

The London Borough of Sutton has already achieved the Mayor's targets for 2025. We are part of the South London Waste Partnership and already collect the minimum standard of recycling and offer separate food waste to kerbside properties and the majority of flats. Our Environment Strategy prioritises waste minimisation and a move towards the circular economy, and our waste management priorities reflect this. We do not plan to undertake any service changes between now and 2025, having undertaken a significant service change in 2017/18, and given the potential for the government to make changes such as a deposit return scheme. Instead our focus is on tackling contamination and improving the way the existing service is working, with a drive to continue to increase recycling.

DASHBOARD

Borough Name

Baseline (2017/18) performance against common reporting metrics

Metric	Performance (2017/18)		Additional guidance and expectations	Resource London advice/comments
Total annual household waste per head (kgs/head)	352.45		Defra stats (Ex BVPI84a)	
Total annual household residual waste collected per household (kgs/household)	434.18		Defra stats (Ex NI191)	
Total annual household avoidable (edible) food waste (kgs/head)	36.55		Borough to estimate based on own or RL/WRAP food waste composition data. Estimates should be based on avoidable food waste produced (ie not just food waste collected).	Resource London can provide details of a ready reckoner to help estimate this
Annual household waste recycling rate (% by weight)	50%		Defra stats	
Annual LACW recycling rate (% by weight)	14.94%		Defra stats	
Proportion (%) of properties receiving the Mayor's minimum level of service for household recycling:	100%		Borough to take from own info	
% of kerbside properties (all households on a kerbside collection) collecting six main dry materials and separate food waste	100%		Borough to take from own info. Separate food waste does not include co-mingled with garden waste	
% of flats (communal collections and flats within commercial buildings) collecting six main dry materials	100%		Borough to take from own info	
% of flats (communal collections and flats within commercial buildings) collecting six main dry materials and separate food waste	93.65%		Borough to take from own info	
Proportion (%) of waste fleet heavy vehicles that are ULEZ compliant (Euro VI diesel)	90%		All HGVS Euro VI (diesel) compliant by April 2019 (central London) and October 2020 (throughout London). See www.tfl.gov.uk/modes/driving/ultra-low-emission-zone	
Performance of LACW activities against the Mayor's EPS (tonnes of CO2eq per tonne of waste managed). Use tool found here: Waste policy London City Hall	-0.093		Boroughs to set by uploading WDF data into the GLA tool. GLA will provide EPS training in early 2019	
Set Common Performance Targets	Target years		Additional guidance and expectations	Resource London advice/comments
	2021/22	2025		
Total annual household waste per head (kgs/head)	336.65	325.35	Borough sets own targets, informed by RL/WRAP good practice	
Total annual household residual waste collected per household (kgs/household)	404.57	389.33	Borough sets own targets, informed by RL/WRAP good practice	
Total annual household avoidable (edible) food waste (kgs/head)	81.54	74.19	Based on estimated avoidable food waste produced. The focus should be on what communication/behaviour change activities will be undertaken to help residents reduce avoidable food waste. Borough to set own targets, informed by RL/WRAP good practice and support programmes (e.g. Trifocal). Boroughs are expected to become members to WRAP's Courtauld Commitment 2025 http://www.wrap.org.uk/content/courtauld-commitment-2025-signatories	Resource London can provide details of a ready reckoner to help estimate this
	2021/22	2025		
Annual household waste recycling rate (% by weight)	50%	50%	Borough sets own targets, informed by RL/WRAP Route map modelling and other good practice. The GLA will use the borough recycling benchmarking table in the Route Map modelling as a reference point when assessing local authority targets set in the RRP process (See Appendix 2 of the London Environment Strategy, page 111: https://www.london.gov.uk/sites/default/files/les_appendix_2_-_evidence_base_0_0.pdf)	
Annual LACW recycling rate (% by weight)	20%	20%	Borough sets own targets, informed by RL/WRAP good practice. Targets should at least match household recycling targets, going beyond the Mayor's 50 per cent LACW recycling target by 2025 where possible.	
	2020			
Proportion (%) of properties receiving the Mayor's minimum level of service for household recycling (by 2020):	100%		Borough sets own target, informed by RL/WRAP good practice	
% of kerbside properties (all households on a kerbside collection) collecting six main dry materials and separate food waste	100%		Borough sets own target, informed by RL/WRAP good practice. Separate food waste does not include co-mingled with garden waste	
% of flats (communal collections and flats within commercial buildings) collecting six main dry materials	100%		Borough sets own target, informed by RL/WRAP good practice	
% of flats (communal collections and flats within commercial buildings) collecting six main dry materials and separate food waste	96.35%		Borough sets own target, informed by RL/WRAP good practice	
	2020	2025		
Proportion (%) of waste fleet heavy vehicles that are ULEZ compliant (Euro VI diesel)	95%	100%	All HGVS Euro VI (diesel) compliant by April 2019 (central London) and October 2020 (throughout London). https://tfl.gov.uk/modes/driving/ultra-low-emission-zone	
Performance of LACW activities against the Mayor's EPS (tonnes of CO2eq per tonne of waste managed). Use tool found here: Waste policy London City Hall	-0.093	-0.093	Borough to run their own scenarios using GLA tool to determine planned service changes (DSO borough) or new contract options against the EPS for target years 2020/21 and 2025. See London Environment Strategy Proposal 7.3.2.b	

