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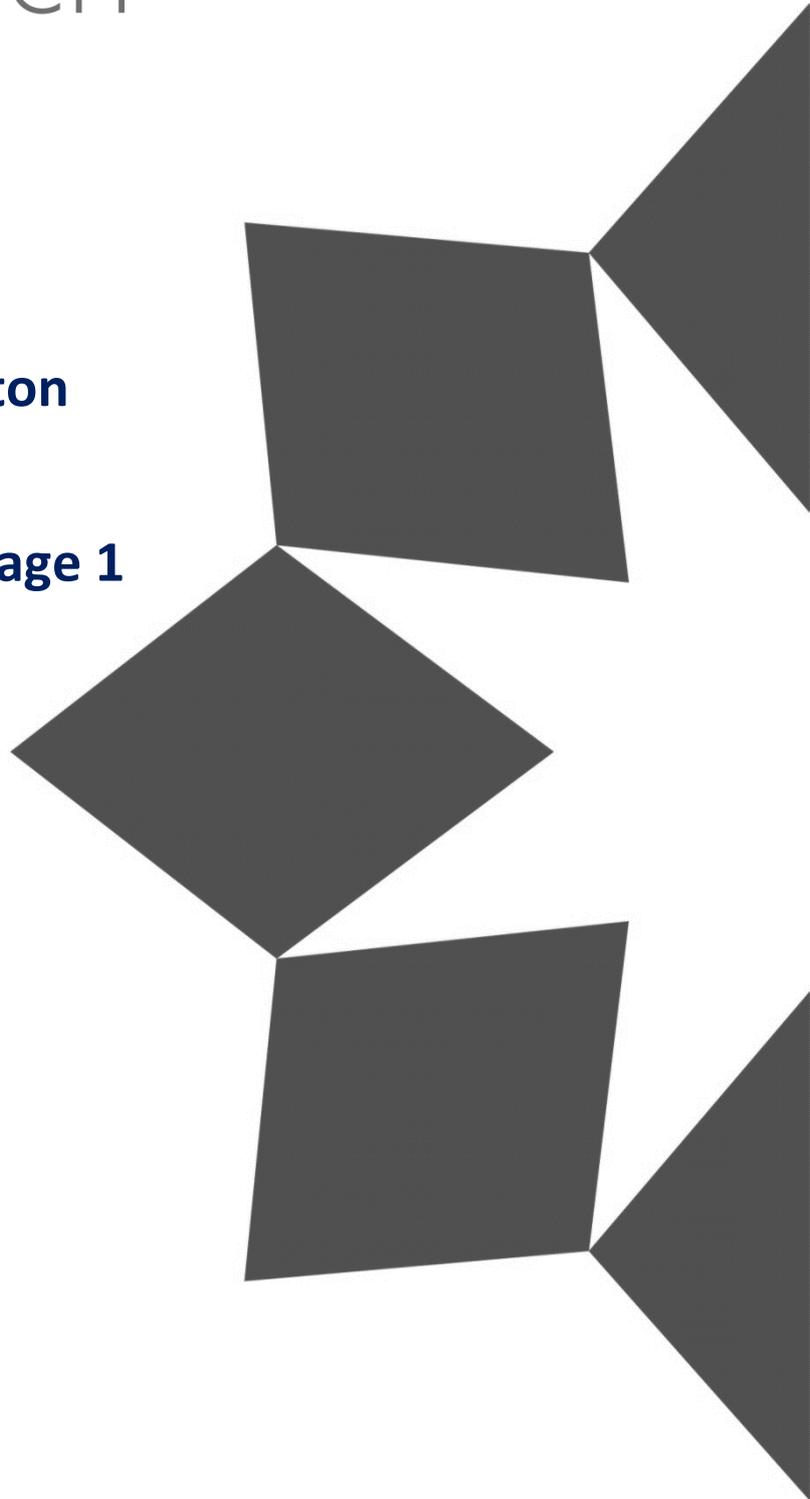
Parking Survey

London Borough of Sutton

Geographical Area 2, Stage 1

Ward Report: Cheam

August 2019



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Project details

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Survey Summary

To inform the Borough Parking Strategy, the Council sent a questionnaire to 14,141 households in the Consultation Area. The objective of the survey was to establish residents' experience of parking problems on their street, their current parking arrangements and response to a range of possible solutions.

