

Parking Survey

London Borough of Sutton

Geographical Area 2, Stage 1

Ward Report: Carshalton South and Clockhouse

August 2019



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Project details

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Survey Summary

To inform the Borough Parking Strategy, the Council sent a questionnaire to 14,141 households in the Consultation Area. The objective of the survey was to establish residents' experience of parking problems on their street, their current parking arrangements and response to a range of possible solutions.

A total of 1,641 households from within the Consultation Area responded to the survey, of which **532** were from **Carshalton South and Clockhouse Ward**.

Key findings for the Ward are:

Is there a parking problem?

- 45% of respondents from Carshalton South and Clockhouse, indicated that a parking problem occurred in their street, whereas 48% did not consider it to be an issue for them. The rest were undecided
- Respondents were less likely to report a problem compared to the Consultation Area as a whole (49%).

Which day is it worst?

- Weekdays are the main concern for those indicating there was a parking problem. Similar to the Consultation Area (93%), almost all (93%) respondents from the Ward reported the parking problems occurring on weekdays
- 44% of residents indicated problems on Saturdays and 38% on Sundays. The response to parking at the weekends was similar to the whole Consultation Area.

What time of day is it hardest to park?

- Parking problems are not restricted to a particular time of day, with a response that is similar to the whole Consultation Area
- 79% of residents reported difficulties parking in the mornings and 78% in the afternoon. Evenings
 were also a problem time for 55% of residents, with 27% of residents indicating parking problems
 overnight.

Parking solutions for your road

- 18% favoured a CPZ. This compares to 24% of those in the Consultation Area
- 18% would support parking restrictions through single yellow lines and 17% would support double yellow lines.

Support for a Controlled Parking Zone

- Two in three (65%) would not support the introduction of a CPZ in their street, with 23% in favour and the rest undecided
- The proportion of residents in Carshalton South and Clockhouse who supported a CPZ was lower than for the Consultation Area (29%) as a whole.



Support for a Controlled Parking Zone if one was introduced in a neighbouring area

- 32% of residents would favour a CPZ in their street, if one was introduced in a neighbouring street and 55% were against the introduction of one
- In these circumstances, support for a CPZ is lower than the whole Consultation Area, where 37% were in support

Number of vehicles available to the household

- Almost all households (99%) responding to the survey had one or more cars
- 39% of all residents had one vehicle, with 60% having two or more
- The number of vehicles per household is similar to the Consultation Area.

Parking on the street

- Around 37% of respondents parked one or more vehicles on the highway, with the majority (63%) able to use off-road parking for all their vehicles
- The position in Carshalton South and Clockhouse is similar to the Consultation area, where 37% use the highway for parking.

Comments

 Respondents noted a wide range of concerns. The most common concerns were about dangerous parking/access issues, the impact of non-residents parking in the area (commuters, school drop-offs, visitors), against proposals for a CPZ and that parking was not a problem.



Introduction

Background

Following adoption of the Parking Strategy in September 2016 the London Borough of Sutton has undertaken a range of information gathering and consultation processes. This survey was undertaken in February-March 2019, with reports for the Geographical Area 2 Consultation Area as a whole and separate reports for all four wards in the area.

- Carshalton South and Clockhouse
- Carshalton Central
- Cheam
- Belmont

Ward Report - Carshalton South and Clockhouse

The analysis presents the results for each question, including;

- Results for the Ward
- Overall results for the Consultation Area

Appendix 1 shows the number of responses from each street in Carshalton South and Clockhouse Ward. Appendix 2 shows the support for a CPZ by each street. Appendix 3 shows the profile of respondents from the Ward by age group, gender, disability, ethnic group, caring duties, religion, etc.

Method

The Council designed a questionnaire to understand residents' views on parking in their street, covering the key issues:

- Is there a parking problem?
- If so, which day (Weekday, Saturday, Sunday) is it worst?
- What time of day is it hardest to park?
- Support for parking solutions on your street
- Support for a Controlled Parking Zone on your street
- Support for a Controlled Parking Zone if one is introduced nearby
- Number of vehicles at the household



- Current parking arrangements
- Comments

Survey Response for Carshalton South and Clockhouse

The Council sent a questionnaire to 14,141 households in the Consultation Area. The survey accepted **one response per household**. If there was a duplicate response from the same person or another individual from the same address, only the last response was accepted for analysis. Any additional responses from a household were not included for analysis. Any responses from outside the Consultation Area were also excluded from the analysis.

