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Parking Survey

London Borough of Sutton

Local Area Report

Wrythe, Wandle and St Helier

July 2018

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Project details

Title	Sutton Parking Survey: Local Area Report
Client	London Borough of Sutton
Project number	P18068
Author	Tim Markham
Research Manager	David Chong-Ping

M·E·L Research

2nd Floor, 1 Ashted Lock, Birmingham Science Park Aston, Birmingham. B7 4AZ

Email: info@melresearch.co.uk

Web: www.melresearch.co.uk

Tel: 0121 604 4664



Survey Summary

To inform the Borough Parking Strategy, the Council sent a questionnaire to around 43,000 households, including those in existing Controlled Parking Zones (CPZ) and those in Areas of Parking Pressure (APP). The objective of the survey was to establish residents' experience of parking problems on their street, their current parking arrangements and response to a range of possible solutions.

A total of 5,324 residents responded to the survey, of which **1,670 were from the Wrythe, Wandle and St Helier wards**. Responses were received from 201 different streets within the Local Area, spread across three wards: Wrythe (609), Wandle (440) and St Helier (619).

Key findings for the Local Area are:

Is there a parking problem?

- 76% of Local Area respondents indicated that parking problems occurred in their street, whereas 19% felt it was not an issue for them

Which day is it worst?

- weekdays are the main concern. 82% of Local Area respondents reported the main parking problems occurring on weekdays
- there are significant differences by ward, with 94% of those in St Helier reporting weekdays as the problem, compared to 73% of residents in Wrythe and 74% of residents in Wandle

What time of day is it hardest to park?

- parking problems were not restricted to particular times, with 36% of residents reporting difficulties throughout the day and 37% in the evenings. Mornings were a problem time for 24% of residents
- there are differences in the timing of parking problems across the wards.
- all day parking problems are significantly more likely to be a problem in St Helier (55%) than in Wrythe (24%) or Wandle wards (25%)
- evenings and overnight parking are significantly more likely to be a problem in the Wrythe and Wandle Wards than in St Helier. Evening parking was a problem for 39% of residents in Wrythe, 42% of those in Wandle and 31% of those in St Helier

Support for a Controlled Parking Zone

- overall, slightly more residents were against (40%) the introduction of a CPZ than in favour (37%), with a significant proportion (22%) undecided or not replying to this particular question
- significantly more residents in St Helier (47%) are in favour of a CPZ, compared to 30% of residents in Wrythe and 34% in Wandle

Vehicles at the household

- 89% of households responding to the survey had one or more cars.
- 37% of households have 2 + cars

Parking at home

- in the Local Area, 54% used driveways and 37% parked on the road
- residents in the Local Area (54%) are more likely to be using a driveway than the rest of the Consultation Area (50%) and less likely to use a garage (6% and 14% respectively)
- there are significant differences in parking arrangement across the three wards. on-street parking is significantly higher in the Wandle (39%) and St Helier (41%) wards compared to the Wrythe ward (31%)

Comments

- comments were focused around concerns with the current situation and possible solutions
- one in four comments that were about issues in St Helier ward
- other concerns were about the impact of non-residents parking in the area (commuters, school drop off, events) , displacement effect of the CPZs/restrictions and the need to address the issue of hospital staff and visitor parking in the residential streets
- solutions focussed on: increasing parking spaces by converting off-street areas into parking (eg use verges, front gardens), new CPZ, introducing parking restrictions (yellow lines) and resident parking permits.

Introduction

Background

Following adoption of the Parking Strategy in September 2016 the London Borough of Sutton has undertaken a range of information gathering and consultation processes. In late 2017/early 2018 the first residents survey on the Parking Strategy was undertaken.

In addition to the main Survey Report, a number of Local Area Reports provide results down to the ward level. This report focusses on the **Wrythe, Wandle and St Helier wards**.

Local Area Reports

The analysis presents the key findings, including;

- overall results for the Local Area
- differences between the Local Area and rest of the Consultation Area
- highlight any differences between the wards: Wrythe, Wandle and St Helier

Street level analysis:

- count of responses received by street in the Local Area
- percentage breakdown of responses by street
- results by street

Method

The Council designed a questionnaire (Appendix A) to understand residents' views on parking in their street, covering the key issues:

- Is there a parking problem
- If so, which day is it worst
- What time of day is it hardest to park
- Support for parking solutions on your street
- Support for a Controlled Parking Zone
- Number of vehicles at the household
- Parking at home – on street, driveways, garage, other.

The questionnaire was sent to around 43,000 households in a defined Consultation Area within the Borough (see Map 1). A total of 5,324 completed questionnaires were returned, giving a response rate of 12.4%.

