1. Do you think parking problems exist in your street?



[Percentage figures may not total to 100% due to rounding]

On what day is parking worst?

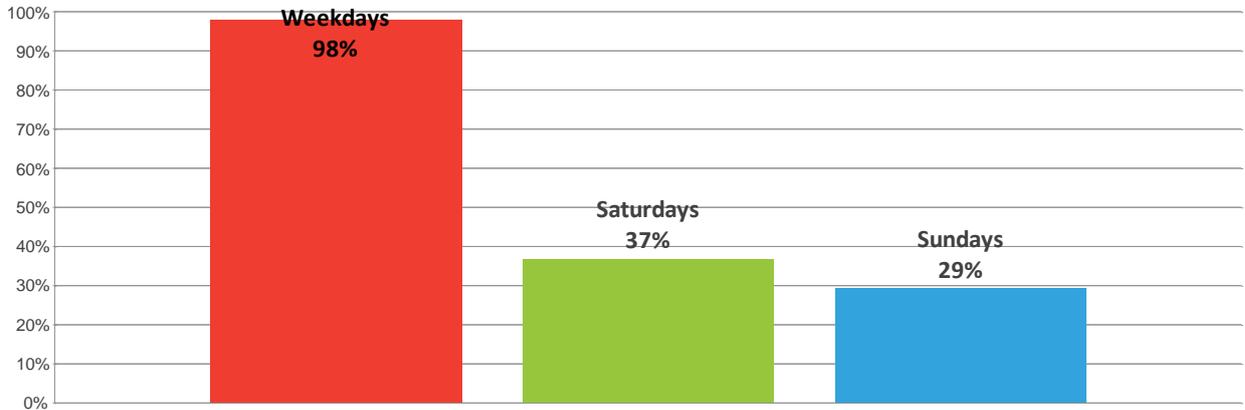
All those that indicated in response to the previous question that there was a parking problem on their street (58% of respondents) were asked which day was worst; Weekdays, Saturdays or Sundays. Respondents could select more than one option.

In Belmont Ward:

- Almost all (98%) of residents in Belmont reported that weekdays are the worst time
- Residents also indicated that there were problems on Saturdays (37%) and Sundays (29%)

- The overall pattern of responses in the Ward is similar to the rest of the Consultation Area. However, Saturdays and Sundays are slightly less of a problem than in the rest of the Consultation Area
- For the Consultation Area as a whole, 93% reported problems at weekends, 46% on Saturdays and 36% on Sundays.

Q2. If there are parking problems in your street, on which day(s) it it worst?



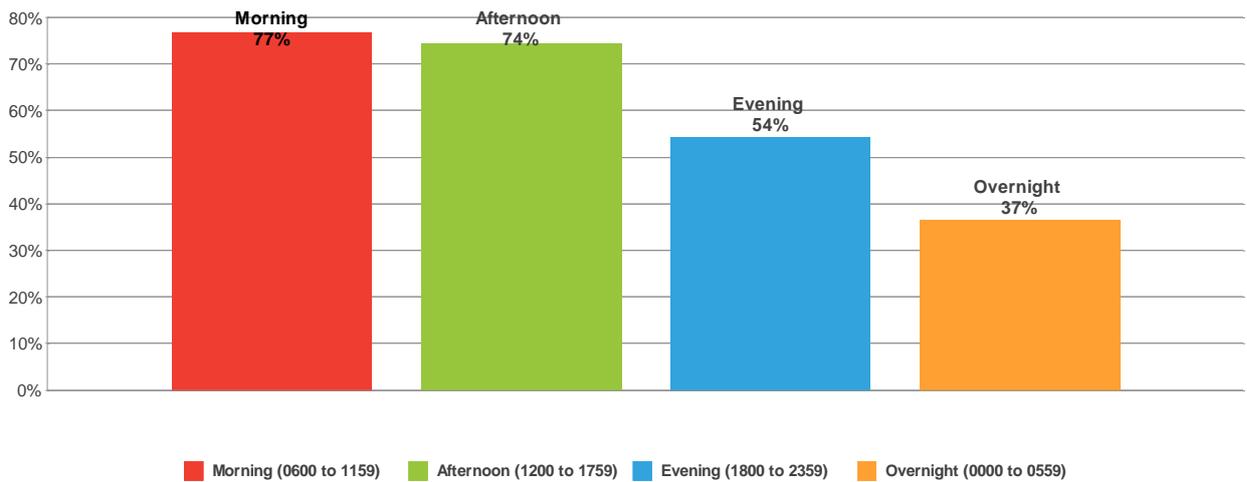
What time of day is it hardest to park?