A total of 1,641 households from within the Consultation Area responded to the survey, of which **500** were from **Cheam**. Key findings for the Ward are:

Is there a parking problem?

- 44% of respondents from Cheam, indicated that a parking problem occurred in their street, whereas 51% did not consider it to be an issue for them and 5% were undecided
- Respondents were less likely to report a problem compared to the Consultation Area as a whole (49%).

Which day is it worst?

- For those indicating there was a parking problem, weekdays are the main concern. Similar to the Consultation Area (93%), around nine out of ten (87%) respondents from the Ward reported the parking problems occurring on weekdays
- 61% of residents indicated problems on Saturdays and 41% on Sundays. Parking on the weekend is seen as more of a problem in Cheam than in the Consultation Area.

What time of day is it hardest to park?

- Parking problems are not restricted to a particular time of day, with a response that is similar to the whole Consultation Area
- 80% of residents reported difficulties parking in the mornings and 67% in the afternoon. Evenings were also a problem time for 54% of residents, with 31% of residents indicating parking problems overnight.

Parking solutions for your road

- 42% of respondents in Cheam would not support further parking solutions in their road
- 25% favoured a CPZ. This compares to 24% of those in the Consultation Area
- 14% would support parking restrictions through single yellow lines and 16% would support double yellow lines.

Support for a Controlled Parking Zone

- Around six in ten respondents (58%) would not support the introduction of a CPZ in their street, with 29% in favour and 13% undecided
- The proportion of residents in Cheam who supported a CPZ matched that of the Consultation Area (29%).

Support for a Controlled Parking Zone if one was introduced in a neighbouring area

- 37% of residents would favour a CPZ in their street, if one was introduced in a neighbouring street, while 48% would be against the introduction of one
- In these circumstances, support for a CPZ is the same as the Consultation Area (37%).

Number of vehicles available to the household

- Almost all households (97%) responding to the survey had one or more cars
- 36% of all residents had one vehicle, with 61% having two or more
- Cheam has a slightly higher proportion of households with more than one vehicle (61%), compared to the Consultation Area (57%).

Parking on the street

- Around a third (34%) of respondents parked one or more vehicles on the highway, with the majority (66%) able to use off-road parking for all their vehicles
- The position in Cheam is similar to the Consultation area, where 37% use the highway for parking.

Comments

- Respondents noted a wide range of concerns. The most common concerns were about the impact of non-residents parking in the area (commuters, school drop offs, visitors), dangerous parking/access issues, that parking was not a problem, against proposals for a CPZ and in favour of restricting the parking of commercial/trade vehicles in residential areas.

Introduction

Background

Following adoption of the Parking Strategy in September 2016 the London Borough of Sutton has undertaken a range of information gathering and consultation processes. This survey was undertaken in February-March 2019, with reports for the Geographical Area 2 Consultation Area as a whole and separate reports for all four wards in the area.

- Cheam
- Carshalton South and Clockhouse
- Carshalton Central
- Belmont

Ward Report - Cheam

The analysis presents the results for each question, including;

- Results for the Ward
- Overall results for the Consultation Area

Appendix 1 shows the number of responses from each street in Cheam. Appendix 2 shows the support for a CPZ by each street. Appendix 3 shows the profile of respondents from the Ward by age group, gender, disability, ethnic group, caring duties, religion, etc.

Method

The Council designed a questionnaire to understand residents' views on parking in their street, covering the key issues:

- Is there a parking problem?
- If so, which day (Weekday, Saturday, Sunday) is it worst?
- What time of day is it hardest to park?
- Support for parking solutions on your street
- Support for a Controlled Parking Zone on your street
- Support for a Controlled Parking Zone if one is introduced nearby
- Number of vehicles at the household

- Current parking arrangements
- Comments

Survey Response for Cheam

The Council sent a questionnaire to 14,141 households in the Consultation Area. The survey accepted **one response per household**. If there was a duplicate response from the same person or another individual from the same address, only the last response was accepted for analysis. Any additional responses from a household were not included for analysis. Any responses from outside the Consultation Area were also excluded from the analysis.

The survey results are based on:

- A total of 1,641 responses from households in the Consultation Area, giving a response rate of 12%
- 500 responses from 4,759 households in Cheam Ward, giving a response rate of 11%
- Responses were received from 76 of the 94 streets surveyed in the Ward.