The survey results are based on:

- A total of 1,641 responses from households in the Consultation Area, giving a response rate of 12%
- 532 responses from 3,885 households in Carshalton South and Clockhouse Ward, giving a response rate of 14%
- Responses were received from 77 of the 95 streets surveyed in the Ward.

The **base size** in tables and charts is the total number of respondents included in the analysis for each question. The base size will vary for each question as the not asked / no replies have been removed from the analysis. For example, if a resident did not indicate that there was a parking problem on their street, they have been excluded from analysis of the following question concerning which day a problem occurred. The change in base size is noted against relevant questions.

For readability, **percentages are rounded** to a whole number, which means in some tables/charts the total may not always sum to exactly 100%.

The questionnaire used single response and multi-response questions. The percentage response for **single response** questions will total to 100%.

Multi-response questions allow more than one response option per question e.g., "Q. Which parking solutions would you support - tick all that apply". The analysis shows the result for each response option as a percentage of all those who were asked the question. As some respondents will have selected more than one option, the percentages are not expected to total 100%. For example; 60% of all respondents may have supported the introduction of double yellows and 80% of all respondents may also have supported single yellow lines.



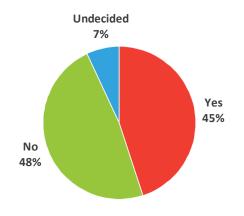
Survey Results

Parking problems on your street

Residents were asked if they thought there was a parking problem in their street. For Carshalton South and Clockhouse Ward:

- Less than half (45%) of all residents responding to the survey in the Ward felt that there was a parking problem on their street, with 48% indicating there was no problem and the remaining 7% undecided
- Residents in Carshalton South and Clockhouse were less likely to report a problem, when compared to the Consultation Area
- Around half of residents (49%) in the Consultation Area felt there was a problem with parking, 44% did not and the remainder were undecided.

Q1. Do you think parking problems exist in your street?



[Percentage figures may not total to 100% due to rounding.]

On what day is parking worst?

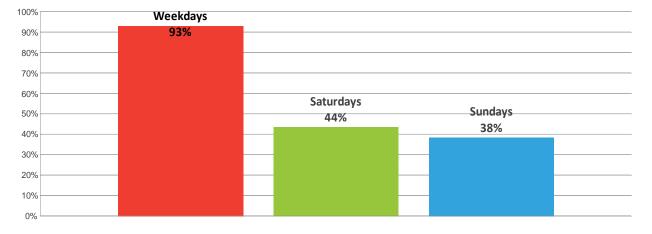
All those that indicated in response to the previous question that there was a parking problem on their street (45% of respondents) were asked which day was worst; Weekdays, Saturdays or Sundays. Respondents could select more than one option.

In Carshalton South and Clockhouse Ward:

- Almost all (93%) of residents in Carshalton South and Clockhouse reported that weekdays were a problem
- Residents also indicated that there were problems on Saturdays (44%) and Sundays (38%)



 The overall pattern of responses in the Ward is broadly similar to the rest of the Consultation Area. For the Consultation Area as a whole, 93% reported problems on weekdays, 45% on Saturdays and 34% on Sundays.



Q2. If there are parking problems in your street, on which day(s) it it worst?

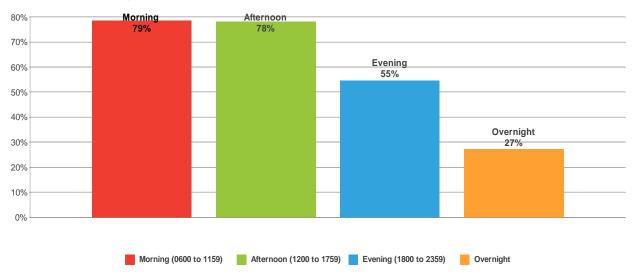
What time of day is it hardest to park?

All those that indicated that there was a parking problem on their street were asked which time of day was worst. Respondents could select more than one option.

In Carshalton South and Clockhouse Ward:

- Parking problems are not restricted to a particular time of day
- Around eight in ten respondents (79%) indicated that they experienced difficulties parking in the morning and 78% noted this was the case in the afternoon. Evenings were a problem time for 55% of all residents who responded to the survey
- Overnight parking was an issue for 27% of residents
- The response for the Ward is similar to the wider Consultation Area, where 79% reported difficulties parking in the morning, 74% in the afternoon 53% in evenings and 30% overnight.