All those that indicated that there was a parking problem (58% of Belmont respondents) on their street were asked which time of day was worst. Respondents could select more than one option.

In Belmont Ward:

- Parking problems are not restricted to a particular time of day
- Around eight in ten residents (77%) reported difficulties parking in the morning and 74% in the afternoon. Evenings were a problem time for half (54%) of all residents
- Overnight parking was an issue for 37% of residents
- The response from Belmont is similar to that of the Consultation Area, regarding mornings (79%) afternoons (74%) and evenings (54%). Overnight parking is more of an issue in the Ward compared to the Consultation Area (30%).

Q3. If there are parking problems in your street, what time of day is it hardest to park in your street?

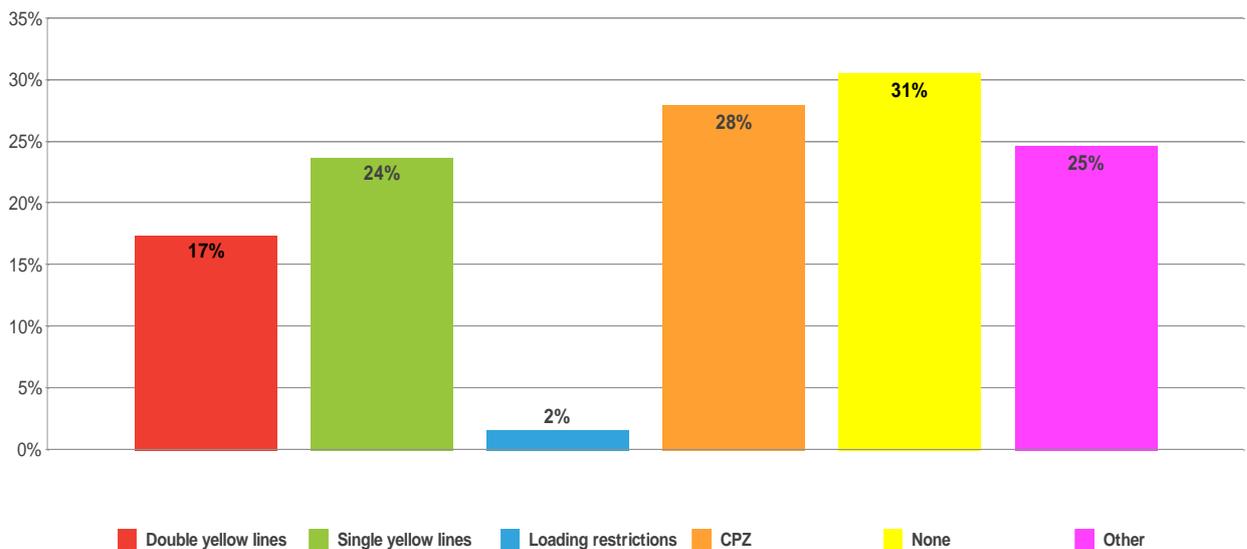


Which parking solutions would you support in your road?

The questionnaire presented residents with a list of four possible parking solutions. All respondents to the survey were asked to select one or more of these options. In Belmont Ward:

- 31% did not want any action
- 28% of residents favoured CPZs, compared to 24% of those in the Consultation Area
- The introduction of restricted parking through single yellow lines was supported by almost a quarter (24%) of residents, with 17% supporting the use of double yellow lines. For the Consultation Area 17% supported single yellow lines and 16% supported double yellow lines
- In general, respondents from the Ward were more inclined to support actions when compared to the Consultation Area as a whole, where 40% did not want any actions.

