

Elm Grove Estate Regeneration

This is the 3rd Elm Grove newsletter from the Council's Housing Regeneration team, which aims to bring everyone living on the estate up to date about the future of Elm Grove.

PPCR appointed as Independent Tenant & Homeowner Adviser for Elm Grove

Last month a few members of the Resident Steering Group (RSG) in collaboration with officers from the Housing Regeneration team worked together to appoint an Independent Tenant & Homeowner Adviser (ITHA) for Elm Grove. Together we evaluated 5 written tenders and interviewed 5 experienced Resident Advisers before selecting **Public Participation Consultation and Research Associates Limited (PPCR)** as your ITHA.

As the ITHA for Elm Grove, PPCR will:

- Provide you with independent advice and support to represent your views and interests
- Help residents and resident groups to get involved in shaping future proposals
- Provide clear advice on council proposals and commitments, as well as any legislation
- Offer support in negotiating with the council
- Provide access to specialist financial, legal and property advice
- Offer training so you can take part in and contribute to discussions
- Work towards appointing a Chair for Elm Grove RSG

PPCR will be circulating a newsletter to introduce themselves, and we've arranged two virtual meetings to meet their team. The first meeting will be on **6 October 2020, 7pm to 8.30pm** for RSG members only, followed by an 'All Residents' only meeting on **14 October 2020, 7pm to 8pm**. You will be able to join the meetings virtually or dial in using your telephone, please send us your contact details to receive the joining instructions.

We'd like to take this opportunity to thank the residents who gave up their time to participate in this process. It was a great success and example of the Council and residents working well collaboratively together. Thank You!

Help us stay in touch with you



Due to COVID-19 we've not been able to engage with residents in the traditional ways through our Residents' Steering Group meetings or 1-2-1 home visits. We therefore have to think about different ways of working and how we can best engage with you going forward. Until it's safe again to have meetings in person, we'll continue to use alternative forms of communication, including letters, newsletters, email, phone calls, our website and virtual meetings. To help us stay in touch with you please send us your up to date contact details, including your email address and telephone number. Please send these to: estateregeneration@sutton.gov.uk or contact Sabrina Austin on 020 8770 5012.

We'd also like to share your contact details with your ITHA, so that they can contact you directly to tell you more about their services and the support they can offer you. However, if you'd prefer for us not to share your details, please let us know.

More residents to join the Residents' Steering Group

The role of the Residents' Steering Group (RSG) is to represent the interests of tenants, leaseholders and freeholders affected by the proposed regeneration of Elm Grove Estate.

If you'd like to join, or need some more information about the RSG please get in touch.

What's next?

As we move forward in collaboration with residents, we've re-engaged your Community Architect **Levitt Bernstein** and jointly appointed **PPCR** as your Independent Adviser to work with us to explore estate options, review the Elm Grove masterplan and develop the councils Offer to residents through a local Residents' Charter. To facilitate this we plan to host a number of virtual meetings and workshops over the coming months. More details about when these will take place will be shared closer to the time, although we're aiming to start workshops in November.



Housing Management



If you have any enquiries about the management of your homes, please contact Sutton Housing Partnership on **020 8915 2000**.

You can also contact your Housing Manager, Lara Amato on **020 8915 2181** or email lara.amato@suttonhousingpartnership.org.uk

Market House Community Hub

The refurbishment of the former RBS building has been delayed slightly, and we expected works to be completed by 16th October.

Hannah and Kieron from Sound Lounge, who are one of the tenants at the new Hub, are offering an opportunity for 18 - 24 year olds to gain a City & Guilds qualification in carpentry, labouring and painting & decorating; by working on the 'fit out' of the ground floor. The opportunity will run for 3 - 4 weeks, so if you'd like to get involved please let Sabrina know by the 25th September.
sabrina.austin@sutton.gov.uk

Sutton Federation of Tenants & Residents Associations

Colin Hawkins - 020 8915 2348 colin.sftra@gmail.com

Sutton Leaseholders Association

Margaret Phillips - 07929 191431
sutton_leaseholders_association@hotmail.com

Sutton Central Ward Councillors

Councillor David Bartolucci - 020 8770 4232
david.bartolucci@sutton.gov.uk

Councillor Ali Mirhashem - 020 8770 4273
ali.mirhashem@sutton.gov.uk

Councillor Richard Clare - 074236 93506
richard.clare@sutton.gov.uk

Help in dealing with COVID-19

We hope you are keeping safe in these challenging times. If you are in need of support and are unsure who to speak to, please let the Council know by:

1. Calling the Council on 020 8770 5000, option 6. **If you are an extremely vulnerable person, please call us in the first instance so we can provide immediate support.**
2. Visiting www.sutton.gov.uk/covid-19 and click on 'How to ask for help' to fill in a request form. Someone from the Council will then be in touch.
3. If you need support from a charity in Sutton, email Community Action Sutton at enquiries@communityactionsutton.org.uk, they'll forward you to the right charity.

Contact Us

If you have a question about the regeneration programme, or would like to share your views and get more involved, please let us know. If you'd like something in this newsletter explained, or require it in large print or braille, please call Sabrina on: **020 8770 5012**.