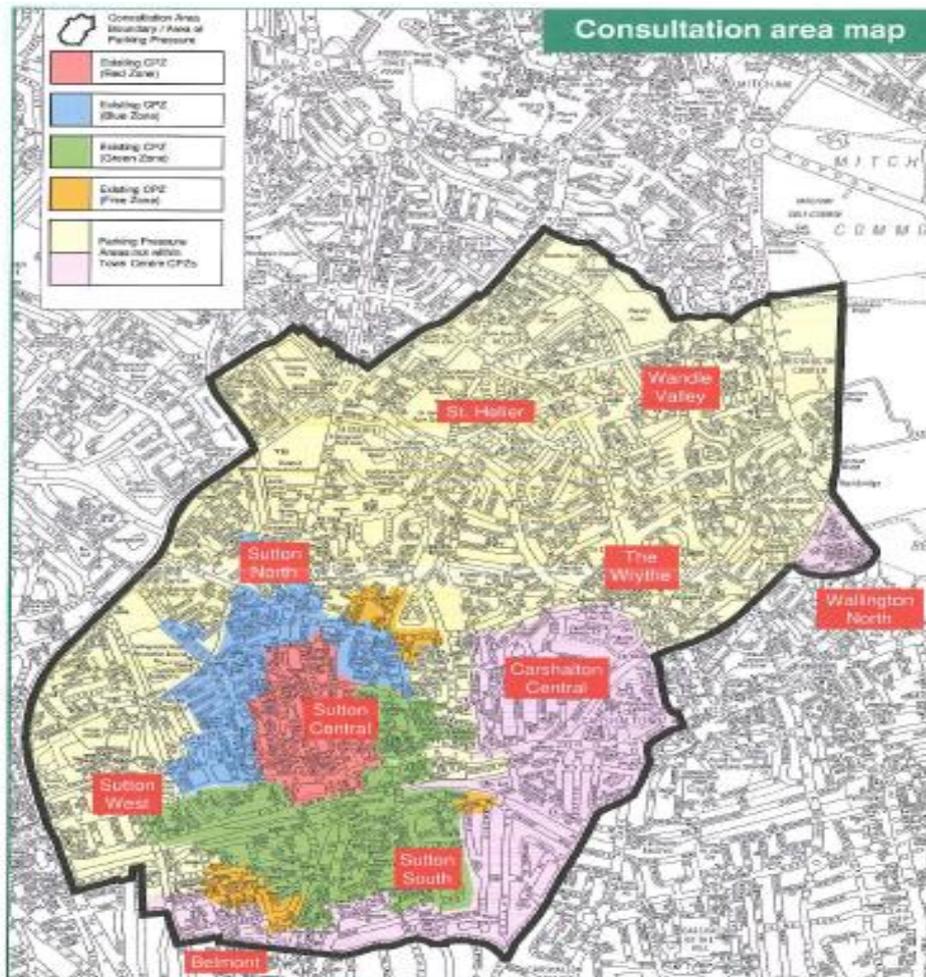
Survey Response – Local Area

Of the completed questionnaires,

- 14,336 households in the Local Area were sent a questionnaire, with 1,670 returning a completed questionnaire (a 12% response rate)
- response came from 201 different streets within the Local Area
- there is a broadly even spread of responses from across the Local Area, with 37% from both Wrythe and St Helier, and 26% from Wandle
- only 13 of the 1,670 respondents in this Local Area were within a CPZ.

The count of responses, response rate and percentage breakdown by street is presented in Appendix B. Given the low number (n=13) of respondents from a CPZ, this report does not identify differences between CPZ and APP.

Map 1. Consultation Area



Local Committee Area - Wards	Number of responses	Percentage of respondents
Wrythe	609	37%
Wandle	442	26%
St Helier	619	37%
	1,670	100%

Analysis Note

The **base size** shows the total number of respondents included in the analysis for each question. For completeness and comprehension, the base includes No Replies to a question. If all Local Area respondents are asked a question the base size equals 1,670 residents. However, for certain questions, those that were Not Asked to respond have been excluded from the analysis, resulting in a smaller base size. For example, if a resident did not indicate that there was a parking problem on their street, they have been excluded from analysis of the following question concerning which day a problem occurred. The change in base size is noted against relevant questions.

The questionnaire used single response and multi-response questions. The percentage response for **single response** questions will total to 100%. For readability, percentages are rounded to a whole number, which means in some tables/charts the total may not always sum to exactly 100%.

Multi-response questions, allow more than one response option per question e.g., “which parking solutions would you support - tick all that apply”. The analysis shows the percentage of the base sample that selected each answer code. As some respondents will have selected more than one option, the percentages are not expected to total 100%. For example; 60% of all respondents may have favoured double yellows and 80% of all respondents favoured single yellow lines.

Where there is a **statistically significant difference** between groups, this has been noted in the report as a “significant difference”. However, a significant difference may not necessarily mean that the difference is ‘important’. It will also need to be considered in practical terms i.e. “does the difference matter?”

Sampling errors should be taken into account when assessing the accuracy of any sample base. This allows us to be more specific about how accurate each percentage value is from a survey. The **confidence interval** shown below is reported to give an indication of the precision of the results, but are not an absolute measure. With 1,670 completed surveys, this means that at a confidence level of 95% the results are within +/-2.3% of the calculated response. For example, a figure where 50% of residents were in support of a CPZ could in reality lie within the range of 47.7% to 52.3%.

Survey Results

The analysis presents the key findings, including;

- overall results for the Local Area
- note any differences between the Local Area and other parts of the Consultation Area
- highlight differences between wards: Wrythe, Wandle and St Helier

Street level analysis:

- count, response rate and percentage breakdown by street
- results by street

Parking problems on your street

Local Area residents were asked if they thought there was a parking problem in their street.

- just over three quarters (76%) of residents in the Local Area felt that there was a parking problem on their street
- residents from Wrythe, Wandle and St Helier (76%) were significantly more likely to report a problem than those living in other wards (65%)
- residents in the St Helier (87%) were significantly more likely to report a problem than those in Wrythe and Wandle (71% and 67% respectively)

Table 1. Do you think parking problems exist in your street?

	Wrythe, Wandle & St Helier_Other Wards		Wrythe, Wandle a& St Helier Wards		
	Wrythe, Wandle & St Helier	Other Wards	Wrythe	Wandle	St Helier
Base	1670	3654	609	442	619
Q1. Do you think parking problems exist in your street?					
Yes	1268 76%	2391 65%	433 71%	295 67%	540 87%
No	326 20%	1026 28%	147 24%	120 27%	59 10%
Undecided	57 3%	191 5%	21 3%	20 5%	16 3%
No reply	19 1%	46 1%	8 1%	7 2%	4 1%

(Base: All respondents)

On what day is parking worst?

All those that indicated in response to the previous question that there was a parking problem (76% of respondents) on their street were asked to indicate on which day was it worst; Weekdays, Saturdays or Sunday.

Only those reporting that parking was a problem (N=1,268) have been included in the analysis to this question. As a multi-tick question, responses do not total to 100% as respondents could tick more than one option.

In the Local Area:

- eight out of ten (82%) residents reported that weekdays are the worst time
- residents also indicated that there were problems on Saturday (27%) and Sunday (26%)
- the overall pattern of responses in the Local Area is similar to the rest of the Consultation Area
- there are significant differences in weekdays from within the three wards, with 94% of those in St Helier reporting weekdays as the problem, compared to 73% of residents in Wrythe and 74% of residents in Wandle

Table 2. On what day is it worst? (Tick all that apply)

	Wrythe, Wandle & St Helier_Other Wards		Wrythe, Wandle a& St Helier Wards		
	Wrythe, Wandle & St Helier	Other Wards	Wrythe	Wandle	St Helier
Base	1268	2391	433	295	540
Q2. If yes, on what day is it worst?					
Weekdays (Monday to Friday)	1042 82%	1974 83%	318 73%	219 74%	505 94%
Saturdays	338 27%	456 19%	118 27%	75 25%	145 27%
Sundays	328 26%	516 22%	119 27%	87 29%	122 23%
No reply	38 3%	75 3%	14 3%	12 4%	12 2%

(Base: Excludes those without a parking problem. Multi response question)

What time of day is it hardest to park?

All residents from the Local Area (N=1,670) were asked to indicate which times of day were hardest to park on their street. As a multi-tick question, residents could tick more than one option.

In the Local Area:

- parking problems are not restricted to a particular time of day
- over a third of residents reported difficulties parking all day (36%) and in the evenings (37%). Mornings were a problem time for 24% of residents. Around one in ten (12%) felt that overnight parking was an issue.
- the majority of those in the 'no reply' group had not experienced parking problems

The survey highlights differences in the timing of parking problems, at the Ward level.