Q4. Which of the following parking solutions would you support in your road?



Other solutions noted by respondents were for resident only parking permit areas, increased emphasis on enforcement of parking restrictions and an increase in the number of free spaces.

Total respondents	110 100%
Q4. Other parking solutions	
Parking permit, PPA, resident only permit/free	27 25%
More enforcement/wardens/checks.	16 15%
Other	16 15%
Free ares, increase	15 14%
Yellow lines, in favour	11 10%
Commercial, trade, business vehicle ban	8 7%
Restrict hours. To stop all day parking. Short stay	8 7%
Keep as is. No problem.	7 6%
Parking spaces, increase, use green space, verges, drop kerbs	6 5%
Signage	2 2%
CPZ in favour	2 2%
CPZ against	2 2%

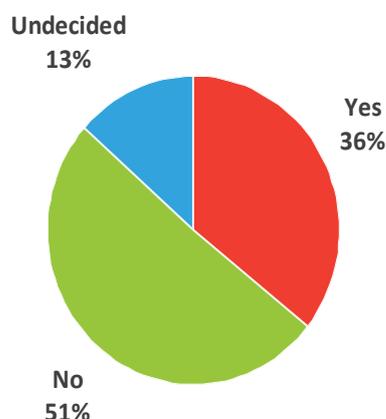
Support for a Controlled Parking Zone in your street?

Respondents were asked if they would support the introduction of a CPZ in their street.

In Belmont Ward:

- There is a mixed response to the introduction of a CPZ, with around half (51%) against, 36% were in favour and 13% were undecided
- Support for a CPZ is slightly higher in Belmont, than the Consultation Area as a whole, where 58% were against, 29% in favour and 13% were undecided.

Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?



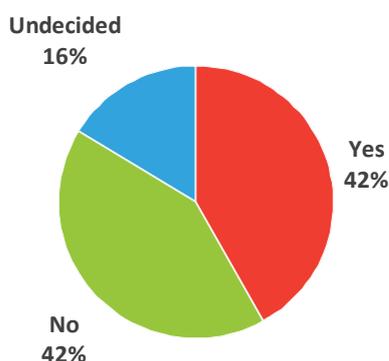
[Percentage figures may not total to 100% due to rounding.]

Support for a Controlled Parking Zone on your street, if one was introduced in a neighbouring street?

The survey sought to explore the issue of CPZs displacing parking problems onto surrounding areas. Respondents were asked if they would support a CPZ on their road, if a CPZ had been introduced on a part of their street or in a neighbouring road. The response from residents in the Ward shows that:

- The prospect of a CPZ elsewhere in the street or surrounding area has an impact on residents' views on the introduction of such a scheme on their street
- Compared to the previous question on a range of solutions, the percentage favouring a CPZ increases by 6 percentage points, to 42%, with 42% against and 16% undecided
- Although there is a change in favour of a CPZ, it is still below 50% of all respondents to the survey in the ward.
- Support for a CPZ is higher in the Ward than the whole Consultation Area, where 37% were in support, 48% against 15% were undecided.

Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?



[Percentage figures may not total to 100% due to rounding.]

Number of vehicles available to the household

All residents in the Ward were asked to indicate how many cars were owned or available to members of the household. In Belmont Ward:

- Almost all households responding to the survey had one or more cars
- 44% of all residents had one vehicle, with 54% having two or more
- Availability of vehicles is similar to that of the Consultation Area, where 41% of households have one vehicle and 56% have two or more.

Total respondents		459 100%
Q6. In total, how many cars or vans are owned, or available for use, by members of your household?		
	One	200 44%
	Two	187 41%
	Three	40 9%
	More than three	20 4%
	None	12 3%

Parking on the street

Those with cars or vans available to the household, were asked to indicate how many vehicles they park on the highway. In the Ward:

- Over a third (34%) of respondents parked one or more vehicles on the highway, with the majority (66%) able to use off-road parking for all vehicles in the household
- The position in Belmont is similar to the Consultation area, where 37% used the highway for parking.

