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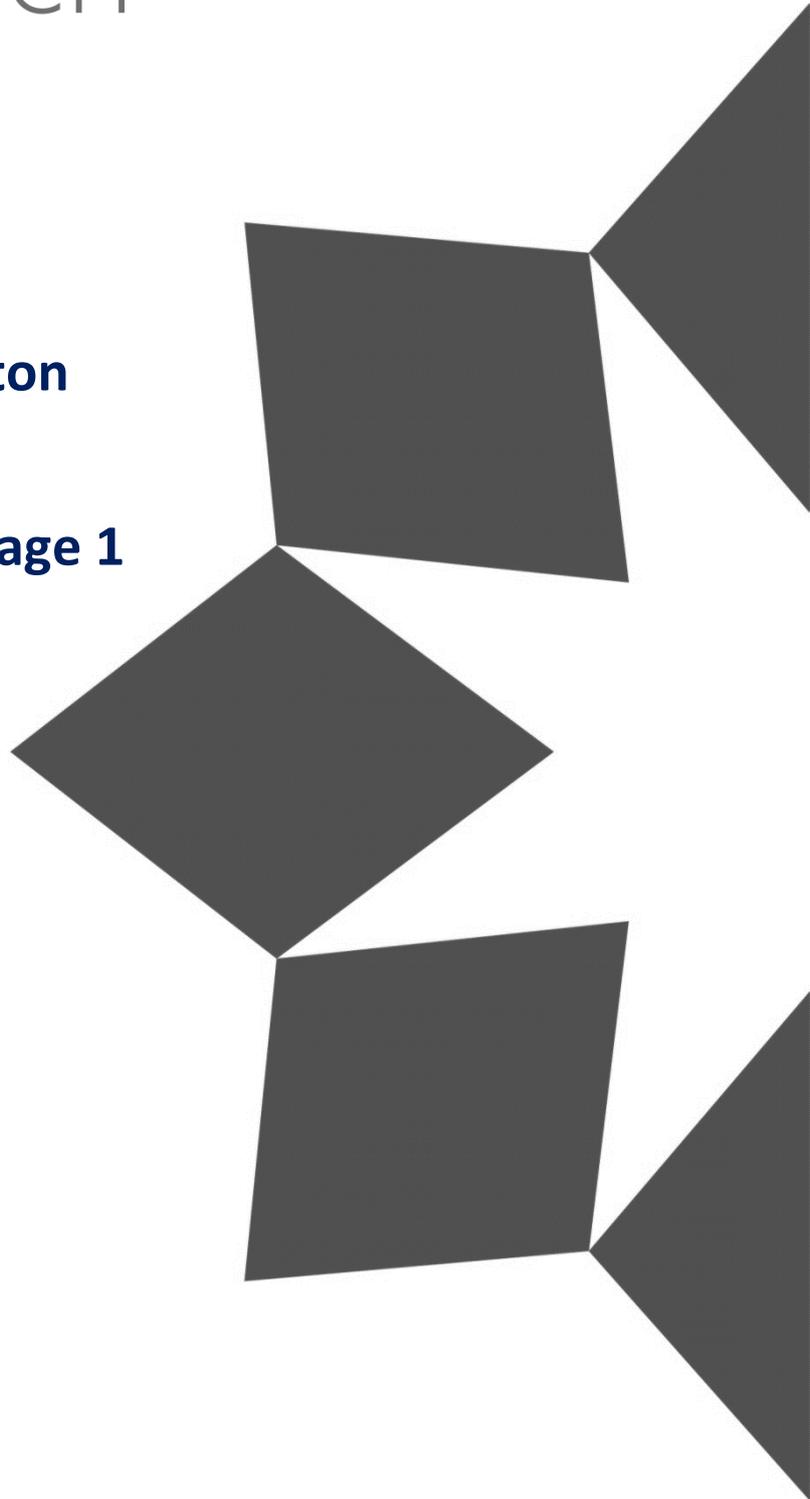
Parking Survey

London Borough of Sutton

Geographical Area 2, Stage 1

**Ward Report: Carshalton
Central**

August 2019



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Project details

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Survey Summary

To inform the Borough Parking Strategy, the Council sent a questionnaire to 14,141 households in the Consultation Area. The objective of the survey was to establish residents' experience of parking problems on their street, their current parking arrangements and response to a range of possible solutions.