The **base size** in tables and charts is the total number of respondents included in the analysis for each question. The base size will vary for each question as the not asked / no replies have been removed from the analysis. For example, if a resident did not indicate that there was a parking problem on their street, they have been excluded from analysis of the following question concerning which day a problem occurred. The change in base size is noted against relevant questions.

For readability, **percentages are rounded** to a whole number, which means in some tables/charts the total may not always sum to exactly 100%.

The questionnaire used single response and multi-response questions. The percentage response for **single response** questions will total to 100%.

Multi-response questions allow more than one response option per question e.g., “Q. Which parking solutions would you support - tick all that apply”. The analysis shows the result for each response option as a percentage of all those who were asked the question. As some respondents will have selected more than one option, the percentages are not expected to total 100%. For example; 60% of all respondents may have supported the introduction of double yellows and 80% of all respondents may also have supported single yellow lines.

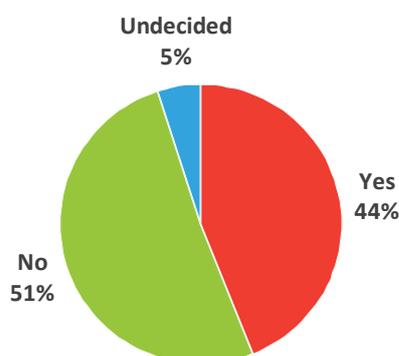
Survey Results

Parking problems on your street

Residents were asked if they thought there was a parking problem in their street. For Cheam Ward:

- Less than half (44%) of all residents responding to the survey in the Ward felt that there was a parking problem on their street, with 51% indicating there was no problem and the remaining 5% were undecided
- Residents in Cheam were less likely to report a problem than those in the other three wards in the Consultation Area
- Around half of residents (49%) in the Consultation Area felt there was a problem with parking, 44% did not and the remainder were undecided.

Q1. Do you think parking problems exist in your street?



[Percentage figures may not total to 100% due to rounding]

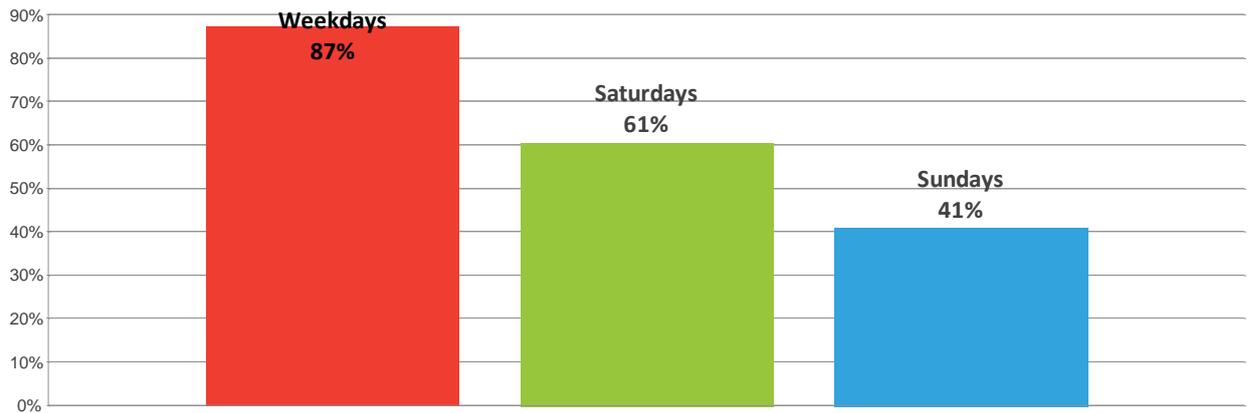
On what day is parking worst?

All those that indicated in response to the previous question that there was a parking problem on their street (44% of respondents) were asked which day was worst; Weekdays, Saturdays or Sundays. Respondents could select more than one option.

In Cheam Ward:

- Around nine of ten residents (87%) in Cheam reported that parking on weekdays was a problem
- Residents also indicated that there were problems on Saturdays (61%) and Sundays (41%), which is significantly higher than the Consultation Area, where 45% of respondents reported problems on Saturdays and 34% on Sundays.

Q2. When do you think parking problems exist in your street?