Total respondents	447 100%
Q7. How many of these cars and vans do you have to park on the highway?	
One	115 26%
Two	26 6%
Three	10 2%
More than three	2 0%
None	294 66%

Additional comments

Respondents were asked to add other comments about parking in their street. Additional comments provide a valuable insight into the issues and concerns that have guided the response to the main survey questions and are key points to address in the next stages of the consultation programme. All comments have been analysed and coded into key themes to reflect the concerns and proposed solutions/calls for action.

Concerns

- Concern about dangerous parking, on bends/road junctions and access for emergency vehicles.
- Concerns about the impact of non-residents parking in the area (commuters, school drop off, events) and displacement effect of the CPZs/restrictions.
- That there was not a problem.
- Issues with the parking of commercial/business vehicles in residential areas. This relates to deliveries, work vans as well as vehicles used by residents for their work.

Total respondents	350 100%
Q8. Comments about parking on your street	
Dangerous parking /driving/access for emergency vehicles	102 29%
Problem is commuters, school drop off, football, visitor etc	100 29%
Trade/commercial vehicles - restrict	43 12%
No parking problems	42 12%
Reduce CPZ / against proposals	34 10%
Enforcement - more	31 9%
Expand CPZ / in favour	26 7%
Alternative time restrictions, to stop all day parking	26 7%
Other	24 7%
Double yellow lines - for	22 6%
More parking spaces needed / cheaper spaces / multi-storey	15 4%
Displacement issue of CPZ / just moves problem	13 4%
Hospital staff/vistors - problem	11 3%
Permits - for residents	9 3%
Free parking - increase	7 2%
Developments with no parking space	7 2%
Yellow lines generally - for	7 2%
CPZ - other, not sure, mixed	4 1%
Single yellow lines - for	4 1%
Electric charging/pollution/public transport/be greener	3 1%
Yellow lines - against	2 1%
Verge/garden/off-street areas - use these	2 1%

Street level analysis

Responses were received from 69 of the 83 streets within the Ward. Given the small sample sizes at the street level, the results should be treated with due caution. The total count of responses for each street in the Ward is presented in Appendix 1. The response by street, on the subject of a CPZ is presented in Appendix 2.

Appendix 1: Number of responses by street

Appendix 2: Support for a CPZ by street

Appendix 3: Respondent profile

Appendix 1: Number of responses by street

Base	459
ARUNDEL ROAD	3
AUTUMN DRIVE	8
AVENUE ROAD	11
BALMORAL WAY	14
BANSTEAD ROAD	2
BANSTEAD ROAD SOUTH	26
BARON CLOSE	1
BASILDON CLOSE	2
BASINGHALL GARDENS	17
BASSETT CLOSE	3
BAWTREE CLOSE	6
BELMONT RISE	1
BELMONT ROAD	11
BERESFORD ROAD	19
BICKNOLLER CLOSE	1
BRASTED CLOSE	2
CALIFORNIA CLOSE	2
CHELMSFORD CLOSE	3
CHEVIOT CLOSE	1
CHIDDINGSTONE CLOSE	3
CHILTERN ROAD	21
CHIPSTEAD CLOSE	5
CLIFTON AVENUE	2
COMMONSIDE CLOSE	3
CORNWALL ROAD	11
COTSWOLD ROAD	8
COURTENAY AVENUE	3
CUDHAM CLOSE	2
DORSET ROAD	2
DOWNS ROAD	14
DUNSBURY CLOSE	2