A total of 1,641 households from within the Consultation Area responded to the survey, of which **150** were from **Carshalton Central Ward**.

Key findings for the Ward are:

Is there a parking problem?

- 55% of respondents from Carshalton Central, indicated that a parking problem occurred in their street, whereas 39% did not consider it to be an issue for them. The rest were undecided
- Respondents were more likely to report a problem compared to the Consultation Area as a whole (49%).

Which day is it worst?

- Weekdays are the main concern for those indicating there was a parking problem. Similar to the Consultation Area (93%), almost all (98%) respondents from the Ward reported the parking problems occurring on weekdays
- 35% of residents indicated problems on Saturdays and 21% on Sundays. Weekends are less of a problem than for the whole Consultation Area.

What time of day is it hardest to park?

- Parking problems are not restricted to a particular time of day
- 83% of residents reported difficulties parking in the mornings and 83% in the afternoon. Evenings were also a problem time for 44% of residents, with 19% of residents indicating parking problems overnight
- Daytime parking is more of an issue in Carshalton Central compared to the Consultation Area, whereas evening and overnight parking is less of an issue.

Parking solutions for your road

- 45% did not want any action. Respondents from the Ward were slightly less inclined to support actions when compared to the Consultation Area as a whole, where 40% supported actions
- 29% favouring a CPZ. This compares to 24% of those in the Consultation Area
- 7% would support parking restrictions through single yellow lines and 7% would support double yellow lines.

Support for a Controlled Parking Zone

- There was a mixed response to the introduction of a CPZ in their street, with around a third (32%) in favour, 55% against and 13% undecided

- The proportion of residents in Carshalton Central who supported a CPZ was slightly higher than for the Consultation Area (29%) as a whole.

Support for a Controlled Parking Zone if one was introduced in a neighbouring area

- 43% of residents would favour a CPZ in their street, if one was introduced in a neighbouring street
- Support for a CPZ is higher in the Ward than the whole Consultation Area, where 37% were in support

Number of vehicles available to the household

- Almost all households (98%) responding to the survey had one or more cars
- 57% of all residents had one vehicle, with 41% having two or more
- Households are more likely to have one vehicle compared to the Consultation Area (41%), where two or more vehicles is the norm (57%).

Parking on the street

- Over half (56%) of respondents parked one or more vehicles on the highway, with 44% able to use off-road parking for all their vehicles
- The position in Carshalton Central is different to the Consultation area, where 37% use the highway for parking.

Comments

- Respondents noted a wide range of concerns. The most common concerns were the impact of non-residents parking in the area (commuters, school drop-offs, visitors), dangerous parking/access issues, against a CPZ, that parking was not a problem and commercial/business vehicles parking in residential areas.

Introduction

Background

Following adoption of the Parking Strategy in September 2016 the London Borough of Sutton has undertaken a range of information gathering and consultation processes. This survey was undertaken in February-March 2019, with reports for the Geographical Area 2 Consultation Area as a whole and separate reports for all four wards in the area.

- Carshalton Central
- Carshalton South and Clockhouse
- Cheam
- Belmont

Ward Report - Carshalton Central

The analysis presents the results for each question, including;

- Results for the Ward
- Overall results for the Consultation Area

Appendix 1 shows the number of responses from each street in Carshalton Central Ward. Appendix 2 shows the support for a CPZ by each street. Appendix 3 shows the profile of respondents from the Ward by age group, gender, disability, ethnic group, caring duties, religion, etc.

Method

The Council designed a questionnaire to understand residents' views on parking in their street, covering the key issues:

- Is there a parking problem?
- If so, which day (Weekday, Saturday, Sunday) is it worst?
- What time of day is it hardest to park?
- Support for parking solutions on your street
- Support for a Controlled Parking Zone on your street
- Support for a Controlled Parking Zone if one is introduced nearby
- Number of vehicles at the household

- Current parking arrangements
- Comments

Survey Response for Carshalton Central

The Council sent a questionnaire to 14,141 households in the Consultation Area. The survey accepted **one response per household**. If there was a duplicate response from the same person or another individual from the same address, only the last response was accepted for analysis. Any additional responses from a household were not included for analysis. Any responses from outside the Consultation Area were also excluded from the analysis.