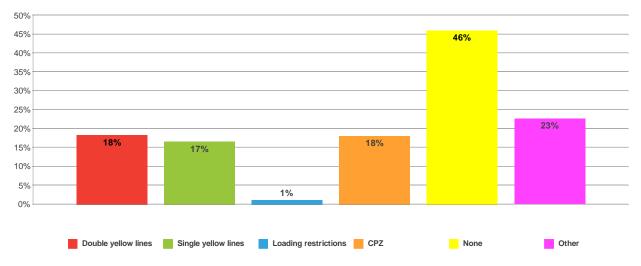


Q3. If there are parking problems in your street, what time of day is it hardest to park in your street?

Which parking solutions would you support in your road?

The questionnaire presented residents with a list of four possible parking solutions. All respondents to the survey were asked to select one or more of these options. In Carshalton South and Clockhouse Ward:

- Over half (54%) the respondents were in favour of one or more actions, 46% did not want any action
- In general, respondents from the Ward were slightly less inclined to support actions when compared to the Consultation Area as a whole, where 60% supported actions
- There was less support for a CPZ (18%), compared to the Consultation Area (24%)
- The introduction of restricted parking through single yellow lines was supported by 18% of residents, with 17% supporting the use of double yellow lines. For the Consultation Area 17% supported single yellow lines and 16% supported double yellow lines.



Q4. Which of the following parking solutions would you support in your road?



Around one in five (21%) of comments on other solutions were for free, resident only parking permits.

Total respondents	118 100%
Q4. Other parking solutions	
Other	27 23%
Parking permit, PPA, resident only permit/free	25 21%
More enforcement/wardens/checks.	19 16%
Yellow lines, in favour	15 13%
Keep as is. No problem.	13 11%
Parking spaces, increase, use green space, verges, drop kerbs	12 10%
Free ares, increase	7 6%
Restrict hours. To stop all day parking. Short stay	6 5%
Commercial, trade, business vehicle ban	1 1%
Signage	1 1%
CPZ in favour	1 1%



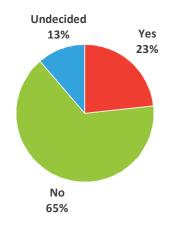
Support for a Controlled Parking Zone in your street?

Respondents were asked if they would support the introduction of a CPZ in their street.

In Carshalton South and Clockhouse Ward:

- There is a clear majority against the introduction of a CPZ, with 65% against, 23% in favour and 13% undecided
- The response from residents in Carshalton South and Clockhouse is different to that of the Consultation Area as a whole, where 58% were against, 29% in favour and the rest were undecided.

Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?



[Percentage figures may not total to 100% due to rounding]

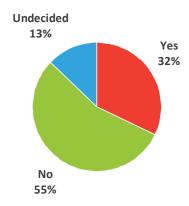
Support for a Controlled Parking Zone on your street, if one was introduced in a neighbouring street?

The survey sought to explore the issue of CPZs displacing parking problems onto surrounding areas. Respondents were asked if they would support a CPZ on their road, if a CPZ had been introduced on a part of their street or in a neighbouring road. The response from residents in the Ward shows that:

- The prospect of a CPZ elsewhere in the street or surrounding area has an impact on residents' views on the introduction of such a scheme on their street
- Compared to the previous question on a range of solutions, the percentage favouring a CPZ increases by 9 percentage points, to 32%, with 55% against and the rest (13%) undecided
- Support for a CPZ is lower in the Ward than the whole Consultation Area, were 37% were in support, 48% against 15% were undecided.



Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?



[Percentage figures may not total to 100% due to rounding]

Number of vehicles available to the household

All residents in the Ward were asked to indicate how many cars were owned or available to members of the household. In Carshalton South and Clockhouse Ward:

- Almost all households (99%) responding to the survey had one or more cars. This is similar to the Consultation Area (98%)
- 39% of all residents had one vehicle, with 60% having two or more
- The number of vehicles per household is similar to the Consultation Area, where 41% of households had a single vehicle and 57% had two or more.

Total respondents	532
Q6. In total, how many cars or vans are owned, or available for use, by members of your household?	
One	210 39%
Two	249 47%
Three	54 10%
More than three	15 3%
None	4 1%



Parking on the street

Those with cars or vans available to the household, were asked to indicate how many vehicles they park on the highway. In the Ward:

- Around four in ten (37%) respondents parked one or more vehicles on the highway, with 63% able to use off-road parking for all their vehicles
- The position in Carshalton South and Clockhouse matches that of Consultation area, where 37% of respondents used the highway and 63% were able to park all vehicles off-road.