FAIRWAY	7
FELBRIDGE CLOSE	2
FURZEDOWN ROAD	11
HADLEIGH DRIVE	3
HARDEGRAY CLOSE	2
HATFIELD CLOSE	2
HEATH DRIVE	18
HILLSIDE ROAD	14
HOLLAND AVENUE	19
HOMELAND DRIVE	2
HULVERSTON CLOSE	8
KINGS ROAD	21
KINGSWOOD DRIVE	7
KNOCKHOLT CLOSE	1
LYMBOURNE CLOSE	2
MOORE WAY	2
NETTLECOMBE CLOSE	3
NORTHDOWN ROAD	1
PATRICIA GARDENS	4
PELTON AVENUE	6
PENSHURST WAY	6
PORCHFIELD CLOSE	1
QUEENS ROAD	13
SACKVILLE ROAD	2
SEVENOAKS CLOSE	9
SINCLAIR DRIVE	1
STATION ROAD	8
SUNNYMEDE AVENUE	8
THE BYWAY	3
THE CAUSEWAY	4
THE CRESCENT	21
THE GALLOP	1
THE HIGHWAY	5

THE LINKWAY	3
VINCENT AVENUE	2
WESTERHAM CLOSE	2
WOODBURY DRIVE	8
YORK ROAD	18

Appendix 2: Support for a CPZ by street

	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?		
	Yes	No	Undecided	Yes	No	Undecided
Base	164	233	62	192	192	75
ARUNDEL ROAD	1	2	-	1	2	-
AUTUMN DRIVE	2	6	-	2	6	-
AVENUE ROAD	4	5	2	3	5	3
BALMORAL WAY	7	4	3	7	3	4
BANSTEAD ROAD	1	1	-	1	1	-
BANSTEAD ROAD SOUTH	12	14	-	12	12	2
BARON CLOSE	-	-	1	-	-	1
BASILDON CLOSE	-	2	-	-	1	1
BASINGHALL GARDENS	12	2	3	13	1	3
BASSETT CLOSE	-	2	1	-	2	1
BAWTREE CLOSE	-	5	1	2	4	-
BELMONT RISE	-	1	-	1	-	-
BELMONT ROAD	8	2	1	8	2	1
BERESFORD ROAD	5	9	5	7	8	4
BICKNOLLER CLOSE	-	1	-	-	1	-
BRASTED CLOSE	-	2	-	-	2	-
CALIFORNIA CLOSE	1	1	-	1	1	-
CHELMSFORD CLOSE	-	3	-	1	1	1
CHEVIOT CLOSE	-	1	-	-	1	-
CHIDDINGSTONE CLOSE	1	2	-	1	1	1
CHILTERN ROAD	7	11	3	9	8	4
CHIPSTEAD CLOSE	2	3	-	3	2	-
CLIFTON AVENUE	2	-	-	1	-	1
COMMONSIDE CLOSE	2	-	1	2	-	1
CORNWALL ROAD	1	8	2	3	6	2
COTSWOLD ROAD	2	2	4	6	1	1
COURTENAY AVENUE	1	2	-	1	2	-
CUDHAM CLOSE	-	2	-	-	2	-
DORSET ROAD	1	1	-	1	1	-
DOWNNS ROAD	8	3	3	9	2	3
DUNSBURY CLOSE	1	1	-	1	1	-
FAIRWAY	2	3	2	4	2	1
FELBRIDGE CLOSE	-	1	1	-	1	1
FURZEDOWN ROAD	6	2	3	7	2	2