- all day parking problems are significantly more likely to be a problem in St Helier (55%) than in the Wrythe (24%) or Wandle wards (25%)
- evenings and overnight parking are significantly more likely to be a problem in the Wrythe and Wandle Wards than in St Helier. Evening parking was a problem for 39% of residents in Wrythe, 42% of those in Wandle and 31% of those in St Helier

Table 3. What time of day is it hardest to park in your street? (Tick all that apply)

	Wrythe, Wandle & St Helier_Other Wards		Wrythe, Wandle a& St Helier Wards		
	Wrythe, Wandle & St Helier	Other Wards	Wrythe	Wandle	St Helier
Base	1670	3654	609	442	619
Q3. What time of day is it hardest to park in your street?					
Morning (0600 to 1159)	396 24%	906 25%	143 23%	81 18%	172 28%
Afternoon (1200 to 1759)	120 7%	202 6%	43 7%	39 9%	38 6%
Evening (1800 to 2359)	612 37%	1025 28%	237 39%	184 42%	191 31%
Overnight (0000 to 0559)	208 12%	365 10%	93 15%	73 17%	42 7%
All day	594 36%	1042 29%	145 24%	111 25%	338 55%
Other	7 0%	24 1%	2 0%	1 0%	4 1%
No reply	290 17%	936 26%	137 22%	98 22%	55 9%

(Base: All respondents. Multi response question)

Which parking solutions would you support in your road?

The questionnaire presented residents with a list of four possible parking solutions. All residents (N=1,670) were asked to select one or more of the options.

In the Local Area:

- the most popular solution was CPZs – parking bays in operation and enforced during certain times of the day. Only residents with a paid-for permit and visitor permits can park in these bays.
- 36% of residents favoured CPZs
- within the three wards there were significant differences in the results, with 49% from the St Helier in favour of a CPZ, compared to those in the Wrythe (28%) and Wandle(29%) wards
- the introduction of restricted parking was less popular, with only 17% supporting the use of double yellow lines and 13% in favour of single yellow lines

- double yellow lines had significantly more support in Wrythe (20%) than Wandle (14%)
- No replies (26%) were mainly residents that did not currently experience parking problems.
-

Table 4. Support for parking solutions

	Wrythe, Wandle & St Helier_Other Wards		Wrythe, Wandle a& St Helier Wards		
	Wrythe, Wandle & St Helier	Other Wards	Wrythe	Wandle	St Helier
Base	1670	3654	609	442	619
Q4. Which of the following parking solutions would you support in your road?					
Double yellow line waiting restrictions	284 17%	516 14%	119 20%	62 14%	103 17%
Single yellow line waiting restrictions	220 13%	667 18%	94 15%	59 13%	67 11%
Loading restrictions	45 3%	110 3%	14 2%	14 3%	17 3%
Controlled Parking Zones (CPZs) / Resident Parking Scheme	605 36%	1431 39%	170 28%	130 29%	305 49%
Other	492 29%	928 25%	175 29%	129 29%	188 30%
No reply	434 26%	1002 27%	186 31%	147 33%	101 16%

(Base: All respondents. Multi response question)

Support for a controlled parking zone in your street?

Residents that do not live in a CPZ were asked if they would support the introduction of such a scheme in their street. The base of 1,657 respondents includes those that do not own a car and those that do not currently experience parking problems.

In the Local Area:

- slightly more residents were against (40%) the introduction of a CPZ than in favour (37%)
- 22% of respondents were undecided or did not reply to this particular question

A review of comments suggest that, before giving a definitive response, these residents (undecided/no reply) may require more detailed information about a CPZ on their street e.g. operating times, permit cost, permits per house, visitor permits, allocated spaces, enforcement, marking of bays.

The breakdown by ward shows some interesting differences.

- significantly more residents in St Helier (47%) are in favour of a CPZ, compared to 30% of residents in Wrythe and 34% in Wandle
- on balance, more residents in St Helier are in favour of a CPZ, whereas in the Wrythe and Wandle wards there is a higher number of opposed residents
- for all three wards, there is a similar number of residents that are undecided/no reply on the issue, ranging from 20% in Wrythe, 21% in Wandle and 25% in St Helier

Table 5. Support for a controlled parking zone in your street

	Wrythe, Wandle & St Helier_Other Wards		Wrythe, Wandle a& St Helier Wards		
	Wrythe, Wandle & St Helier	Other Wards	Wrythe	Wandle	St Helier
Base	1657	2852	601	437	619
Q5. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?					
Yes	616 37%	1029 36%	179 30%	149 34%	288 47%
No	666 40%	1156 41%	296 49%	194 44%	176 28%
Undecided	249 15%	345 12%	87 14%	66 15%	96 16%
Other / not applicable	8 0%	12 0%	4 1%	- -	4 1%
No reply	118 7%	310 11%	35 6%	28 6%	55 9%

(Base: Excludes 13 residents from the current CPZ)

Number of vehicles in the household

All residents in the Local Area were asked to indicate how many cars there were in the household.

- across the three wards, the majority of residents (89%) reported one or more vehicles per household, ranging from 87% in St Helier to 90% in both the Wrythe and Wandle wards
- over half (52%) of all residents had one vehicle at the household, with 37% having two or more

Table 6. Vehicles in the household

	Wrythe, Wandle & St Helier_Other Wards		Wrythe, Wandle a& St Helier Wards		
	Wrythe, Wandle & St Helier	Other Wards	Wrythe	Wandle	St Helier
Base	1670	3654	609	442	619
Q6. How many vehicles are located at your household?					
One	866 52%	2020 55%	314 52%	241 55%	311 50%
Two	485 29%	1011 28%	185 30%	119 27%	181 29%
Three	128 8%	285 8%	48 8%	33 7%	47 8%
None	145 9%	262 7%	44 7%	37 8%	64 10%
No reply	46 3%	76 2%	18 3%	12 3%	16 3%

(Base: All respondents)

Current parking arrangements

Residents were asked to indicate from a list, where they are most frequently parked. Those without a car (N=145) are excluded from the analysis. This was a multi-tick question, where residents could select more than one option.