London Environment Strategy Objective Reference	Key action – local policy or waste contract commitment	Key actions – core service provision	Key actions – behaviour change activities	Expected impact towards achieving local targets	Timescale - when will this be delivered	Key milestones (including progress updates)	Responsibility - who will deliver the actions	Funding	
7.1 Drive resource efficiency to cut waste	SLWP waste collections contract	Continue to encourage participation in the recycling collection service, and promoting ways of minimising waste to all residents in the borough.	1. Annual service leaflets 2. Contamination tags, and follow up engagement with residents 3. Garden waste promotion 4. Christmas waste communications	Increased participation in recycling schemes and services, reduction in contamination of recycling and reduction in residual waste tonnes.	1. Annually - November 2. Ongoing 3. Monthly with targeted campaigns in May and September 4. November and December	Monitoring of recycling tonnages collected; reduction in incidents of contamination including a reduction in 'repeat offenders'; increase in participation in garden waste scheme.	Veolia and SLWP - annual communications plan	Met through existing budgets	
	Sutton Waste Minimisation Strategy - Promote ways to produce less waste and reuse instead.	Continue to offer a kerbside battery recycling collection.	N/A		Increase in tonnages collected.	Ongoing	N/A	Veolia and SLWP	Met through existing budgets.
		Continue to offer a kerbside textiles recycling collection.	Promote awareness of textiles reuse and recycling in the borough.		Increase in textile recycling tonnages.	Ongoing	N/A	Veolia, SLWP and Sutton Council Environment Strategy team	Met through existing budgets.
		Continue to promote Kimpton HRRC as a recycling centre and a reuse shop.	N/A		Reuse tonnage increase, total tonnage decrease.	Ongoing	N/A	Veolia and SLWP	Met through existing budgets.
		Continue to offer a paid-for bulky waste collection and amend the contact centre script to encourage reuse, charity shops etc. first.	Update contact centre scripts to suggest this option, ensure website comms are consistent.		Decrease in bulky waste tonnages.	Ongoing	Waste data flow tonnage monitoring.	Sutton Council contact centre; Environment Strategy team	Met through existing budgets.
	Sutton Environment Strategy - develop Sutton as a testbed for the circular economy	N/A	Develop a Sutton reuse network by mapping and promoting reuse schemes and identifying support they require (if any).		Unlikely to have a significant impact on residual tonnages but enables positive waste minimisation behaviour.	Established in 2020-2021	Research mapping solution; research groups; produce recommendations; implementation of recommendations; promotion of the network to groups and the public; monitoring and evaluation; continued updating.	Sutton Council Environment Strategy team	Met through existing budgets.
		N/A	Establish a community repaint scheme, possibly at Kimpton HRRC.		Decrease in amount of paint disposed of via hazardous waste collection; increase in reuse tonnages.	Autumn 2019 - Spring 2020	Research and discussion with other local authorities; negotiation with contractor; produce recommendations; implement recommendations; monitoring and evaluation.	Sutton Council Environment Strategy team, Veolia and SLWP	Met through existing budgets.
		N/A	Develop 14 circular economy notes from South London Circular Economy Routemap.		A series of demonstration projects for Sutton.	2019/20 to 2020/21	Reviewed annually as part of Environment Strategy monitoring.	Sutton Council Environment Strategy team.	Met through existing budgets.
		N/A	Sign up the council as a supporter of Refill London and make drinking water available at our sites.		This will support efforts to reduce the number of single use plastic bottles thrown away, but measuring the impact through waste tonnage data will be impossible.	Summer 2019 - complete for the main offices. Autumn 2019 - Spring 2020 - extend to other sites e.g. libraries, leisure centres, smaller offices etc.	This is a project in the Environment Strategy and will be reported on annually in the strategy's monitoring.	Sutton Council Environment Strategy team with other departments.	Met through existing budgets.
		N/A	Support the Successful Sutton BID in its 'Free water refill' campaign and extend to more BID areas and other high streets in the borough. Promote free water refill through social media.		This will support efforts to reduce the number of single use plastic bottles thrown away, but measuring the impact through waste tonnage data will be impossible.	Autumn 2019 - initial roll out to high streets; this will be repeated annually each summer to increase the numbers of businesses involved.	This is a project in the Environment Strategy and will be reported on annually in the strategy's monitoring.	Sutton Council Environment Strategy team with businesses and business improvement districts.	Met through existing budgets.
		N/A	Bid already made to GLA / Thames Water for drinking fountains in the borough.		The fountains installed may record the equivalent number of plastic bottles that have not been purchased because of the water fountain refill.	TBC - This is dependent on the GLA resolving the fact that we are not in a Thames Water drinking water supply area - and SES Water is our provider instead.	TBC - This is dependent on the GLA resolving the fact that we are not in a Thames Water drinking water supply area - and SES Water is our provider instead.	Sutton Council Environment Strategy team, GLA and SES Water	Met through existing budgets.
		N/A	Explore the feasibility of establishing community fridges, sharing apps or similar ways to prevent food waste.		Implemented schemes will attempt to weigh the redistributed food, to measure the impact a scheme is having.	Ongoing and as opportunities arise	This is a project in the Environment Strategy and will be reported on annually in the strategy's monitoring.	Sutton Council Environment Strategy team, voluntary and community sector	Met through existing budgets.