Total respondents	528
Q7. How many of these cars and vans do you have to park on the highway?	
One	141 27%
Two	51 10%
Three	4 1%
More than three	-
None	332 63%



Additional comments

Respondents were asked to add other comments about parking in their street. Additional comments provide a valuable insight into the issues and concerns that have guided the response to the main survey questions and are key points to address in the next stages of the consultation programme. All comments have been analysed and coded into key themes to reflect the concerns and proposed solutions/calls for action.

Concerns

- Concern about dangerous parking, on bends/road junctions and access for emergency vehicles
- Concerns about the impact of non-residents parking in the area (commuters, school drop off, events) and displacement effect of the CPZs/restrictions
- That there was not a problem with parking
- Against proposals for a CPZ



Total respondents	400 100%
Q8. Comments about parking on your street	
Dangerous parking /driving/access for emergency vehicles	150 38%
Problem is commuters, school drop off, football, visitor etc	102 26%
No parking problems	82 21%
Reduce CPZ / against proposals	52 13%
Other	30 8%
Double yellow lines - for	24 6%
More parking spaces needed / cheaper spaces / multi-storey	22 6%
Trade/commercial vehicles - restrict	21 5%
Enforcement - more	19 5%
Displacement issue of CPZ / just moves problem	17 4%
Expand CPZ / in favour	11 3%
Alternative time restrictions, to stop all day parking	10 3%
CPZ - other, not sure, mixed	9 2%
Yellow lines generally - for	9 2%
Yellow lines - against	8 2%
Verge/garden/off-street areas - use these	8 2%
Electric charging/pollution/public transport/be greener	7 2%
Permits - for residents	6 2%
Free parking - increase	4 1%
Single yellow lines - for	4 1%
Developments with no parking space	3 1%
Hospital staff/vistors - problem	2 1%



Street level analysis

Responses were received from 77 of the 95 streets within the Ward. Given the small sample sizes at the street level, the results should be treated with due caution. The total count of responses for each street in the Ward is presented in Appendix 1. The response by street, on the subject of a CPZ is presented in Appendix 2.







- **Appendix 1: Number of responses by street**
- **Appendix 2: Support for a CPZ by street**
- Appendix 3: Respondent profile

Appendix 1: Number of responses by street

INGLETON ROAD	3
JUNE CLOSE	1
KENNY DRIVE	13
KINGS AVENUE	6
LAWSON WALK	3
LONGLANDS AVENUE	9
LYNWOOD AVENUE	4
METCALFE AVENUE	8
NORTH AVENUE	6
NORTHWOOD ROAD	7
OAKHURST RISE	6
OAKS WAY	4
PINE RIDGE	18
PINE WALK	19
PRINCES AVENUE	3
QUEEN MARYS AVENUE	1
RADCLIFFE GARDENS	7
REDFORD AVENUE	5
RICHLAND AVENUE	7
ROMAN WAY	2
SANDOWN DRIVE	2
SOUTH AVENUE	7
SOUTH RISE	7
SOUTHDOWN ROAD	3
SOUTHWAY	13
STANHOPE ROAD	5
STANLEY PARK ROAD	11
STANLEY ROAD	25
STANLEY SQUARE	7
STAPLEHURST ROAD	1
SUSSEX ROAD	7
THE CLOSE	3
THE MOUNT	3

Base	532
ALEXANDRA GARDENS	1
ANGLESEY COURT ROAD	6
ANGLESEY GARDENS	10
BALFOUR ROAD	2
BARROW AVENUE	1
BARROW HEDGES WAY	12
BEECHES AVENUE	10
BEECHES WALK	10
BEECHWOOD AVENUE	10
BURNS CLOSE	10
CENTRAL WAY	9
CORRIGAN AVENUE	1
COURTNEY CRESCENT	9
CRANFIELD ROAD EAST	2
CRANFIELD ROAD WEST	3
CRICHTON ROAD	9
DAMSON WAY	8
DIAMOND JUBILEE WAY	5
DINGWALL ROAD	6
DOWNLANDS CLOSE	2
EAST DRIVE	11
FARMDALE ROAD	4
FIRE TREE GROVE	3
FORELLE WAY	2
FOUNTAIN DRIVE	8
FRYSTON AVENUE	9
FULLERTON ROAD	9
GAYNESFORD ROAD	1
GORDON ROAD	20
GROSVENOR AVENUE	27
GROVE LANE	8
HARBURY ROAD	5