	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?		
	Yes	No	Undecided	Yes	No	Undecided
HADLEIGH DRIVE	-	3	-	1	2	-
HARDEGRAY CLOSE	-	2	-	-	2	-
HATFIELD CLOSE	1	1	-	1	-	1
HEATH DRIVE	1	17	-	1	17	-
HILLSIDE ROAD	8	5	1	9	3	2
HOLLAND AVENUE	5	12	2	7	11	1
HOMELAND DRIVE	1	1	-	1	-	1
HULVERSTON CLOSE	2	5	1	2	5	1
KINGS ROAD	17	1	3	18	1	2
KINGSWOOD DRIVE	3	3	1	3	3	1
KNOCKHOLT CLOSE	-	-	1	-	-	1
LYMBOURNE CLOSE	-	2	-	-	1	1
MOORE WAY	1	1	-	1	-	1
NETTLECOMBE CLOSE	-	3	-	-	3	-
NORTHDOWN ROAD	-	1	-	-	1	-
PATRICIA GARDENS	-	3	1	-	2	2
PELTON AVENUE	5	-	1	5	-	1
PENSHURST WAY	-	6	-	-	4	2
PORCHFIELD CLOSE	-	1	-	1	-	-
QUEENS ROAD	10	3	-	12	1	-
SACKVILLE ROAD	1	1	-	1	-	1
SEVENOAKS CLOSE	2	7	-	3	5	1
SINCLAIR DRIVE	-	1	-	-	1	-
STATION ROAD	1	5	2	1	4	3
SUNNYMEDE AVENUE	5	2	1	5	2	1
THE BYWAY	2	1	-	2	1	-
THE CAUSEWAY	1	2	1	-	2	2
THE CRESCENT	4	15	2	4	14	3
THE GALLOP	-	-	1	-	-	1
THE HIGHWAY	1	1	3	1	2	2
THE LINKWAY	-	2	1	1	2	-
VINCENT AVENUE	-	1	1	-	1	1
WESTERHAM CLOSE	-	2	-	-	2	-
WOODBURY DRIVE	3	4	1	3	2	3
YORK ROAD	1	15	2	2	14	2

Appendix 3: Respondent profile

Total	436 100%
In which age group are you?	
16 - 24 years	6 1%
25 - 34 years	37 8%
35 - 44 years	63 14%
45 - 54 years	91 21%
55 - 64 years	95 22%
65 - 74 years	84 19%
75 - 84 years	33 8%
85+ years	4 1%
Prefer not to say	23 5%

Total	433 100%
How would you describe your ethnic group or background?	
White	324 75%
Asian/ Asian British	36 8%
Black/ African/ Caribbean/ Black British	1 0%
Mixed or multiple ethnic groups	8 2%
Other ethnic group	8 2%
Prefer not to say	56 13%

Total	434 100%
Do you consider yourself to have a disability?	
No	367 85%
Yes, affecting mobility	26 6%
Yes, affecting hearing	3 1%
Yes, affecting vision	3 1%
Yes, mental ill-health	2 0%
Yes, another form of disability	3 1%
Prefer not to say	40 9%

Total	435 100%
Which of the following best describes your gender?	
Male	208 48%
Female	192 44%
Prefer not to say	35 8%

Total	433 100%
What is your faith/ religion/ belief?	
Agnostic	14 3%
Atheist	27 6%
Buddhist	1 0%
Christian	196 45%
Hindu	18 4%
Humanist	1 0%
Muslim	13 3%
Sikh	1 0%
Other religion or belief	4 1%
No religion or belief	71 16%
Prefer not to say	87 20%

Total	431 100%
Are you pregnant or on maternity leave, or have you recently returned from maternity leave (within the last year)?	
Yes	12 3%
No	379 88%
Prefer not to say	40 9%

Total	432 100%
Do you have any caring responsibilities?	
Yes, Children	119 28%
Yes, Children with disability or additional need	17 4%
Yes, Parent with disability or additional need	15 3%
Yes, Partner with disability or additional need	11 3%
Yes, Other dependents	24 6%
No	219 51%
Prefer not to say	43 10%

Total	434 100%
What is your marital status?	
Single	37 9%
Cohabiting	27 6%
Married	276 64%
Civil partnership	1 0%
Separated	3 1%
Divorced	22 5%
Widowed	21 5%
Other	3 1%
Prefer not to say	44 10%

Total	459 100%
How did you hear about this consultation?	
Facebook	13 3%
From my Councillor	3 1%
From my library	1 0%
Letter delivered to my home	370 81%
Sutton Council Website	9 2%
Sutton Scene e-bulletin	16 3%
Twitter	1 0%
Word of mouth	8 2%
Other	15 3%
Not Answered	23 5%



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