The survey results are based on:

- A total of 1,641 responses from households in the Consultation Area, giving a response rate of 12%
- 150 responses from 1,423 households in Carshalton Central Ward, giving a response rate of 11%
- Responses were received from 30 of the 54 streets in the Ward.

The **base size** in tables and charts is the total number of respondents included in the analysis for each question. The base size will vary for each question as the not asked / no replies have been removed from the analysis. For example, if a resident did not indicate that there was a parking problem on their street, they have been excluded from analysis of the following question concerning which day a problem occurred. The change in base size is noted against relevant questions.

For readability, **percentages are rounded** to a whole number, which means in some tables/charts the total may not always sum to exactly 100%.

The questionnaire used single response and multi-response questions. The percentage response for **single response** questions will total to 100%.

Multi-response questions allow more than one response option per question e.g., “Q. Which parking solutions would you support - tick all that apply”. The analysis shows the result for each response option as a percentage of all those who were asked the question. As some respondents will have selected more than one option, the percentages are not expected to total 100%. For example; 60% of all respondents may have supported the introduction of double yellows and 80% of all respondents may also have supported single yellow lines.

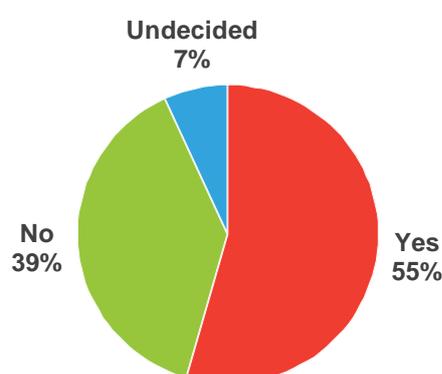
Survey Results

Parking problems on your street

Residents were asked if they thought there was a parking problem in their street. For Carshalton Central Ward:

- Over half (55%) of all residents responding to the survey in the Ward felt that there was a parking problem on their street, with 39% indicating there was no problem and the remainder (7%) were undecided
- Around half of residents (49%) in the Consultation Area felt there was a problem with parking, 44% did not and the remainder (7%) were undecided.

Q1. Do you think parking problems exist in your street?



[Percentage figures may not total to 100% due to rounding]

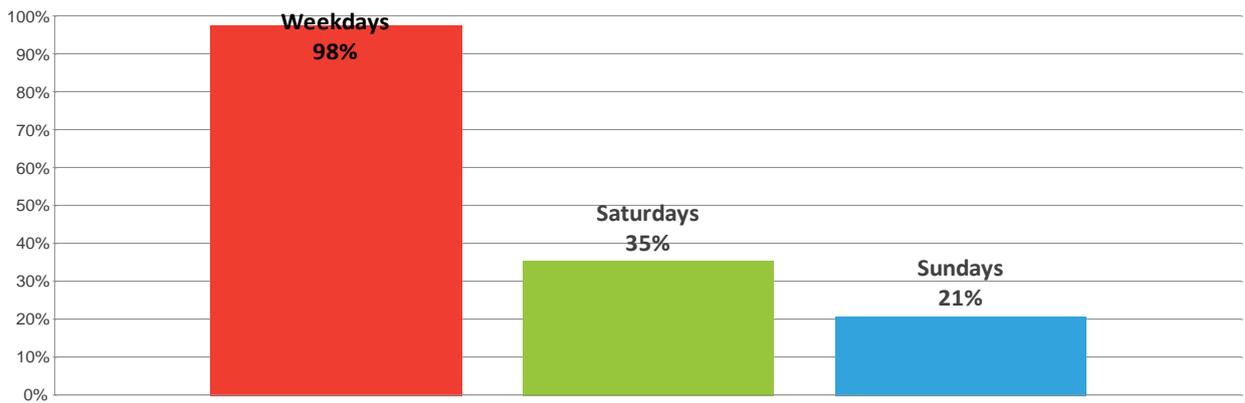
On what day is parking worst?

All those that indicated in response to the previous question that there was a parking problem on their street (55% of respondents) were asked which day was worst; Weekdays, Saturdays or Sundays. Respondents could select more than one option.

In Carshalton Central Ward:

- Almost all (98%) of residents in Carshalton Central reported that weekdays are the worst day
- Residents also indicated that there were problems on Saturdays (35%) and Sundays (21%)
- The overall pattern of responses in the Ward is similar to the rest of the Consultation Area. However, weekends are slightly less of a problem than in the rest of the Consultation Area
- For the Consultation Area as a whole, 93% reported problems on weekdays, 45% on Saturdays and 34% on Sundays.