THE WARREN	11
WARNHAM COURT ROAD	10
WAVERLEY WAY	4
WELLFIELD GARDENS	6
WEST DRIVE	1
WEST WAY	5
WHITETHORN AVENUE	2
WINDBOROUGH ROAD	18
WOODFIELD AVENUE	4
WOODMANSTERNE LANE	1
WOODMANSTERNE ROAD	11



Appendix 2: Support for a CPZ by street

	in a (CP2	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?		Q5b. Would you be in favour of Controlled Parking Zone (CPZ) your road, if your neighbourin road or part of your road was p of a Controlled Parking Zone		one (CPZ) in ighbouring oad was part
	Yes	No	Undecided	Yes	No	Undecided
ALEXANDRA GARDENS	-	-	1	-	_	1
ANGLESEY COURT ROAD	2	3	1	3	3	-
ANGLESEY GARDENS	6	2	2	7	2	1
BALFOUR ROAD	-	2	-	-	2	-
BARROW AVENUE	-	1	-	-	1	-
BARROW HEDGES WAY	5	6	1	7	4	1
BEECHES AVENUE	2	7	1	3	6	1
BEECHES WALK	2	7	1	3	7	-
BEECHWOOD AVENUE	1	9	-	1	9	-
BURNS CLOSE	3	6	1	4	4	2
CENTRAL WAY	2	7	-	3	6	-
CORRIGAN AVENUE	-	1	-	-	1	-
COURTNEY CRESCENT	1	8	-	3	5	1
CRANFIELD ROAD EAST	-	2	-	-	2	-
CRANFIELD ROAD WEST	-	2	1	-	2	1
CRICHTON ROAD	1	7	1	3	5	1
DAMSON WAY	2	6	-	2	6	-
DIAMOND JUBILEE WAY	5	-	-	4	-	1
DINGWALL ROAD	2	3	1	3	1	2
DOWNLANDS CLOSE	-	2	-	-	2	-

	in a (CP2	Control Z) would roductio	on't currently live led Parking Zone you support the n of one in your treet?	Q5b. Would you be in favour of Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was pa of a Controlled Parking Zone?		ne (CPZ) in ghbouring ad was part
	Yes	No	Undecided	Yes	No	Undecided
EAST DRIVE	1	10	-	2	9	-
FARMDALE ROAD	3	1	-	3	1	-
FIRE TREE GROVE	2	1	-	2	1	-
FORELLE WAY	1	1	-	1	1	-
FOUNTAIN DRIVE	3	5	-	3	4	1
FRYSTON AVENUE	1	7	1	2	5	2
FULLERTON ROAD	1	8	-	1	8	-
GAYNESFORD ROAD	1	-	-	1	-	-
GORDON ROAD	12	5	3	12	5	3
GROSVENOR AVENUE	2	24	1	3	23	1
GROVE LANE	1	5	2	1	4	3
HARBURY ROAD	2	2	1	3	1	1
INGLETON ROAD	-	3	-	-	3	-
JUNE CLOSE	-	1	-	-	1	-
KENNY DRIVE	3	7	3	3	5	5
KINGS AVENUE	1	5	-	2	4	-
LAWSON WALK	-	2	1	2	1	-
LONGLANDS AVENUE	1	5	3	1	4	4
LYNWOOD AVENUE	-	4	-	-	4	-
METCALFE AVENUE	1	5	2	4	4	-
NORTH AVENUE	4	1	1	4	1	1
NORTHWOOD ROAD	-	7	-	-	5	2
OAKHURST RISE	1	4	1	1	4	1
OAKS WAY	1	2	1	1	2	1
PINE RIDGE	1	17	-	2	14	2
PINE WALK	2	13	4	6	9	4
PRINCES AVENUE	-	3	-	-	3	-