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		Continue to offer the nappy cashback scheme; update the process to make it easier to apply; market test the cashback offer; explore opportunities to work with children and families teams, midwives and health visitors to increase awareness and take-up.	Information on disposable nappies, wet wipes and contaminating recycling will be produced to run alongside information about reusable nappies.	The nappy cashback scheme on its own is unlikely to have a significant impact on residual tonnages but it enables us to incentivise positive waste minimisation behaviour.	Ongoing	The scheme's takeup and estimated diversion from residual will be reported on annually as part of the Environment Strategy monitoring.	Sutton Council Environment Strategy team	Met through existing budgets.
		Update procurement policies to promote waste reduction, an increase in recycling and a reduction in the environmental impact of waste management, into contracts and services provided by the council. This should be targeted at contracts most likely to make a difference.	Depending on the contract, this may include behaviour change for staff, clients or contractor staff.	This will be wider than just waste reduction and maximising recycling, and should have a broad environmental impact. Depending on the contract, it may be possible to require some reporting on recycling, reuse or waste minimisation activities.	By March 2020	This work has commenced with a review of the council's social value policy.	Sutton Council Environment Strategy team and procurement team	Met through existing budgets.
	Sutton Environment Strategy - reduce avoidable food waste by 20% by 2025.	Continue to offer a food waste service.	Bid for funding for food waste campaigns to complement service offer.	Reduction in food waste tonnages alongside reduction in residual tonnages.	Ongoing	Progress against target reviewed annually as part of Environment Strategy monitoring.	Veolia and SLWP	Met through existing budgets.
		Promotion of home composting	Promotional activities, hints and tips	Reduction in food waste tonnages alongside reduction in residual tonnages.	Ongoing	Reduction in Food Waste tonnage	Sutton Council and SLWP Communications, Environment Strategy and Waste and Steets team	Met through existing budgets.
		Flats contamination campaign	Targeted communication campaign	Reduction in residual waste tonnage	March 2020	Communications materials produced, ongoing monitoring of sites targeted	SLWP, Communications, Veolia and Waste & Streets Team	Met through existing budgets.
	Council motion to reduce single use plastics	N/A	Delivery of the single use plastics motion includes actions like reducing council use and encouraging local businesses and supermarkets to do the same.	This will support efforts to reduce the number of single use plastic bottles thrown away, but measuring the impact through waste tonnage data will be impossible.	From September 2018, ongoing	Progress against motion reviewed annually as part of Environment Strategy monitoring.	Environment Strategy team	Met through existing budgets.