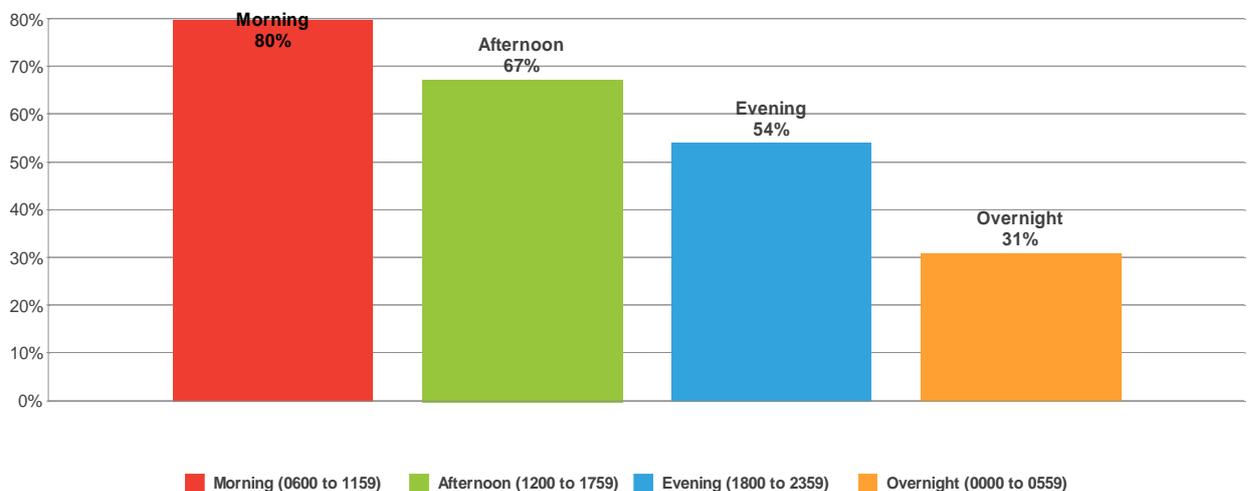
What time of day is it hardest to park?

All those that indicated that there was a parking problem on their street were asked which time of day was worst. Respondents could select more than one option.

In Cheam Ward:

- Parking problems are not restricted to a particular time of day, with 80% of respondents indicating that they experienced difficulties parking in the morning and 67% noted this was the case in the afternoon
- For Cheam, evenings were a problem time for 54% of all residents who responded to the survey. Overnight parking was an issue for 31% of residents
- The overall pattern of responses in Cheam is similar to the Consultation Area, where 79% of respondents reported a problem in the morning, 74% in the afternoon, 53% in evening and 30% overnight.

Q3. If there are parking problems in your street, what time of day is it hardest to park in your street?



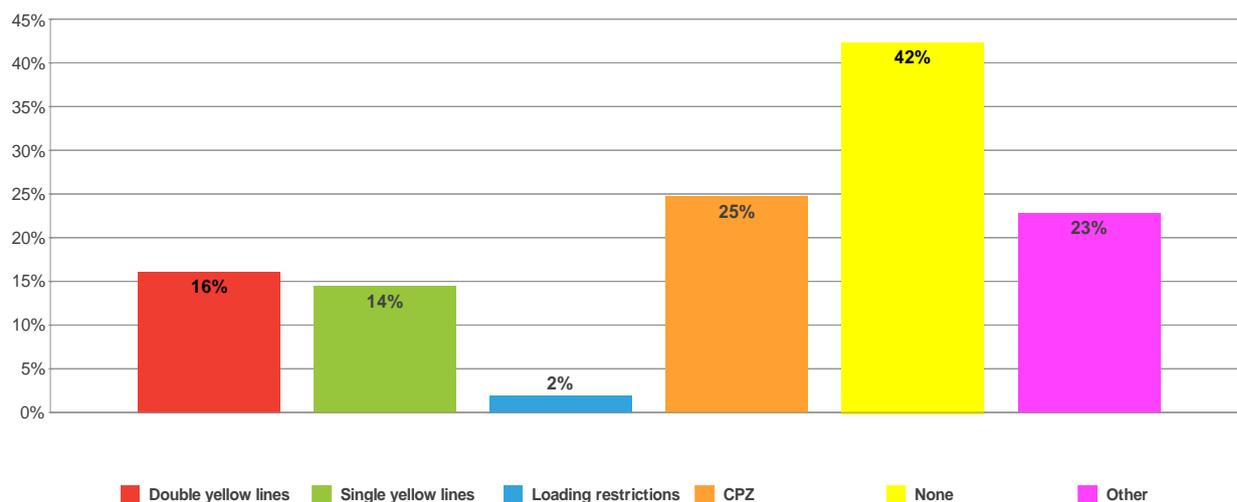
Which parking solutions would you support in your road?