In the Local Area:

- over half (54%) used driveways and 37% parked on the road
- comments included as 'other', were residents who used allocated parking spaces with flats, car parks, friends/relatives/neighbours, kerbs/off road parking, off street etc.
- residents in the Local Area (54%) are more likely to be using a driveway than the rest of the Consultation Area (50%) and less likely to use a garage (6% and 14% respectively)
- there are significant differences in parking arrangement across the three wards. on-street parking is significantly higher in the Wandle (39%) and St Helier (41%) wards compared to the Wrythe ward (31%)
- significantly more households in Wrythe (59%) use driveways than in Wandle (49%). 53% use driveways in St Helier

Table 7. Where are they most frequently parked when at home? (Tick all that apply)

	Wrythe, Wandle & St Helier_Other Wards		Wrythe, Wandle a& St Helier Wards		
	Wrythe, Wandle & St Helier	Other Wards	Wrythe	Wandle	St Helier
Base	1525	3392	565	405	555
Q7. If your household has one or more vehicles, where are they most frequently parked when at home?					
On the road	557 37%	1206 36%	173 31%	156 39%	228 41%
On driveway	829 54%	1689 50%	335 59%	198 49%	296 53%
In the garage	84 6%	491 14%	49 9%	24 6%	11 2%
Other	99 6%	198 6%	34 6%	32 8%	33 6%
No reply	196 13%	465 14%	68 12%	58 14%	70 13%

(Base: Excludes non car owners. Multi response question)

Additional comments

Additional comments provide a valuable insight into the issues and concerns that have guided the response to the main survey questions and are key points to address in the next stages of the consultation programme.

Of the 1,670 Local Area respondents who returned a completed questionnaire, (66%) made one or more comments. All comments have been analysed and coded into key themes to reflect the concerns and proposed solutions/calls for action. Table 8, presents the full set of codes and a breakdown by area. The coded comments are available as a separate excel spreadsheet.

Key themes in the Local Area are:

Concerns

1. One in four comments that were about issues in St Helier ward
2. Concerns about the impact of non-residents parking in the area (commuters, school drop off, events) and displacement effect of the CPZs/restrictions.
3. Need to address the issue of hospital staff and visitor parking in the residential streets around St Helier hospital.
4. Need to deal with trade and commercial vehicles taking up spaces in residential areas.
5. Concern about dangerous parking and emergency access.

Solutions

1. Increase parking spaces by converting off-street areas into parking. e.g. use verges, front gardens.
2. Positive and negative comments on existing and possible CPZ.
3. Support for the increased use of parking restrictions – yellow lines.
4. Requests for an increase/introduction of resident parking permits.
5. Need to enforce the existing parking restrictions.

Table 8. Additional comments – themes

	Wrythe, Wandle & St Helier_Other Wards		Wrythe, Wandle a& St Helier Wards		
	Wrythe, Wandle & St Helier	Other Wards	Wrythe	Wandle	St Helier
Base	1670	3654	609	442	619
No reply	567 34%	1300 36%	213 35%	147 33%	207 33%
Comments - themes					
Commuters, schools, events, displacement	185 11%	689 19%	95 16%	67 15%	23 4%
Hospital staff/visitors	138 8%	33 1%	6 1%	2 0%	130 21%
Trade/commercial vehicles	106 6%	181 5%	49 8%	38 9%	19 3%
Developments without parking	12 1%	70 2%	2 0%	10 2%	- -
Dangerous parking/emergency access	32 2%	108 3%	23 4%	9 2%	- -
No parking problems	45 3%	134 4%	21 3%	24 5%	- -
Controlled Parking Zones	110 7%	387 11%	47 8%	38 9%	25 4%
Parking permits	94 6%	309 8%	26 4%	35 8%	33 5%
Use of yellow lines	121 7%	270 7%	58 10%	28 6%	35 6%
Enforcing parking restrictions	57 3%	100 3%	28 5%	13 3%	16 3%
Increase free parking	14 1%	36 1%	1 0%	1 0%	12 2%
More car parking spaces, cheaper, multi storey closure	7 0%	83 2%	2 0%	2 0%	3 0%
Reducing parking demand, public transport, pollution	6 0%	22 1%	4 1%	2 0%	- -
Convert verges,gardens into parking	144 9%	328 9%	88 14%	48 11%	8 1%
St Helier comments	413 25%	3 0%	1 0%	- -	412 67%
Other	69 4%	128 4%	27 4%	42 10%	- -

(Base: All respondents. Multi response question)

Street level analysis

Responses were received from across 201 different streets within the Local Area. Table 9 below shows the count by street within each ward.

The count and response rate breakdown by street is presented in Appendix B.

Given the small sample sizes at the street level, the results should be treated with due caution. Appendix C shows results for each question for those streets with a sample size of 25 or more respondents, broken down by by ward.

Table 9. Count of responses by street for each ward

	Total	Wards		
		The Wrythe	Wandle Valley	St Helier
Base	1670	609	442	619
Street				
Wrythe Lane	61	21	-	40
Green Wrythe Lane	52	27	8	17
Westminster Road	51	-	-	51
Welbeck Road	46	-	-	46
Winchcombe Road	41	-	-	41
Buckhurst Avenue	28	-	28	-
Bramblewood Close	27	-	27	-
Thornton Road	27	-	-	27
Peterborough Road	26	-	26	-
Other	1311	561	353	397

Appendix A: Questionnaire

Appendix B: Response by street

Appendix C: Results by street

Appendix A: Questionnaire

London Borough of Sutton

Parking Consultation

We need your feedback

Parking improvements across the borough

With the sixth highest car ownership level in London, many residents have told Sutton Council that parking within the borough is now a major and growing concern. We recognise that there is not enough kerb space for the number of parked cars and our Parking Strategy, adopted in November 2016, aims to offer residents various solutions to meet specific street parking needs across the borough.

This initial review phase of the Parking Strategy is focussed on Sutton (North, South, West & Central), St Helier, The Wrythe, Wandle Valley, and parts of Carshalton Central, Hackbridge and Belmont. By completing the questionnaire within this document, you will help us to better understand your parking concerns and begin to consider potential solutions.

