

Building a community in which all can take part and take pride

! Our priorities

- 
An Open Council
 - Working collaboratively ensuring we involve and listen to residents
 - Helping individuals and communities to work together and to help themselves

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A Green Council
 - Making Sutton more attractive and sustainable to build on our reputation as a green borough

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A Fair Council
 - Building safe, strong and healthy communities
 - Increasing economic growth and investment in Sutton making it a place of choice to live and work

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A Smart Council
 - Transforming our ways of working to manage reduced budgets and increasing demand
 - Developing an engaged, skilled and entrepreneurial workforce

✎ How we will work



🏠 Our challenges

- Increasing the supply of affordable housing and improving the quality of the council's housing stock
- Improving educational attainment for children in need and reducing the educational attainment gap between pupils eligible for free school meals and their peers
- Expanding our schools so that we can provide enough places for children and young people in Sutton
- Increasing resilience in families through time limited intervention
- Increasing demand for adult social care and health services due to a growing ageing population
- Implementing the Care Act 2014 to support and advise those who fund their own care as well as those who the local authority supports
- Reducing energy use in and CO₂ emissions from council buildings, businesses and households
- Addressing residents' concerns about traffic congestion
- Reducing the level of waste going to landfill
- Mitigating the impact of welfare reforms on the residents affected
- Reducing health inequalities across the borough
- Ensuring the healthcare needs in Sutton are met
- Reducing reliance and demand on intensive council support
- Reducing council costs at a time of increasing demand
- Ensuring the council has an engaged workforce with the right skills

👏 Our opportunities

- Promoting Sutton as a place to live and work
- Improving and modernising the borough's transport infrastructure
- Building on our reputation as the second safest borough in London
- Improving the resilience of residents and communities so that they can take collective responsibility
- Attracting developers, external funding and investment to the borough
- Maximising opportunities for economic growth
- Maximising prevention and early intervention to lessen needs for adult social care and health services
- Transforming the organisation through the Smarter Council Programme
- Harnessing the potential of local, sub-regional and regional partnerships to improve local outcomes
- Empowering our residents to be more involved in commissioning and delivering services

OUR PRIORITIES	BY 2018/19 WE WANT TO:	KEY ACTIONS	KEY SUCCESS MEASURES
An Open Council			
Working collaboratively ensuring we involve and listen to residents	Listen to and involve local people so they can influence decisions and shape services	Give local communities more say over budgets and the prioritisation of locally provided services Work with local communities to re-shape services and deliver improvements through local committees	Increase the % of residents that feel they are able to influence council-run services
	Increase the opportunities for local people and community groups to be involved in commissioning services in their local area	Develop and progress our approach to the citizen-led commissioning of services Develop our approach towards community-led renewal and regeneration to deliver effective and sustainable social, economic and environmental improvements	Maintain the % of residents satisfied with Sutton as a place to live Increase the % of social care clients receiving personal budgets
Helping individuals and communities to work together and to help themselves	Improve the resilience of residents and communities so they can live full and independent lives	Enable more adults to live independently and to make their own care and support arrangements Deliver the Community Wellbeing Programme to support residents and communities to look after themselves and each other	Increase the % of social care clients taking up direct payments
	Create inclusive communities in which people from different backgrounds have a sense of belonging	Develop the role of community representatives and deliver community projects across the borough Work in partnership with community groups and the voluntary sector to account for the needs of different communities	Increase the % of residents who agree that their local area is a place where people from different backgrounds get on well together
A Green Council			
Making Sutton more attractive and sustainable to build on our reputation as a green borough	Improve the borough's transport infrastructure and promote sustainable modes of transport available to our residents	Ensure that the borough's transport network supports the local economy and meets the current and future needs of the borough Deliver a programme of works to maintain and repair the borough's roads and pavements Encourage greater use of sustainable modes of transport through our Sustainable Transport Strategy	Increase the % of residents satisfied with road and pavement maintenance Reduce the % of journeys that are taken by car
	Maintain the quality and attractiveness of the local environment	Deliver improvements to parks and open spaces to ensure they are accessible and safe for all residents Implement changes to the street cleaning service to ensure that the borough's streets are clean and well maintained	Increase the % of residents satisfied with parks Increase the % of residents satisfied with street cleaning
	Build on our ambitions to be London's most sustainable suburb	Work with our partners and local communities to deliver our One Planet Sutton targets Deliver a Decentralised Energy Network and an Energy Recovery Facility by 2017/18 Ensure that we deal with our waste in a more sustainable and cost effective way	Increase the % of waste diverted from landfill Reduce the % of CO ₂ emissions in the borough
A Fair Council			
Building safe, strong and healthy communities	Improve people's health and reduce health inequalities between different areas of the borough	Deliver integrated health and social care services for older and disabled people Support people to make better lifestyle choices to help improve their health and wellbeing	Reduce the difference in life expectancy at birth between Sutton wards Reduce the number of criminal offences committed per 1,000 population
	Reduce crime and the fear of crime	Develop and implement strategies to tackle crime and disorder including anti-social and other behaviour that is affecting the local environment as well as the misuse of drugs and alcohol	Increase the % of people who say their perception of crime and disorder has improved
	Raise ambitions and outcomes for children, young people and families	Re-design our services for children, young people and families based on local need and with a focus on early intervention and prevention Deliver the primary and secondary school expansion and new build programme Enable children and young people to achieve their ambitions by supporting a high quality education and skills offer in the borough	Increase the % of GCSE students gaining 5 or more grades A*-C, including English and Maths Increase the % of pupils achieving level 4 or above at KS2 including English and Maths
Increasing economic growth and investment in Sutton making it a place of choice to live and work	Increase the attractiveness of the borough to developers and businesses	Work with developers to unlock key development sites across the borough Improve the borough's town and district centres	Increase the number of new and affordable homes Increase the % of social housing that meets the government's standard
	Increase the level of affordable housing and improve the quality of existing council housing in the borough	Invest £19m to build new council housing Work with Sutton Housing Partnership to ensure the council's housing stock meets the Decent Homes Standard	Increase the number of new business start ups Increase the number of new jobs created and the employment rate
	Increase skills development and job opportunities for local people	Establish a life science cluster in the borough Ensure local residents have the required skills to meet the needs of local businesses Provide an Apprenticeship Hub	Reduce the number of 16-24 year olds claiming Job Seekers Allowance and increase the number of apprenticeships
A Smart Council			
Transforming our ways of working to manage reduced budgets and increasing demand	Be at the forefront of developing new models of service delivery	Re-design services and customer access to encourage the use of online channels Develop a new community hub model for delivering services in the heart of communities, where people can access information, advice and services	Increase in the number of web transactions Reduce face to face, and telephone contact
	Be a low cost council that is transparent and open about how we spend our money	Deliver an agreed programme of transformation through the Smarter Council programme to make a significant contribution to the council's savings gap	£m of savings delivered
Developing an engaged, skilled and entrepreneurial workforce	Develop staff so that they have the skills to operate in a smaller but more entrepreneurial work place	Develop and implement the People Plan to ensure staff have the skills required for now and in the future	% of staff satisfied to be working for the council