	in a (CP2	Control Z) would roductio	on't currently live led Parking Zone you support the n of one in your treet?	Q5b. Would you be in favour o Controlled Parking Zone (CPZ) your road, if your neighbourin road or part of your road was p of a Controlled Parking Zone		ne (CPZ) in ghbouring ad was part
	Yes	No	Undecided	Yes	No	Undecided
QUEEN MARYS AVENUE	-	1	-	-	1	-
RADCLIFFE GARDENS	2	3	2	2	2	3
REDFORD AVENUE	-	3	2	-	3	2
RICHLAND AVENUE	1	6	-	1	6	-
ROMAN WAY	1	1	-	1	1	-
SANDOWN DRIVE	-	2	-	-	2	-
SOUTH AVENUE	3	4	-	4	3	-
SOUTH RISE	-	5	2	2	4	1
SOUTHDOWN ROAD	-	2	1	1	1	1
SOUTHWAY	7	5	1	8	2	3
STANHOPE ROAD	2	3	-	2	3	-
STANLEY PARK ROAD	4	5	2	5	5	1
STANLEY ROAD	5	16	4	8	13	4
STANLEY SQUARE	2	4	1	2	4	1
STAPLEHURST ROAD	-	1	-	-	1	-
SUSSEX ROAD	1	4	2	2	3	2
THE CLOSE	-	3	-	1	1	1
THE MOUNT	-	3	-	-	3	-
THE WARREN	1	10	-	2	9	-
WARNHAM COURT ROAD	-	8	2	1	8	1
WAVERLEY WAY	3	1	-	4	-	-
WELLFIELD GARDENS	-	6	-	-	6	-
WEST DRIVE	-	1	-	-	1	-
WEST WAY	4	1	-	4	1	-
WHITETHORN AVENUE	-	2	-	1	1	-



	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			road or part	Parking Zor if your neig	ne (CPZ) in ghbouring ad was part
	Yes	No	Undecided	Yes	No	Undecided
WINDBOROUGH ROAD	4	11	3	7	8	3
WOODFIELD AVENUE	2	1	1	2	1	1
WOODMANSTERNE LANE	-	1	-	-	1	-
WOODMANSTERNE ROAD	3	6	2	5	5	1



Appendix 3: Respondent profile

Base	507 100%
In which age group are you?	
16 - 24 years	1 0%
25 - 34 years	25 5%
35 - 44 years	89 18%
45 - 54 years	127 25%
55 - 64 years	106 21%
65 - 74 years	92 18%
75 - 84 years	27 5%
85+ years	3 1%
Prefer not to say	37 7%

Dees	504
Base	100%
How would you describe your ethnic	
group or background?	
White	405
	80%
Asian/ Asian British	17
	3%
Black/ African/ Caribbean/ Black British	4
	1%
Mixed or multiple ethnic groups	11
	2%
Other ethnic group	9
	2%
Prefer not to say	58
	12%



Base	507 100%
Do you consider yourself to have a disability?	
No	430 85%
Yes, affecting mobility	29 6%
Yes, affecting hearing	9 2%
Yes, affecting vision	1 0%
Yes, a learning disability	1 0%
Yes, mental ill-health	5 1%
Yes, another form of disability	13 3%
Prefer not to say	33 7%

Base	503 100%
Which of the following best describes your gender?	
Male	235 47%
Female	231 46%
Prefer to self-describe	1 0%
Prefer not to say	36 7%



Base	501 100%
What is your faith/ religion/ belief?	
Agnostic	27 5%
Atheist	24 5%
Buddhist	1 0%
Christian	218 44%
Hindu	8 2%
Humanist	2 0%
Muslim	5 1%
Other religion or belief	9 2%
No religion or belief	94 19%
Prefer not to say	113 23%

Base	498 100%
Are you pregnant or on maternity leave, or have you recently returned from maternity leave (within the last year)?	
Yes	12 2%
No	446 90%
Prefer not to say	40 8%



Base	506 100%
Do you have any caring responsibilities?	
Yes, Children	154 30%
Yes, Children with disability or additional need	14 3%
Yes, Parent with disability or additional need	25 5%
Yes, Partner with disability or additional need	5 1%
Yes, Other dependents	22 4%
No	252 50%
Prefer not to say	49 10%

Base	500 100%
What is your marital status?	
Single	34 7%
Cohabiting	35 7%
Married	338 68%
Civil partnership	5 1%
Separated	3 1%
Divorced	13 3%
Widowed	15 3%
Prefer not to say	57 11%



Base	532 100%
How did you hear about this consultation?	
Facebook	15 3%
From my Councillor	2 0%
From my library	1 0%
Letter delivered to my home	462 87%
Sutton Council Website	8 2%
Sutton Scene e-bulletin	18 3%
Word of mouth	8 2%
Other	4 1%
Not Answered	14 3%