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7.2 – Maximise recycling rates	Sutton Environment Strategy - keep Sutton's recycling rate at 50% or above	Continue to offer a comprehensive recycling service, including food waste where feasible, to all kerbside properties and flats.	Communications will continue to remind people what the service is and how to use it correctly. This will be tailored based on waste contamination analysis.	Recycling rate at 50% or higher.	Ongoing	Reviewed annually as part of Environment Strategy monitoring.	Veolia and SLWP	Met through existing budgets.
		Undertake a waste composition analysis to inform evidence on contamination, communications activity and waste minimisation efforts.	Specific communications will then be developed based on the waste composition analysis.	Reduction in contamination of specific material types.	2020/21	Waste composition analysis procured; analysis undertaken; findings reviewed; recommendations for targeting waste streams; communications implemented.	Sutton Council Waste and Streets, Environment Strategy teams; provider of analysis; Veolia and SLWP communications	Additional funding required - council capital bid.
		In the shorter term, continue to further treat contaminated recycling to maximise recyclable materials.	Communications will continue to remind people what the service is and how to use it correctly. This will be tailored based on waste contamination analysis. Contamination intervention work will continue to target kerbside properties.	Recycling rate at 50% or higher.	Ongoing	N/A	SLWP, Veolia, Sutton Council Environment Strategy team	Met through existing budgets.
		N/A	Make it easy for people to recycle correctly, by undertaking audits (particularly of flatted estates) to make sure people have the right bin provision. Work with managing agents, housing associations and Sutton Housing Partnership. Use the results of the LWARB and Peabody flats contamination project to propose interventions and changes.	Recycling rate at 50% or higher.	2019 - initial audits carried out to test the process and the results. A plan for further interventions will be developed for 2020/21.	Selecting of estates; engagement with residents and managing agents / housing associations; interventions selected and implemented; monitoring and evaluation. These will be set out for each estate in project plans.	Sutton Council Waste and Streets team, Veolia, SLWP	Met through existing budgets.
		Explore opportunities to expand recycling to the street cleansing rounds.	N/A	Recycling rate at 50% or higher.	From 2020/21	This will be dependent on it being operationally possible.	Sutton Council Environment Strategy, Waste and Streets teams; Veolia; SLWP	Additional funding required - council capital bid.
		Trial 'on the go' recycling on high footfall streets and parks.	Promote the correct usage of the new bins.	Recycling rate at 50% or higher.	From April 2020 in Sutton high street	Address operational challenges; commence trial in April 2020; monitor and evaluate; roll out further if possible.	Sutton Council Environment Strategy, Waste and Streets teams; Veolia; SLWP	Additional funding required - council capital bid.
		Work with the contractor to pre-sort bulky waste to separate recyclable materials.	N/A	Recycling rate at 50% or higher.	This is being trialled by Kingston; if successful we will look to extend to Sutton.	Dependent on whether the Kingston trial is successful and the cost of this.	Sutton Council Environment Strategy, Waste and Streets teams; contractor; SLWP	Additional funding required.
		N/A	Publish planning guidance document on waste provision - work with developers, architects and managing agents to ensure adequate service provision.	This will not improve recycling on its own - residents have to use the service correctly - but should prevent poor design that hinders correct use.	March 2020	Publication, promotion to developers, planners, Sutton Housing Partnership and housing associations	Communications, Waste and Streets teams, planning	Met through existing budgets.
	Promote recycling by businesses and similar organisations.	N/A - the council does not offer commercial collection services. Veolia, the council's contractor, can offer commercial services.	N/A - for Veolia or other commercial providers to promote correct use of the service.	Commercial services that offer recycling will increase the municipal recycling rate.	N/A - ongoing	N/A	Commercial waste contractors	N/A
	Promote recycling more widely at council sites.	Through contractors continue to promote efficient and well-managed waste facilities, including streetscene.	Involve businesses and BIDs where applicable in the correct use of facilities / targeting specific problem areas.	N/A	Ongoing	Ongoing as issues arise.	Veolia, Sutton Council Waste and Streets team	Met through existing budgets.
		Improve recycling and reduce contamination at council sites / offices through installation of new bins.	Update posters / labelling and internal communications about the new bins.	Increase in council recycling rate; this will contribute to the municipal recycling rate.	Autumn 2019 - new bins installed.	Installation of new bins - complete for Civic Offices and Denmark Road; now rolling out to libraries and smaller office sites.	Sutton Council Environment Strategy team, Mitie facilities team	Met through existing budgets.
		Explore whether additional waste streams (e.g. crisp packets) can be added at council sites.	If possible to introduce this, we will need to promote it.	Increase in council recycling rate; this will contribute to the municipal recycling rate.	From 2020/21	Establish whether there is support for this e.g. in libraries and from the public; work with potential providers; commence the service offer; promote the service offer; monitor and evaluate.	Sutton Council Environment Strategy team and other departments, Mitie facilities team	Met through existing budgets.
		Explore the installation of an anaerobic digestion plant at Civic, to compost food and compostable cups on site.	N/A	Increase in council recycling rate; this will contribute to the municipal recycling rate.	This is at the early stages of establishing whether it is possible.	Feasibility study; review recommendations; implement if possible; construction; operational; monitor and evaluate.	Sutton Council Environment Strategy team and other departments, Mitie facilities team	Additional funding required.