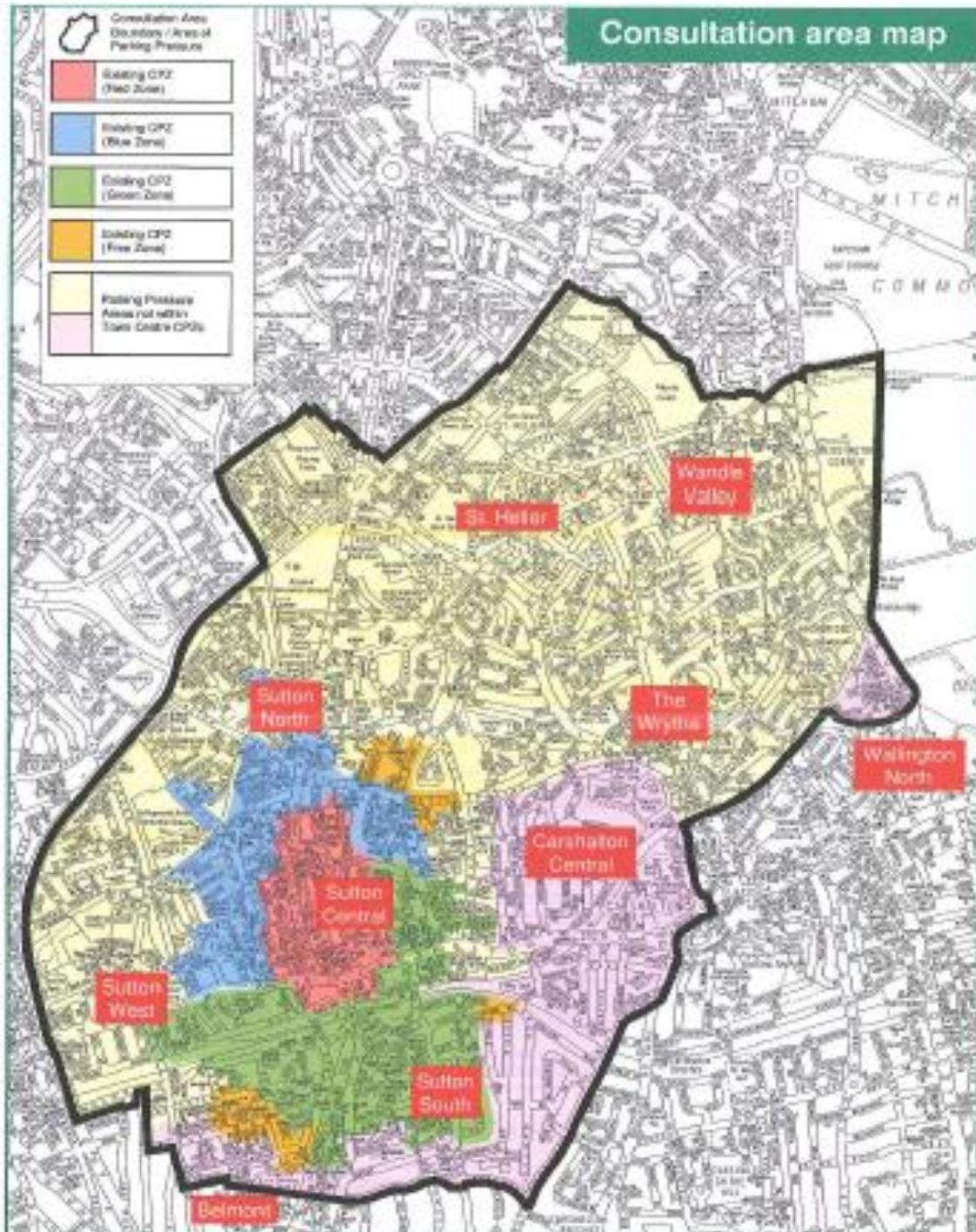
For more information on the Parking Strategy, please go to sutton.gov.uk/parkingstrategy



What does the Parking Strategy cover?

As part of Sutton Council's Parking Strategy we are now assessing and reviewing parking issues across the borough, to provide parking solutions to meet these needs.

The initial review will mainly focus on on-street parking but will also consider off-street parking to ensure any parking problems aren't moved onto neighbouring streets.



What are the parking issues?

As shown in the consultation area map, we are consulting across nine different wards in the borough during the review phase of the Parking Strategy.

Sutton Town Centre

This is a busy town centre with a mixture of residential properties, businesses, shops and restaurants. Demand for parking is high and existing parking controls will be reviewed to help tackle inconsiderate parking and parking problems that have subsequently been moved onto neighbouring streets.



Sutton North

This residential area is in close proximity to Sutton Town Centre and has access to good bus and train links and several schools as well as being within walking distance to St. Helier Hospital. All of these factors increase parking pressures for residents.

Hackbridge

This residential area has seen considerable change including both small and large scale residential developments. Hackbridge Train Station, with direct links to London Victoria and King's Cross stations, adds to this pressure with commuters parking in residential roads thereby increasing parking pressures further.



Sutton South

There is a high demand for commuter parking near to Sutton Train Station and the Town Centre. The fact that part of this area is just outside the Sutton Controlled Parking Zone (CPZ) means that there is even more pressure on local roads, leading to parking problems being moved onto neighbouring streets.



Belmont

Similar to Sutton South, Belmont has a combination of commuter parking, schools, local shops and new small scale developments which have put parking pressure on roads within this area.

Carshalton

With two train stations, a number of schools, an expanded college, busy shopping areas and new residential developments, the demand for parking space in Carshalton has increased substantially, leading to parking pressures on many roads.

St Helier

This area is situated in the North and East of Sutton Town Centre and contains St. Helier Hospital. It experiences major parking issues because of hospital car park charges which mean that staff and visitors often park outside in the surrounding streets, which can cause parking pressures and issues for residents. Many of the roads in question are narrow and a lot of the space is taken up by residents' dropped kerbs.



Parking Strategy Questionnaire



All responses are automatically entered into a prize draw to win £100 in High Street Vouchers

This questionnaire seeks your views on parking in your street. The information you provide will only be used for this project and analysed to help us understand parking issues and possible solutions on individual streets across the borough. **Please provide one response per household.** Your details will be kept strictly confidential and will not be shared with a third party. **Please note that replies cannot be considered without a name, address and postcode being provided.**

Feedback on the results of this consultation will be provided at an upcoming Local Committee meeting in your area. For details of venues and dates go to sutton.gov.uk (click on Your council, voting and elections).

Name

Address

Postcode

Email (optional) Telephone (optional)

1. Do you think parking problems exist in your street?
(select one option)

- Yes
- No
- Undecided

2. If yes, on what day is it worst? (select one option)

- Weekdays (Monday to Friday)
- Saturdays
- Sundays

3. What time of day is it hardest to park in your street?
(select all that apply)

- Morning (0600 to 1159)
- Afternoon (1200 to 1759)
- Evening (1800 to 2359)
- Overnight (0000 to 0559)
- All day

4. Which of the following parking solutions would you support in your road? (select all that apply)

- Double yellow line waiting restrictions**
Indicating no waiting at any time except when loading and unloading goods and setting down and picking up passengers unless indicated otherwise.
- Single yellow line waiting restrictions**
Indicating waiting restrictions at some time during the day.
- Loading restrictions**
Double kerb markings indicating no loading at any time and single yellow kerb markings indicating no loading during the times shown on the nearby black and white sign.
- Controlled Parking Zones (CPZs) / Resident Parking Scheme**
Parking bays in operation and enforced during certain times of the day. Only residents with a paid-for permit and visitor permits can park in these bays.
- Other solution (please state)

5. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?
(select one option)

- Yes
- No
- Undecided

6. How many vehicles are located at your household?
(select one option)

- 0
- 1
- 2
- 3+

7. If your household has one or more vehicles, where are they most frequently parked when at home? (select all that apply)

- On the road
- On driveway
- In the garage
- Other (please state)

Additional comments

Please return this questionnaire by Monday 18 December 2017.