The questionnaire presented residents with a list of four possible parking solutions. All respondents to the survey were asked to select one or more of these options.

In Cheam Ward:

- 42% did not want any action. The level of support for parking solutions was similar to the Consultation Area, where 40% did not want any actions
- There was a similar level of support for a CPZ (25%), compared to the Consultation Area (24%)
- The introduction of restricted parking through single yellow lines was supported by 14% of residents, with 16% supporting the use of double yellow lines. For the Consultation Area 17% supported single yellow lines and 16% supported double yellow lines.

Q4. Which of the following parking solutions would you support in your road?



Around one in five (21%) of comments on other solutions were for free, resident only parking permits.

Total respondents	111 100%
Q4. Other parking solutions	
Parking permit, PPA, resident only permit/free	23 21%
More enforcement/wardens/checks.	19 17%
Parking spaces, increase, use green space, verges, drop kerbs	15 14%
Free ares, increase	12 11%
Yellow lines, in favour	12 11%
Keep as is. No problem.	12 11%
Restrict hours. To stop all day parking. Short stay	11 10%
Commercial, trade, business vehicle ban	10 9%
Other	6 5%
Signage	1 1%
CPZ against	1 1%

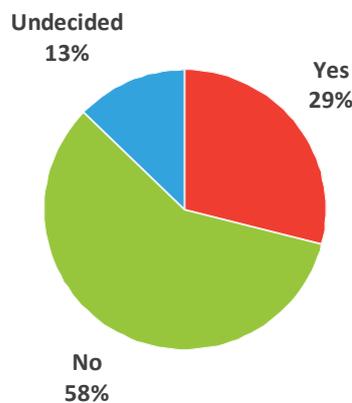
Support for a Controlled Parking Zone in your street?

Respondents were asked if they would support the introduction of a CPZ in their street.

In Cheam Ward:

- There is a clear majority against the introduction of a CPZ, with 58% against, 29% in favour and 13% undecided
- The response from residents in Cheam matches that of the Consultation Area as a whole, where 58% were against, 29% in favour and the rest were undecided.

Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?



[Percentage figures may not total to 100% due to rounding]

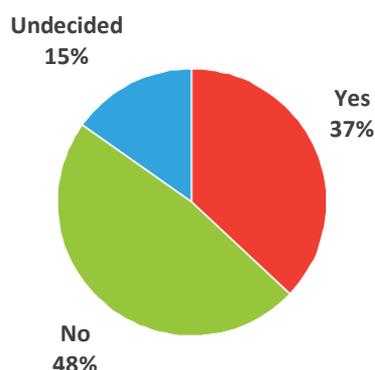
Support for a Controlled Parking Zone on your street, if one was introduced in a neighbouring street?

The survey sought to explore the issue of CPZs displacing parking problems onto surrounding areas. Respondents were asked if they would support a CPZ on their road, if a CPZ had been introduced on a part of their street or in a neighbouring road.

The response from residents in the Ward shows that:

- The prospect of a CPZ elsewhere in the street or surrounding area has an impact on residents' views on the introduction of such a scheme on their street
- Compared to the previous question on a range of solutions, the percentage favouring a CPZ increases by 8 percentage points, to 37%, with 48% against and 15% undecided
- For Cheam, the level of support for a CPZ matches that of the Consultation Area, were 37% were in support, 48% against and 15% were undecided.

Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?



[Percentage figures may not total to 100% due to rounding]

Number of vehicles available to the household

All residents in the Ward were asked to indicate how many cars were owned or available to members of the household. In Cheam Ward:

- Almost all households (97%) responding to the survey had one or more cars. This is similar to the Consultation Area (98%)
- 36% of all residents had one vehicle, with 61% having two or more
- The number of vehicles per household is similar to the Consultation Area, where 41% of household had a single vehicle and 57% had two or more.