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	Introduce food waste recycling in schools	Work with schools to develop a cost-effective way for food waste to be collected. This could be joint procurement.	If implemented, staff and pupils would need to be supported in what goes in a food waste collection and what doesn't.	Increase in school recycling rates which would contribute to the municipal recycling rate.	From 2019/2020	Establish interest from schools; develop a specification that meets schools' needs; undertake procurement; award contract; commence service offer; ongoing communications.	Sutton Council Environment Strategy team, with Sutton Council procurement team; schools; potential providers.	Met through existing budgets.
	Promote community composting and recycling at allotments	N/A - there is no core service offer to allotments	Discuss with allotment organisations about whether there is interest in community composters and other recycling bins - which could be provided through Schedule 2 collections.	This would increase recycling but if achieved on site would be most beneficial to the environment - but would not contribute to the measured municipal recycling rate.	From 2020/21		Sutton Council Environment Strategy team, with Parks and Open Spaces team	Met through existing budgets.

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7.4 Maximising local waste sites	Sutton Corporate Plan Being Active Citizens Priority 12	Promote recycling and reuse at Kimpton Household Recycling and Reuse Centre and continue to support the contractor to achieve a 70% recycling rate from the HRRC.	Promote the site as for recycling and reuse.	70% HRRC recycling rate and borough recycling rate at 50% or higher.	Ongoing	Recycling rate is monitored on a monthly basis at contract meetings.	Sutton Council Environment Strategy team	Met through existing budgets.
	Mayor's London Plan - treat London's waste within its boundaries	Analysis in the South London Waste Plan has determined no further waste sites are required in the borough.	N/A	N/A	N/A	N/A	N/A	N/A
		Sutton's residual waste is already handled within the borough - at Beddington.	N/A	N/A	N/A	N/A	Contract management is undertaken by the Environment Strategy team at Sutton Council	Met through existing budgets.
		N/A	Promote community composting, the reuse shop at the HRRC, textile banks and books banks as local ways to reuse or recycle.	Sites owned or commissioned by the council contribute towards the household or municipal recycling rates.	Ongoing	N/A	Contract management is undertaken by the Environment Strategy team at Sutton Council, where applicable.	Met through existing budgets.