Q2. If there are parking problems in your street, on which day(s) it it worst?



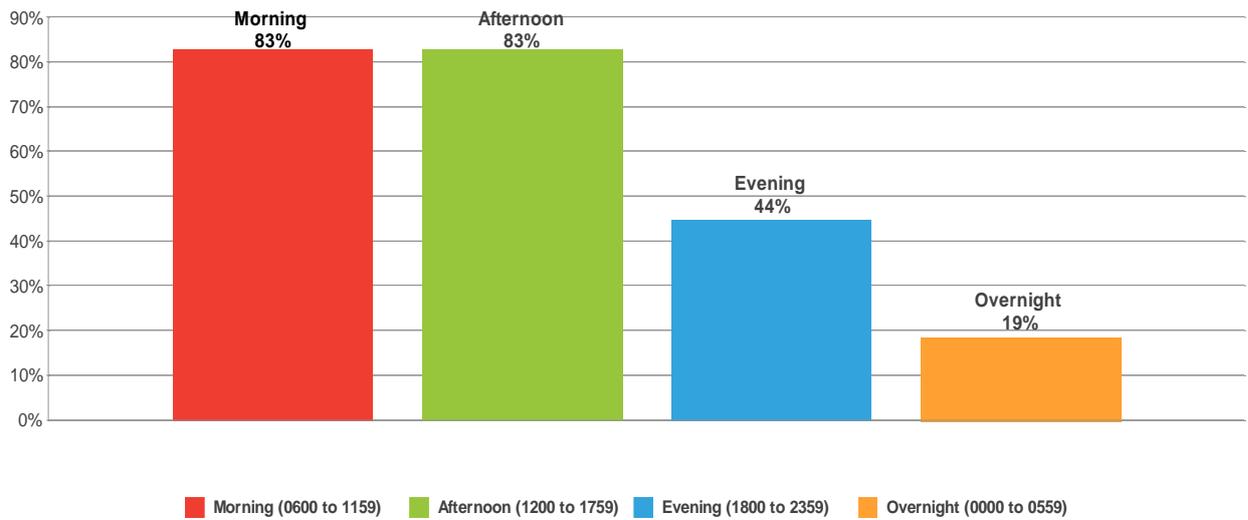
What time of day is it hardest to park?

All those that indicated that there was a parking problem on their street were asked which time of day was worst. Respondents could select more than one option.

In Carshalton Central Ward:

- Parking problems are not restricted to a particular time of day
- More than eight in ten respondents (83%) indicated that they experienced difficulties parking in the morning and 83% noted this was the case in the afternoon. Evenings were a problem time for 44% of all residents who responded to the survey
- Overnight parking was an issue for 19% of residents
- The response from Carshalton Central shows a higher proportion of residents experiencing problems during the daytime and comparatively less of an issue in the evenings and overnight
- For the Consultation Area, 79% reported difficulties parking in the morning, 74% in the afternoon, 53% in evenings and 30% overnight.

Q3. If there are parking problems in your street, what time of day is it hardest to park in your street?