Total respondents		500 100%
Q6. In total, how many cars or vans are owned, or available for use, by members of your household?		
One	178 36%	
Two	226 45%	
Three	62 12%	
More than three	20 4%	
None	14 3%	

Parking on the street

Those with cars or vans available to the household, were asked to indicate how many vehicles they park on the highway. In the Ward:

- Around one in three respondents (34%) parked one or more vehicles on the highway, with 66% able to use off-road parking for all their vehicles
- The position in Cheam is similar to that of the Consultation area, where 37% of respondents used the highway and 63% were able to park all vehicles off-road.

Total respondents		486 100%
Q7. How many of these cars and vans do you have to park on the highway?		
	One	123 25%
	Two	40 8%
	Three	4 1%
	More than three	- -
	None	319 66%

Additional comments

Respondents were asked to add other comments about parking in their street. Additional comments provide a valuable insight into the issues and concerns that have guided the response to the main survey questions and are key points to address in the next stages of the consultation programme. All comments have been analysed and coded into key themes to reflect the concerns and proposed solutions/calls for action.

Concerns

- Concerns about the impact of non-residents parking in the area (commuters, school drop off, events) and displacement effect of the CPZs/restrictions
- Concern about dangerous parking, on bends/road junctions and access for emergency vehicles
- That there was not a problem with parking
- Against proposals for a CPZ
- Restrict parking of commercial / trade vehicles in residential areas

Total respondents	342 100%
Q8. Comments about parking on your street	
Problem is commuters, school drop off, football, visitor etc	93 27%
Dangerous parking /driving/access for emergency vehicles	84 25%
No parking problems	67 20%
Reduce CPZ / against proposals	47 14%
Trade/commercial vehicles - restrict	39 11%
More parking spaces needed / cheaper spaces / multi-storey	26 8%
Other	26 8%
Enforcement - more	25 7%
Expand CPZ / in favour	16 5%
Double yellow lines - for	16 5%
Permits - for residents	16 5%
Displacement issue of CPZ / just moves problem	14 4%
CPZ - other, not sure, mixed	9 3%
Alternative time restrictions, to stop all day parking	6 2%
Yellow lines generally - for	6 2%
Yellow lines - against	6 2%
Single yellow lines - for	5 1%
Free parking - increase	3 1%
Developments with no parking space	3 1%
Verge/garden/off-street areas - use these	3 1%
Electric charging/pollution/public transport/be greener	2 1%

Street level analysis

Responses were received from 76 of the 94 streets within the Ward. Given the small sample sizes at the street level, the results should be treated with due caution. The total count of responses for each street in the Ward is presented in Appendix 1. The response by street, on the subject of a CPZ is presented in Appendix 2.

Appendix 1: Number of responses by street

Appendix 2: Support for a CPZ by street

Appendix 3: Respondent profile

Appendix 1: Number of responses by street

Base	500
ABBOTTS ROAD	7
ALDRICH GARDENS	1
ANNE BOLEYS WALK	11
ARUNDEL ROAD	5
BELMONT RISE	2
BURDON LANE	17
BURDON PARK	2
CHAMPNEYS CLOSE	2
CHARTWELL GARDENS	1
CHARTWELL PLACE	6
CHATSWORTH ROAD	13
CHEYHAM WAY	7
CHURCH FARM LANE	3
CHURCH HILL ROAD	7
CHURCH ROAD	1
COOKES LANE	2
CUDDINGTON WAY	3
DEVON ROAD	16
DOWNS SIDE	4
EWELL ROAD	6
FIELDSEND ROAD	12
FORGE LANE	1
FROMONDES ROAD	11
GAINSBOROUGH TERRACE	1
GILHAMS AVENUE	4
GLEBE ROAD	11
GOLF SIDE	1
HIGH STREET	3
HIGH VIEW	3
HIGHER DRIVE	9
JUBILEE ROAD	7
KINGSDOWN ROAD	17