Thank you for taking the time to complete this questionnaire.

Appendix B: Response by Street

Street	Properties surveyed	Number of respondents	Street response rate	Percentage of all Local Area respondents
Aitken Close	24	2	8.3%	0.1%
Almond Avenue	18	5	27.8%	0.3%
Alphabet Gardens	20	2	10.0%	0.1%
Ansell Grove	42	8	19.0%	0.5%
Arlington Drive	143	21	14.7%	1.3%
Ash Close	18	1	5.6%	0.1%
Bakers Gardens	81	7	8.6%	0.4%
Baywillow Avenue	30	2	6.7%	0.1%
Beadlow Close	34	1	2.9%	0.1%
Beech Close	20	3	15.0%	0.2%
Bisham Close	14	3	21.4%	0.2%
Bishopsford Road	145	12	8.3%	0.7%
Blake Close	64	3	4.7%	0.2%
Bluebell Close	21	1	4.8%	0.1%
Bolton drive	43	1	2.3%	0.1%
Bramblewood Close	130	27	20.8%	1.6%
Brooklyn Close	52	3	5.8%	0.2%
Buckhurst Avenue	189	28	14.8%	1.7%
Bucklers way	52	10	19.2%	0.6%
Budge Lane	41	1	2.4%	0.1%
Byne Road	36	1	2.8%	0.1%
Camden Road	20	5	25.0%	0.3%
Chasemore close	30	1	3.3%	0.1%
Cherry Close	18	2	11.1%	0.1%
Chestnut Close	29	8	27.6%	0.5%
Cleeve Way	176	3	1.7%	0.2%
Clover Way	26	4	15.4%	0.2%
Colburn Way	44	5	11.4%	0.3%
Connaught Road	88	18	20.5%	1.1%
Cooper Crescent	19	1	5.3%	0.1%
Corbet Close	97	6	6.2%	0.4%
Culvers Avenue	159	19	11.9%	1.1%
Culvers Retreat	66	10	15.2%	0.6%
Culvers Way	128	22	17.2%	1.3%
Dale Park Avenue	82	23	28.0%	1.4%
Denmark Gardens	116	16	13.8%	1.0%
Denmark Road	202	21	10.4%	1.3%
Devana End	51	4	7.8%	0.2%
Dover Gardens	38	4	10.5%	0.2%

Street	Properties surveyed	Number of respondents	Street response rate	Percentage of all Local Area respondents
Duke of Edinburgh Road	56	6	10.7%	0.4%
Dunster Way	33	2	6.1%	0.1%
Eindhoven Close	35	3	8.6%	0.2%
Elm Close	29	6	20.7%	0.4%
Endale Close	12	1	8.3%	0.1%
Erskine Road	149	24	16.1%	1.4%
Farmington Avenue	44	9	20.5%	0.5%
Fellowes Road	114	9	7.9%	0.5%
Ferndale Crescent	114	5	4.4%	0.3%
Foxglove Way	217	10	4.6%	0.6%
Furlong Close	22	3	13.6%	0.2%
Garendon Road	133	17	12.8%	1.0%
Gassiot Way	55	6	10.9%	0.4%
Glastonbury Road	118	13	11.0%	0.8%
Green Close	16	2	12.5%	0.1%
Green Lane	162	14	8.6%	0.8%
Green Wrythe Lane	510	52	10.2%	3.1%
Groveside Close	97	10	10.3%	0.6%
Hackbridge Park Gardens	42	7	16.7%	0.4%
Hackbridge Road	70	10	14.3%	0.6%
Halesowen Road	90	8	8.9%	0.5%
Hartland Road	58	4	6.9%	0.2%
Helios Road	36	5	13.9%	0.3%
Hexham Road	36	3	8.3%	0.2%
Highgrove Mews	12	2	16.7%	0.1%
Hillfield Avenue	52	3	5.8%	0.2%
Holly Tree Crescent	15	4	26.7%	0.2%
Hollymead	28	5	17.9%	0.3%
Home Close	20	3	15.0%	0.2%
Hunston Road	54	3	5.6%	0.2%
Iona Close	18	1	5.6%	0.1%
Ivydale Road	10	3	30.0%	0.2%
Johnsons Close	18	1	5.6%	0.1%
Kelso Road	28	3	10.7%	0.2%
Keynsham Road	36	2	5.6%	0.1%
Keynsham Walk	9	3	33.3%	0.2%
Kinloss Road	22	1	4.5%	0.1%
Kirkstead Road	22	4	18.2%	0.2%
Langcroft Close	10	2	20.0%	0.1%
Lime Close	20	4	20.0%	0.2%
Limes Avenue	67	14	20.9%	0.8%
Lindores Road	24	5	20.8%	0.3%
Link Road	14	3	21.4%	0.2%

Street	Properties surveyed	Number of respondents	Street response rate	Percentage of all Local Area respondents
Lodge Close	11	1	9.1%	0.1%
London Road	427	15	3.5%	0.9%
Longfield Avenue	71	19	26.8%	1.1%
Love Lane	62	2	3.2%	0.1%
Lovett Drive	28	3	10.7%	0.2%
Lyle Close	12	1	8.3%	0.1%
Marfleet Close	10	1	10.0%	0.1%
Medland close	4	1	25.0%	0.1%
Middleton Road	353	18	5.1%	1.1%
Mill Close	16	3	18.8%	0.2%
Mill Green Road	111	7	6.3%	0.4%
Mill Lane	4	1	25.0%	0.1%
Millside	45	3	6.7%	0.2%
Milton Close	6	3	50.0%	0.2%
Mullards Close	219	10	4.6%	0.6%
Muschamp Road	72	6	8.3%	0.4%
Neville Walk	23	1	4.3%	0.1%
New Road	125	14	11.2%	0.8%
Newent Close	14	3	21.4%	0.2%
Newstead Walk	52	7	13.5%	0.4%
Nightingale Road	144	24	16.7%	1.4%
Nutfield Close	35	1	2.9%	0.1%
Oakfield Gardens	22	2	9.1%	0.1%
Olveston Walk	17	1	5.9%	0.1%
Orchard Avenue	64	9	14.1%	0.5%
Osney Walk	22	6	27.3%	0.4%
Otter Drive	73	6	8.2%	0.4%
Paget Avenue	73	11	15.1%	0.7%
Paisley Road	38	5	13.2%	0.3%
Percy Road	53	7	13.2%	0.4%
Pershore Grove	38	3	7.9%	0.2%
Peterborough Road	340	26	7.6%	1.6%
Philips Close	40	5	12.5%	0.3%
Pinners Close	22	1	4.5%	0.1%
Pipewell Road	58	13	22.4%	0.8%
Poppy Close	41	2	4.9%	0.1%
Poulton Avenue	81	11	13.6%	0.7%
Primrose Close	54	2	3.7%	0.1%
Prince of Wales Road	104	17	16.3%	1.0%
Quarr Road	50	8	16.0%	0.5%
Reigate Avenue	54	7	13.0%	0.4%
Restmor Way	56	1	1.8%	0.1%
Revesby Road	50	3	6.0%	0.2%