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7.3 – Reducing environmental impact	Waste Minimisation Strategy - Improve the contribution waste and litter makes to the street environment.	Continue to offer a paid-for bulky waste collection and amend the contact centre script to encourage reuse, charity shops etc. first.	Update contact centre scripts to suggest this option, ensure website comms are consistent.	Decrease in bulky waste tonnages.	Ongoing	Waste data flow tonnage monitoring.	Sutton Council contact centre; Environment Strategy team	Met through existing budgets.
		Continue to provide 'report it' functions on the council website for dog fouling, fly tipping, overflowing street bins etc.	Promote this function, including to councillors, to improve efficiency of responses.	Better data means more targeted interventions are possible.	Ongoing	N/A	Sutton Council contact centre; Waste and Streets team	Met through existing budgets.
		Review enforcement of littering, flytipping and other environmental offences and assess whether there is appetite for a more robust approach.	A communications campaign about what littering and flytipping is and the implications of both will be communicated; this should reduce the instances when enforcement action is required.	The number of reported flytipping instances is recorded; so is the number of FPNs issues for environmental offences and the number of prosecutions. A more robust approach would expect to see an increase in FPNs issues, followed by a decline as people change their behaviour.	Initial review work conducted January - July 2019. Implementation from autumn 2019 and expected to be concluded within 12 months.	Performance information is reviewed at least monthly by the service and directorate management team. Recommendations produced; member discussion; procurement of a new supplier; development of communications campaign; implementation; monitoring and evaluation; communications ongoing; contract management ongoing.	Sutton Council Waste and Streets team, Environmental Enforcement team, dedicated programme team	Additional funding required - may generate savings.
		Targeting locations in the borough where fly tipping and littering is more prevalent. This will include parks and consider if infrastructure changes and / or CCTV could make less locations less vulnerable.	See above enforcement review; roll out of SCRAP campaign that was developed by Hertfordshire County Council.	Reduction in flytipping and littering instances, particularly in areas targeted by infrastructure, CCTV or campaigns. Increase in enforcement against flytippers.	April 2020 onwards	See above; plus roll out of SCRAP campaign communications materials and continued monitoring of flytipping instances.	Sutton Council Waste and Streets team, SLWP and Veolia, Environmental Enforcement team, dedicated programme team	SCRAP campaign through existing budgets, but additional funding required for more targeted work
		Review of litter bin numbers and placement throughout the borough, to have an impact on street cleanliness, street clutter and waste minimisation	Litter bin strategy	Targeted approach to the placement of litter bins where need is. Reduction in litter bin waste collected; no overall negative impact on street cleanliness	April 2020 onwards	Review undertaken; recommendations produced; implementation of recommendations; monitoring and evaluation.	Sutton Council Waste and Streets team, SLWP and Veolia	Met through existing budgets
	Waste Minimisation Strategy - encourage civic pride and local ownership of spaces by making it easy for people to get involved.	Promoting and supporting community clean ups, encouraging residents to take ownership.	Programme of community litter picks, particularly focusing on areas the council is not responsible for or does not clean on a regular basis. Continue to offer litter pickers, gloves, sacks etc. Demonstrate the impact it has through social media and other communications activity.	Reduction in complaints about specific areas. Greater civic pride and ownership of areas; this will not be possible to measure.	Ongoing	N/A	LBS, SLWP and Sutton communications team. Sutton Council Waste and Streets team	Met through existing budgets, with targeted works requiring additional funding - capital bid.
		Supporting community led waste minimisation initiatives.	Establish a steering group of people keen to improve their local environment, minimise waste and offer ideas to the service.	This will depend on the initiatives suggested.	The steering group will be established from 2020/21. The timescales for specific initiatives will depend on what is proposed.	The steering group will be established from 2020/21. The milestones for specific initiatives will depend on what is proposed.	Sutton Council Waste and Streets and LBS Communications team	Met through existing budgets. Projects will require additional funding - capital bid.
		Switch to environmentally preferable treatment methods	Switch residual treatment from landfill to energy recovery facility.	Communications about what should not be put into the residual bin based on issues flagged by the contractor - particularly relating to metal and gas canisters.	The ERF will cut carbon emissions by 128,000 tonnes per year, compared to landfill operations.	The ERF became operational in 2018/19.	This has been achieved.	Sutton Council Environment Strategy team