LUMLEY GARDENS	1
LUMLEY ROAD	10
MALDEN ROAD	16
MANOR ROAD	7
MATLOCK CRESCENT	23
MATLOCK GARDENS	5
MATLOCK PLACE	2
MEADOWSIDE ROAD	13
NETLEY CLOSE	15
NORTHDOWN ROAD	1
NORTHEY AVENUE	3
NORTHFIELD CRESCENT	2
ONSLOW AVENUE	3
PARK LANE	4
PARK ROAD	10
PARKSIDE	2
PEACHES CLOSE	17
POND HILL GARDENS	3
QUEENS ACRE	2
ROBERTS CLOSE	2
SANDY LANE	12
SCARBOROUGH CLOSE	1
SCOTSDALE CLOSE	6
SHIRLEY AVENUE	8
SOUTH DRIVE	13
SPRINGCLOSE LANE	1
ST DUNSTANS HIGH	4
STAFFORD CLOSE	5
STATION WAY	1
STOUGHTON AVENUE	15
TABOR GARDENS	11
THE AVENUE	11
THE BROADWAY	5

THE CRESCENT	2
THE DENE	4
THE DRIVE	1
THE LAWNS	2
TILEHURST ROAD	17
TUDOR CLOSE	14
UPPER MULGRAVE ROAD	2
VILLIERS GROVE	1
WARREN AVENUE	5
WEST DRIVE	13
WILBURY AVENUE	8
WRAY ROAD	1

Appendix 2: Support for a CPZ by street

	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?		
	Yes	No	Undecided	Yes	No	Undecided
ABBOTTS ROAD	2	4	1	2	4	1
ALDRICH GARDENS	-	1	-	-	1	-
ANNE BOLEYN'S WALK	6	3	2	7	3	1
ARUNDEL ROAD	1	3	1	1	2	2
BELMONT RISE	-	1	1	1	-	1
BURDON LANE	2	12	3	5	8	4
BURDON PARK	-	-	2	-	1	1
CHAMPNEYS CLOSE	1	1	-	1	1	-
CHARTWELL GARDENS	1	-	-	1	-	-
CHARTWELL PLACE	1	5	-	1	5	-
CHATSWORTH ROAD	2	10	1	2	9	2
CHEYHAM WAY	1	6	-	1	5	1
CHURCH FARM LANE	3	-	-	3	-	-
CHURCH HILL ROAD	4	2	1	3	2	2
CHURCH ROAD	1	-	-	1	-	-
COOKES LANE	2	-	-	2	-	-
CUDDINGTON WAY	1	2	-	1	2	-
DEVON ROAD	1	15	-	5	11	-
DOWNS SIDE	-	3	1	1	3	-
EWELL ROAD	3	3	-	3	3	-
FIELDSEND ROAD	1	8	3	2	6	4

	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?		
	Yes	No	Undecided	Yes	No	Undecided
FORGE LANE	-	1	-	-	1	-
FROMONDES ROAD	2	8	1	3	6	2
GAINSBOROUGH TERRACE	-	-	1	-	-	1
GILHAMS AVENUE	-	4	-	-	4	-
GLEBE ROAD	7	3	1	7	3	1
GOLF SIDE	-	1	-	-	1	-
HIGH STREET	1	1	1	1	1	1
HIGH VIEW	-	3	-	-	1	2
HIGHER DRIVE	-	8	1	-	7	2
JUBILEE ROAD	6	1	-	6	1	-
KINGSDOWN ROAD	6	8	3	11	3	3
LUMLEY GARDENS	1	-	-	1	-	-
LUMLEY ROAD	1	8	1	1	7	2
MALDEN ROAD	6	10	-	7	7	2
MANOR ROAD	2	3	2	2	3	2
MATLOCK CRESCENT	4	19	-	4	17	2
MATLOCK GARDENS	4	-	1	5	-	-
MATLOCK PLACE	2	-	-	2	-	-
MEADOWSIDE ROAD	-	12	1	1	11	1
NETLEY CLOSE	6	8	1	5	7	3
NORTHDOWN ROAD	-	1	-	-	1	-
NORTHEY AVENUE	1	2	-	1	2	-
NORTHFIELD CRESCENT	-	2	-	-	2	-