Street	Properties surveyed	Number of respondents	Street response rate	Percentage of all Local Area respondents
Rewley Road	34	4	11.8%	0.2%
Reynolds Close	100	5	5.0%	0.3%
River Gardens	47	11	23.4%	0.7%
Robertsbridge Road	97	13	13.4%	0.8%
Roche Walk	34	1	2.9%	0.1%
Rose Hill	56	2	3.6%	0.1%
Rosehill Avenue	74	11	14.9%	0.7%
Rossignol Gardens	80	7	8.8%	0.4%
Royston Avenue	9	1	11.1%	0.1%
Rushen Walk	22	4	18.2%	0.2%
Rushy Meadow Lane	8	4	50.0%	0.2%
Sawtry Close	26	3	11.5%	0.2%
Selby Green	22	1	4.5%	0.1%
Selby Road	63	6	9.5%	0.4%
Senga Road	68	20	29.4%	1.2%
Seven Acres	43	6	14.0%	0.4%
Seymour Road	57	11	19.3%	0.7%
Shaftesbury Road	189	7	3.7%	0.4%
Shap Crescent	55	3	5.5%	0.2%
Shearing Drive	45	3	6.7%	0.2%
Shepley Close	40	6	15.0%	0.4%
Sherborne Crescent	67	7	10.4%	0.4%
Shrewsbury Road	140	10	7.1%	0.6%
Sibton Road	43	4	9.3%	0.2%
Simms close	12	1	8.3%	0.1%
Spencer Road	35	6	17.1%	0.4%
St Agathas Grove	33	3	9.1%	0.2%
St Albans Grove	60	10	16.7%	0.6%
St Andrews Road	61	9	14.8%	0.5%
St Benets Grove	71	16	22.5%	1.0%
St Helier Avenue	100	4	4.0%	0.2%
St James Road	90	11	12.2%	0.7%
St Johns Road	56	5	8.9%	0.3%
Stavordale Road	115	17	14.8%	1.0%
Stoneleigh Road	75	12	16.0%	0.7%
Strawberry Lane	65	8	12.3%	0.5%
Surrey Grove	104	17	16.3%	1.0%
Sweet Briar Avenue	62	3	4.8%	0.2%
Tavern Close	40	1	2.5%	0.1%
Tavistock Road	49	8	16.3%	0.5%
Tavistock Walk	27	4	14.8%	0.2%
Temple Way	15	2	13.3%	0.1%
Tewkesbury Road	74	12	16.2%	0.7%

Street	Properties surveyed	Number of respondents	Street response rate	Percentage of all Local Area respondents
The Causeway	106	23	21.7%	1.4%
The Green	14	5	35.7%	0.3%
Thornton Road	245	27	11.0%	1.6%
Tintern Road	114	15	13.2%	0.9%
Titchfield Road	121	17	14.0%	1.0%
Titchfield Walk	34	4	11.8%	0.2%
Torre Walk	25	4	16.0%	0.2%
Tweeddale Road	51	8	15.7%	0.5%
Twyford Road	36	8	22.2%	0.5%
Violet Close	59	1	1.7%	0.1%
Waltham Road	135	16	11.9%	1.0%
Watermead Lane	13	2	15.4%	0.1%
Welbeck Road	303	47	15.5%	2.8%
Welbeck Walk	10	3	30.0%	0.2%
Welhouse Road	37	5	13.5%	0.3%
Wellow Walk	26	3	11.5%	0.2%
Wending Road	110	21	19.1%	1.3%
West Street	48	8	16.7%	0.5%
Westminster Road	209	51	24.4%	3.1%
Whitby Gardens	38	5	13.2%	0.3%
Whitby Road	53	8	15.1%	0.5%
Whitland Road	79	23	29.1%	1.4%
Wigmore Road	139	20	14.4%	1.2%
Wigmore Walk	11	2	18.2%	0.1%
William Street	63	8	12.7%	0.5%
Winchcombe Road	354	41	11.6%	2.5%
Woburn Road	46	3	6.5%	0.2%
Wolseley Road	79	11	13.9%	0.7%
Wood Street	60	9	15.0%	0.5%
Wrythe Green	9	2	22.2%	0.1%
Wrythe Green Road	22	3	13.6%	0.2%
Wrythe Lane	564	61	10.8%	3.7%
York Street	66	8	12.1%	0.5%
	14,336	1,670	11.6%	100.1%

Appendix C: Results by Street

NOTE: Given the small sample sizes, results by street should be treated with due caution.

Results are shown for streets with a sample size of 25 or more respondents. The table below shows the Ward for each street.

	Total	Q1. Do you think parking problems exist in your street?			
		Yes	No	Undecided	No reply
Base	1670	1268 76%	326 20%	57 3%	19 1%
Wrythe, Wandle & St Helier-Street					
Wrythe Lane	61	49 80%	9 15%	3 5%	- -
Green Wrythe Lane	52	39 75%	10 19%	- -	3 6%
Westminster Road	51	50 98%	- -	1 2%	- -
Welbeck Road	46	40 87%	5 11%	1 2%	- -
Winchcombe Road	41	34 83%	5 12%	2 5%	- -
Buckhurst Avenue	28	17 61%	8 29%	3 11%	- -
Bramblewood Close	27	23 85%	4 15%	- -	- -
Thornton Road	27	25 93%	1 4%	1 4%	- -
Peterborough Road	26	18 69%	7 27%	1 4%	- -
Other	1311	973 74%	277 21%	45 3%	16 1%