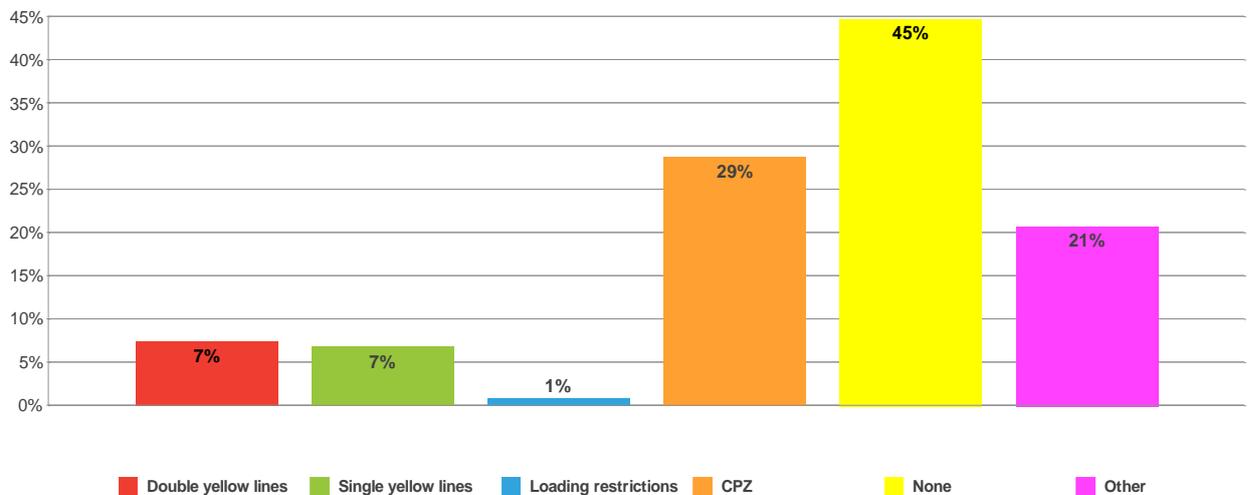


Which parking solutions would you support in your road?

The questionnaire presented residents with a list of four possible parking solutions. All respondents to the survey were asked to select one or more of these options. In Carshalton Central Ward:

- 45% did not want any action. In general, respondents from the Ward were slightly less inclined to support actions when compared to the Consultation Area as a whole, where 40% supported actions
- 29% of residents favoured CPZs, compared to 24% for the Consultation Area
- The introduction of restricted parking through single yellow lines was supported by less than one in ten (7%) residents, with 7% supporting the use of double yellow lines. For the Consultation Area 17% supported single yellow lines and 16% supported double yellow lines.

Q4. Which of the following parking solutions would you support in your road?



Around half (52%) of comments on other solutions were for free, resident only parking permits.

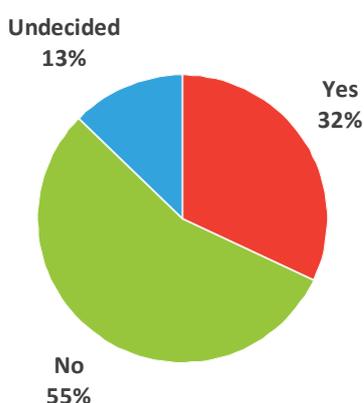
Total respondents	31 100%
Q4. Other parking solutions	
Parking permit, PPA, resident only permit/free	16 52%
Restrict hours. To stop all day parking. Short stay	4 13%
Commercial, trade, business vehicle ban	3 10%
More enforcement/wardens/checks.	2 6%
Free ares, increase	2 6%
Other	2 6%
Parking spaces, increase, use green space, verges, drop kerbs	1 3%
Yellow lines, in favour	1 3%
Signage	1 3%
Keep as is. No problem.	1 3%

Support for a Controlled Parking Zone in your street?

Respondents were asked if they would support the introduction of a CPZ in their street. In Carshalton Central Ward:

- There is a mixed response to the introduction of a CPZ, with around half (55%) against it, 32% in favour and 13% were undecided
- The response from residents in Carshalton Central is similar to that of the Consultation Area as a whole, where 58% were against it, 29% in favour and the rest (13%) were undecided.

Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?



[Percentage figures may not total to 100% due to rounding]

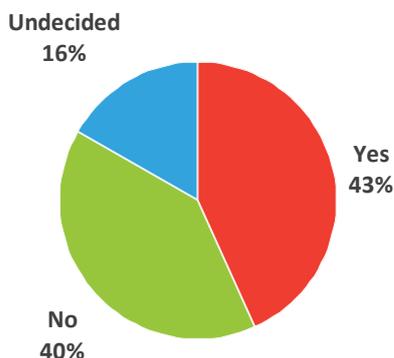
Support for a Controlled Parking Zone on your street, if one was introduced in a neighbouring street?

The survey sought to explore the issue of CPZs displacing parking problems onto surrounding areas. Respondents were asked if they would support a CPZ on their road, if a CPZ had been introduced on a part of their street or in a neighbouring road.

The response from residents in the Ward shows that:

- The prospect of a CPZ elsewhere in the street or surrounding area has an impact on residents' views on the introduction of such a scheme on their street
- Compared to the previous question on a range of solutions, the percentage favouring a CPZ increases by 11 percentage points, to 43%, with 40% against and the rest (17%) undecided
- Although there is a change in favour of a CPZ, less than half of respondents support a CPZ
- Support for a CPZ is higher in the Ward than the whole Consultation Area, where 37% were in support, 48% against 15% were undecided.

Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?



[Percentage figures may not total to 100% due to rounding]

Number of vehicles available to the household

All residents in the Ward were asked to indicate how many cars were owned or available to members of the household. In Carshalton Central Ward:

- Almost all households (98%) responding to the survey had one or more cars. This is the same as the Consultation Area (98%).
- 57% of all residents had one vehicle, with 41% having two or more
- The number of vehicles per household is different to the Consultation Area. In the Ward, there are more households with one vehicle compared to the Consultation Area (41%) and fewer multi-vehicle households (57% in the Consultation Area).

Total respondents		150 100%
Q6. In total, how many cars or vans are owned, or available for use, by members of your household?		
One	86 57%	
Two	46 31%	
Three	14 9%	
More than three	1 1%	
None	3 2%	

Parking on the street

Those with cars or vans available to the household, were asked to indicate how many vehicles they park on the highway. In the Ward:

- Over half (56%) of the respondents parked one or more vehicles on the highway, with 44% able to use off-road parking for all their vehicles
- The position in Carshalton Central is different to the Consultation area, where 37% of respondents used the highway and 63% were able to park all vehicles off-road.

Total respondents	147 100%
Q7. How many of these cars and vans do you have to park on the highway?	
One	64 44%
Two	15 10%
Three	4 3%
More than three	- -
None	64 44%

Additional comments

Respondents were asked to add other comments about parking in their street. Additional comments provide a valuable insight into the issues and concerns that have guided the response to the main survey questions and are key points to address in the next stages of the consultation programme. All comments have been analysed and coded into key themes to reflect the concerns and proposed solutions/calls for action.

Concerns

- Concerns about the impact of non-residents parking in the area (commuters, school drop off, events) and displacement effect of the CPZs/restrictions
- Concern about dangerous parking, on bends/road junctions and access for emergency vehicles
- Against the proposals for a CPZ
- That there was not a problem
- Issues with the parking of commercial/business vehicles in residential areas. This relates to deliveries, work vans as well as vehicles used by residents for their work.

Total respondents	101 100%
Q8. Comments about parking on your street	
Problem is commuters, school drop off, football, visitor etc	40 40%
Dangerous parking /driving/access for emergency vehicles	19 19%
Reduce CPZ / against proposals	15 15%
No parking problems	14 14%
Trade/commercial vehicles - restrict	11 11%
Permits - for residents	7 7%
Other	7 7%
Displacement issue of CPZ / just moves problem	6 6%
More parking spaces needed / cheaper spaces / multi-storey	5 5%
Expand CPZ / in favour	4 4%
CPZ - other, not sure, mixed	3 3%
Alternative time restrictions, to stop all day parking	3 3%
Electric charging/pollution/public transport/be greener	3 3%
Double yellow lines - for	3 3%
Enforcement - more	3 3%
Free parking - increase	2 2%
Yellow lines - against	2 2%
Developments with no parking space	1 1%
Single yellow lines - for	1 1%

Street level analysis

Responses were received from 30 of the 54 streets within the Ward. Given the small sample sizes at the street level, the results should be treated with due caution. The total count of responses for each street in the Ward is presented in Appendix 1. The response by street, on the subject of a CPZ is presented in Appendix 2.

Appendix 1: Number of responses by street

Appendix 2: Support for a CPZ by street

Appendix 3: Respondent profile

Appendix 1: Number of responses by street

Total	150
ASHCOMBE ROAD	2
BEYNON ROAD	3
BLAKEHALL ROAD	12
BROOKSIDE	6
CARSHALTON PARK ROAD	27
CARSHALTON PLACE	4
CATOR ROAD	1
CEDAR CLOSE	1
CHURCH HILL ROAD	1
CORBOULD CLOSE	3
DEROY CLOSE	1
GORDON ROAD	1
HILL ROAD	6
HONEYWOOD WALK	1
PARK AVENUE	4
PARK CLOSE	1
PARK HILL	1
POUND STREET	2
RAYNER CLOSE	1
ROTHERFIELD ROAD	4
RUSKIN ROAD	11
SALISBURY ROAD	11
SEYMOUR ROAD	1
TALBOT ROAD	4
THE GREEN	1
THE PARK	5
THE SQUARE	6
WALLACE CRESCENT	19
WILMOT ROAD	1
WOODSTOCK ROAD	9