	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?		
	Yes	No	Undecided	Yes	No	Undecided
ONSLow AVENUE	-	3	-	2	1	-
PARK LANE	2	-	2	2	-	2
PARK ROAD	5	3	2	5	3	2
PARKSIDE	1	-	1	2	-	-
PEACHES CLOSE	11	3	3	12	2	3
POND HILL GARDENS	1	1	1	1	1	1
QUEENS ACRE	2	-	-	2	-	-
ROBERTS CLOSE	-	-	2	-	-	2
SANDY LANE	2	9	1	2	8	2
SCARBOROUGH CLOSE	-	1	-	-	1	-
SCOTSDALE CLOSE	3	2	1	2	2	2
SHIRLEY AVENUE	-	8	-	-	8	-
SOUTH DRIVE	-	13	-	2	10	1
SPRINGCLOSE LANE	-	-	1	1	-	-
ST DUNSTANS HIGH	2	1	1	2	1	1
STAFFORD CLOSE	2	3	-	2	1	2
STATION WAY	-	1	-	-	1	-
STOUGHTON AVENUE	5	8	2	7	5	3
TABOR GARDENS	5	4	2	5	2	4
THE AVENUE	1	7	3	2	6	3
THE BROADWAY	2	2	1	3	2	-
THE CRESCENT	2	-	-	2	-	-
THE DENE	-	3	1	-	4	-
THE DRIVE	-	1	-	-	1	-
THE LAWNS	2	-	-	2	-	-
TILEHURST ROAD	4	11	2	10	6	1

	Q5a. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			Q5b. Would you be in favour of a Controlled Parking Zone (CPZ) in your road, if your neighbouring road or part of your road was part of a Controlled Parking Zone?		
	Yes	No	Undecided	Yes	No	Undecided
TUDOR CLOSE	4	7	3	8	6	-
UPPER MULGRAVE ROAD	-	2	-	-	2	-
VILLIERS GROVE	-	1	-	-	1	-
WARREN AVENUE	2	3	-	2	3	-
WEST DRIVE	4	6	3	6	5	2
WILBURY AVENUE	-	6	2	-	6	2
WRAY ROAD	1	-	-	1	-	-

Appendix 3: Respondent profile

Base	472 100%
In which age group are you?	
16 - 24 years	4 1%
25 - 34 years	15 3%
35 - 44 years	77 16%
45 - 54 years	110 23%
55 - 64 years	93 20%
65 - 74 years	83 18%
75 - 84 years	37 8%
85+ years	8 2%
Prefer not to say	45 10%

Base	464 100%
How would you describe your ethnic group or background?	
White	353 76%
Asian/ Asian British	20 4%
Mixed or multiple ethnic groups	7 2%
Other ethnic group	8 2%
Prefer not to say	76 16%

Base	471 100%
Do you consider yourself to have a disability?	
No	387 82%
Yes, affecting mobility	21 4%
Yes, affecting hearing	13 3%
Yes, affecting vision	2 0%
Yes, a learning disability	1 0%
Yes, mental ill-health	2 0%
Yes, another form of disability	3 1%
Prefer not to say	50 11%

Base	467 100%
Which of the following best describes your gender?	
Male	203 43%
Female	221 47%
Prefer to self-describe	1 0%
Prefer not to say	42 9%

Base	464 100%
What is your faith/ religion/ belief?	
Agnostic	12 3%
Atheist	23 5%
Buddhist	1 0%
Christian	227 49%
Hindu	5 1%
Humanist	4 1%
Jewish	4 1%
Muslim	4 1%
Other religion or belief	3 1%
No religion or belief	75 16%
Prefer not to say	106 23%

Base	460 100%
Are you pregnant or on maternity leave, or have you recently returned from maternity leave (within the last year)?	
Yes	8 2%
No	401 87%
Prefer not to say	51 11%

Base	462 100%
Do you have any caring responsibilities?	
Yes, Children	147 32%
Yes, Children with disability or additional need	14 3%
Yes, Parent with disability or additional need	11 2%
Yes, Partner with disability or additional need	13 3%
Yes, Other dependents	14 3%
No	220 48%
Prefer not to say	56 12%

Base	469 100%
What is your marital status?	
Single	29 6%
Cohabiting	18 4%
Married	313 67%
Civil partnership	2 0%
Separated	5 1%
Divorced	18 4%
Widowed	20 4%
Other	1 0%
Prefer not to say	63 13%

Base	499 100%
How did you hear about this consultation?	
Facebook	21 4%
From my Councillor	10 2%
From my library	1 0%
Letter delivered to my home	423 85%
Sutton Council Website	5 1%
Sutton Scene e-bulletin	5 1%
Word of mouth	4 1%
Other	11 2%
Not Answered	19 4%



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