	Total	Q2. If yes, on what day is it worst?			
		Weekdays (Monday to Friday)	Saturdays	Sundays	No reply
Base	1268	1042 82%	338 27%	328 26%	38 3%
Wrythe, Wandle & St Helier- Street					
Wrythe Lane	49	45 92%	17 35%	14 29%	2 4%
Green Wrythe Lane	39	35 90%	6 15%	6 15%	1 3%
Westminster Road	50	48 96%	12 24%	11 22%	1 2%
Welbeck Road	40	38 95%	8 20%	7 18%	1 3%
Winchcombe Road	34	32 94%	10 29%	9 26%	2 6%
Buckhurst Avenue	17	9 53%	7 41%	7 41%	1 6%
Bramblewood Close	23	10 43%	9 39%	14 61%	- -
Thornton Road	25	25 100%	9 36%	6 24%	- -
Peterborough Road	18	14 78%	3 17%	6 33%	2 11%
Other	973	786 81%	257 26%	248 25%	28 3%

	Total	Q3. What time of day is it hardest to park in your street?						
		Morning (0600 to 1159)	Afternoon (1200 to 1759)	Evening (1800 to 2359)	Overnight (0000 to 0559)	All day	Other	No reply
Base	1670	396 24%	120 7%	612 37%	208 12%	594 36%	7 0%	290 17%
Wrythe, Wandle & St Helier-Street								
Wrythe Lane	61	21 34%	4 7%	24 39%	4 7%	33 54%	- -	5 8%
Green Wrythe Lane	52	9 17%	5 10%	23 44%	5 10%	19 37%	- -	10 19%
Westminster Road	51	18 35%	- -	12 24%	- -	36 71%	- -	2 4%
Welbeck Road	46	13 28%	3 7%	13 28%	4 9%	24 52%	- -	3 7%
Winchcombe Road	41	11 27%	5 12%	14 34%	6 15%	20 49%	1 2%	3 7%
Buckhurst Avenue	28	3 11%	5 18%	16 57%	7 25%	4 14%	- -	7 25%
Bramblewood Close	27	2 7%	4 15%	16 59%	11 41%	10 37%	- -	2 7%
Thornton Road	27	7 26%	2 7%	7 26%	- -	19 70%	- -	1 4%
Peterborough Road	26	3 12%	2 8%	15 58%	2 8%	6 23%	- -	3 12%
Other	1311	309 24%	90 7%	472 36%	169 13%	423 32%	6 0%	254 19%

	Total	Q4. Which of the following parking solutions would you support in your road?					
		Double yellow line waiting res...	Single yellow line waiting rest...	Loading restrictions	Controlled Parking Zones (CPZs...	Other	No reply
Base	1670	284 17%	220 13%	45 3%	605 36%	492 29%	434 26%
Wrythe, Wandle & St Helier-Street							
Wrythe Lane	61	14 23%	8 13%	4 7%	31 51%	14 23%	8 13%
Green Wrythe Lane	52	7 13%	9 17%	3 6%	13 25%	19 37%	12 23%
Westminster Road	51	9 18%	7 14%	- -	27 53%	13 25%	8 16%
Welbeck Road	46	6 13%	7 15%	2 4%	22 48%	11 24%	10 22%
Winchcombe Road	41	4 10%	5 12%	2 5%	14 34%	17 41%	9 22%
Buckhurst Avenue	28	9 32%	6 21%	1 4%	7 25%	9 32%	11 39%
Bramblewood Close	27	5 19%	1 4%	- -	9 33%	13 48%	6 22%
Thornton Road	27	3 11%	4 15%	1 4%	15 56%	7 26%	3 11%
Peterborough Road	26	3 12%	2 8%	- -	5 19%	9 35%	10 38%
Other	1311	224 17%	171 13%	32 2%	462 35%	380 29%	357 27%

	Total	Q5. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?				
		Yes	No	Undecided	Other / not applicable	No reply
Base	1657	616 37%	666 40%	249 15%	8 0%	118 7%
Wrythe, Wandle & St Helier-Street						
Wrythe Lane	61	33 54%	18 30%	5 8%	- -	5 8%
Green Wrythe Lane	52	13 25%	24 46%	10 19%	- -	5 10%
Westminster Road	51	24 47%	16 31%	8 16%	- -	3 6%
Welbeck Road	46	23 50%	14 30%	7 15%	- -	2 4%
Winchcombe Road	41	12 29%	13 32%	10 24%	1 2%	5 12%
Buckhurst Avenue	28	9 32%	13 46%	4 14%	- -	2 7%
Bramblewood Close	27	10 37%	11 41%	4 15%	- -	2 7%
Thornton Road	27	15 56%	6 22%	2 7%	1 4%	3 11%
Peterborough Road	26	7 27%	15 58%	3 12%	- -	1 4%
Other	1298	470 36%	536 41%	196 15%	6 0%	90 7%

	Total	Q6. How many vehicles are located at your household?				
		One	Two	Three	None	No reply
Base	1670	866 52%	485 29%	128 8%	145 9%	46 3%
Wrythe, Wandle & St Helier-Street						
Wrythe Lane	61	30 49%	17 28%	3 5%	6 10%	5 8%
Green Wrythe Lane	52	24 46%	16 31%	5 10%	5 10%	2 4%
Westminster Road	51	25 49%	12 24%	5 10%	8 16%	1 2%
Welbeck Road	46	20 43%	13 28%	5 11%	6 13%	2 4%
Winchcombe Road	41	18 44%	15 37%	4 10%	4 10%	- -
Buckhurst Avenue	28	15 54%	10 36%	1 4%	1 4%	1 4%
Bramblewood Close	27	13 48%	9 33%	4 15%	- -	1 4%
Thornton Road	27	11 41%	10 37%	3 11%	3 11%	- -
Peterborough Road	26	20 77%	6 23%	- -	- -	- -
Other	1311	690 53%	377 29%	98 7%	112 9%	34 3%

	Total	Q7. If your household has one or more vehicles, where are they most frequently parked when at home?				
		On the road	On driveway	In the garage	Other	No reply
Base	1525	557 37%	829 54%	84 6%	99 6%	196 13%
Wrythe, Wandle & St Helier-Street						
Wrythe Lane	55	26 47%	17 31%	3 5%	7 13%	9 16%
Green Wrythe Lane	47	22 47%	17 36%	2 4%	2 4%	10 21%
Westminster Road	43	21 49%	18 42%	- -	4 9%	4 9%
Welbeck Road	40	15 38%	21 53%	1 3%	3 8%	5 13%
Winchcombe Road	37	15 41%	24 65%	2 5%	1 3%	2 5%
Buckhurst Avenue	27	7 26%	22 81%	2 7%	- -	2 7%
Bramblewood Close	27	12 44%	11 41%	12 44%	1 4%	3 11%
Thornton Road	24	12 50%	19 79%	- -	1 4%	2 8%
Peterborough Road	26	5 19%	13 50%	- -	3 12%	6 23%
Other	1199	422 35%	667 56%	62 5%	77 6%	153 13%



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