Appendix 2: Support for a CPZ by street

	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?		
	Yes	No	Undecided	Yes	No	Undecided
Base	48	83	19	65	60	25
ASHCOMBE ROAD	-	2	-	-	2	-
BEYNON ROAD	-	2	1	-	1	2
BLAKEHALL ROAD	1	10	1	2	7	3
BROOKSIDE	4	2	-	4	1	1
CARSHALTON PARK ROAD	14	11	2	17	9	1
CARSHALTON PLACE	2	-	2	2	-	2
CATOR ROAD	-	-	1	1	-	-
CEDAR CLOSE	-	1	-	-	1	-
CHURCH HILL ROAD	-	1	-	-	1	-
CORBOULD CLOSE	1	2	-	1	2	-
DEROY CLOSE	-	1	-	-	1	-
GORDON ROAD	1	-	-	1	-	-
HILL ROAD	2	4	-	2	3	1
HONEYWOOD WALK	-	1	-	-	1	-
PARK AVENUE	-	4	-	-	3	1
PARK CLOSE	1	-	-	1	-	-
PARK HILL	1	-	-	1	-	-
POUND STREET	1	1	-	1	1	-
RAYNER CLOSE	-	1	-	-	1	-
ROTHERFIELD ROAD	2	2	-	2	-	2
RUSKIN ROAD	2	8	1	4	7	-
SALISBURY ROAD	-	10	1	3	5	3
SEYMOUR ROAD	-	1	-	-	1	-
TALBOT ROAD	1	3	-	3	1	-
THE GREEN	-	-	1	-	-	1
THE PARK	-	4	1	1	4	-
THE SQUARE	2	3	1	3	3	-
WALLACE CRESCENT	10	3	6	10	3	6
WILMOT ROAD	1	-	-	1	-	-
WOODSTOCK ROAD	2	6	1	5	2	2

Appendix 3: Respondent profile

Base	142 100%
In which age group are you?	
25 - 34 years	9 6%
35 - 44 years	27 19%
45 - 54 years	32 23%
55 - 64 years	30 21%
65 - 74 years	23 16%
75 - 84 years	10 7%
Prefer not to say	11 8%

Base	141 100%
How would you describe your ethnic group or background?	
White	119 84%
Asian/ Asian British	2 1%
Mixed or multiple ethnic groups	3 2%
Other ethnic group	1 1%
Prefer not to say	16 11%

Base	141 100%
Do you consider yourself to have a disability?	
No	119 84%
Yes, affecting mobility	5 4%
Yes, affecting hearing	2 1%
Yes, affecting vision	1 1%
Yes, a learning disability	1 1%
Yes, mental ill-health	1 1%
Yes, another form of disability	2 1%
Prefer not to say	13 9%

Base	142 100%
Which of the following best describes your gender?	
Male	52 37%
Female	78 55%
Prefer not to say	12 8%

Base	141 100%
What is your faith/ religion/ belief?	
Agnostic	6 4%
Atheist	9 6%
Christian	62 44%
Hindu	1 1%
Humanist	1 1%
Other religion or belief	2 1%
No religion or belief	29 21%
Prefer not to say	31 22%

Base	140 100%
Are you pregnant or on maternity leave, or have you recently returned from maternity leave (within the last year)?	
Yes	6 4%
No	119 85%
Prefer not to say	15 11%

Base	141 100%
Do you have any caring responsibilities?	
Yes, Children	26 18%
Yes, Children with disability or additional need	5 4%
Yes, Parent with disability or additional need	5 4%
Yes, Partner with disability or additional need	7 5%
Yes, Other dependents	3 2%
No	83 59%
Prefer not to say	17 12%

Base	141 100%
What is your marital status?	
Single	13 9%
Cohabiting	13 9%
Married	81 57%
Civil partnership	2 1%
Separated	2 1%
Divorced	6 4%
Widowed	5 4%
Prefer not to say	19 13%

Base	150 100%
How did you hear about this consultation?	
Facebook	7 5%
From my Councillor	3 2%
Letter delivered to my home	123 82%
Sutton Council Website	1 1%
Sutton Scene e-bulletin	8 5%
Twitter	1 1%
Word of mouth	3 2%
Other	1 1%
Not Answered	3 2%



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